PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE: NEW ASSIGNMENT

NATURE OF CONVEYANCE: ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Andrew So	02/23/2001

RECEIVING PARTY DATA

Name:	Knowex Solutions, Inc.
Street Address:	65 Broadway
Internal Address:	9th Floor
City:	New York
State/Country:	NEW YORK
Postal Code:	10006

PROPERTY NUMBERS Total: 1

	Property Type	Number
App	olication Number:	11942597

CORRESPONDENCE DATA

Fax Number: (312)277-2397

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: 312-577-7000

Email: ehernandez@fitcheven.com

Correspondent Name: FITCH EVEN TABIN & FLANNERY

Address Line 1: 120 S LASALLE STREET

Address Line 2: SUITE 1600

Address Line 4: CHICAGO, ILLINOIS 60603-3406

ATTORNEY DOCKET NUMBER: | 8862/93657 EH

NAME OF SUBMITTER: Steven G. Parmelee

Total Attachments: 2

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PATENT

REEL: 025679 FRAME: 0344

\$40.00 1194

ASSIGNMENT OF APPLICATION FOR PATENT

WHE	REAS:				
Andre	Andrew So, 85 East 10th Street, Suite L, New York, New York 10003				
(full n	ame(s) and post office address(s) of inventor(s) (including country))				
(herein	nafter referred to as ASSIGNOR(S)), has made a discovery or invention entitled:				
ELEC	TRONIC CUSTOMER RELATIONS MANAGEMENT CHAT METHOD, SYSTEM AND APPARATUS				
(title o	of discovery or invention)				
[X]	for which application for Letters Patent of the United States has been executed on even date herewith,				
[X]	for which application for Letters Patent of the United States has been filed on February 25, 2000 and June 1, 2000, under Serial No. 60/185,148, and 60/208,646, respectively.				
WHE	REAS:				
Know	ExSolutions, Inc., 65 Broadway, 9th Floor, New York, New York 10006				
•	and address of assignee)				
in, to	mafter referred to as ASSIGNEE), is desirous of acquiring the entire interest in, to and under said invention and and under Letters Patent or similar legal protection to be obtained therefor in the United States and in any and reign countries.				

NOW, THEREFORE, TO ALL WHOM IT MAY CONCERN:

Be it known that in consideration of the payment by ASSIGNEE to ASSIGNOR(S) of the sum of one Dollar (\$1.00), the receipt of which is hereby acknowledged, and for other good and valuable consideration, ASSIGNOR(S) hereby sells, assigns and transfers to ASSIGNEE, its successors, legal representatives and assigns, the full and exclusive right, title and interest to said discovery or invention in the United States and its territorial possessions and in all foreign countries and to all Letters Patent or similar legal protection in the United States and its territorial possessions and in any and all foreign countries to be obtained for said invention by said application or any continuation, division, renewal, substitute or reissue thereof or any legal equivalent thereof in a foreign country for the full term or terms for which the same may be granted.

I, SAID ASSIGNOR(S), hereby authorize and request the Commissioner of Patents and Trademarks of the United States of America and any Official of any country or countries foreign to the United States of America whose duty it is to issue Letters Patent on applications as aforesaid, to issue all such Letters Patent for said discovery or invention to the ASSIGNEE, as assignee of the entire right, title and interest in, to and under the same, for the sole use and

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PATENT REEL: 011670 FRAME: 0771

PATENT REEL: 025679 FRAME: 0345 behalf of the ASSIGNEE, its successors, legal representatives and assigns, in accordance with the terms of this instrument

I, SAID, ASSIGNOR(S), hereby covenant that I have full right to convey the entire right, title and interest herein sold, assigned, transferred and set over:

AND I. SAID ASSIGNOR(S) hereby further covenant and agree that the ASSIGNEE, its successors, legal representatives, or assigns, may apply for foreign Letters Patent on said discovery or invention and claim the benefits of the International Convention, and that I will, at any time, when called upon to do so by the ASSIGNEE, its successors, legal representatives, or assigns, communicate to the ASSIGNEE, its successors, legal representatives, or assigns, as the case may be, any facts known to me respecting said discovery or invention, and execute and deliver any and all lawful papers that may be necessary or desireable to perfect the title to the said discovery or invention, the said applications and the said Letters Patent in the ASSIGNEE, its successors, legal representatives and assigns, and that if reissues of the said Letters Patent or disclaimers relating thereto, or divisions, continuations, or refilings of the said applications, or any thereof, shall hereafter be desired by the ASSIGNEE, its successors, legal representatives, or assigns, I will, at any time, when called up to do so by the ASSIGNEE, its successors, legal representatives, or assigns sign all lawful papers, make all rightful oaths, execute and deliver all such disclaimers and all divisional, continuation and reissue applications so desired, and do all lawful acts requisite for the application for such reissues and the procuring thereof and for the filing of such disclaimers and such applications, and generally do everything possible to aid the ASSIGNEE, its successors, legal representatives and assigns, to obtain and enforce proper patent protection for said invention or discover in all countries, and without further compensation but at the expense of the ASSIGNEE, its successors, legal representatives and assigns.

Assignor's signature:
Andrew So
Citizenship: USA
IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal this 23 day of 3 many, 2001.
STATE OF NEW YMAK)
COUNTY OF USA Xaia
On this 23 day of 2001, before me, the undersigned authority, personally appeared to me
known and known to me to be the individual who is described in and who executed the foregoing Assignment, and who duly acknowledged to me that he executed the same as his own voluntary act and deed for the uses and purposed therein specified.
Notary Public Notary Public No. 43-49und County Qualified in Richard County
Commission Expires March 12, 2202

FORM: ASSIGN. PAT Rev. 07/29/99

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RECORDED: 02/23/2001

PATENT REEL: 011570 FRAME: 0772

REEL: 025679 FRAME: 0346

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RECORDED: 01/21/2011