

PATENT ASSIGNMENT

Electronic Version v1.1

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SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1"><thead><tr><th>Name</th><th>Execution Date</th></tr></thead><tbody><tr><td>Eric Jason Brandwine</td><td>01/14/2011</td></tr><tr><td>Andrew J. Doane</td><td>01/06/2011</td></tr></tbody></table>		Name	Execution Date	Eric Jason Brandwine	01/14/2011	Andrew J. Doane	01/06/2011				
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Andrew J. Doane	01/06/2011										
RECEIVING PARTY DATA											
<table border="1"><tr><td>Name:</td><td>Amazon Technologies, Inc.</td></tr><tr><td>Street Address:</td><td>P.O. Box 8102</td></tr><tr><td>City:</td><td>Reno</td></tr><tr><td>State/Country:</td><td>NEVADA</td></tr><tr><td>Postal Code:</td><td>89507</td></tr></table>		Name:	Amazon Technologies, Inc.	Street Address:	P.O. Box 8102	City:	Reno	State/Country:	NEVADA	Postal Code:	89507
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PROPERTY NUMBERS Total: 1											
<table border="1"><thead><tr><th>Property Type</th><th>Number</th></tr></thead><tbody><tr><td>Application Number:</td><td>12975264</td></tr></tbody></table>		Property Type	Number	Application Number:	12975264						
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Application Number:	12975264										
CORRESPONDENCE DATA											
Fax Number: (206)405-2001 <i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>											
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ATTORNEY DOCKET NUMBER:	SEAZN.444A										
NAME OF SUBMITTER:	Maria Culic Anderson										
Total Attachments: 4 source=Assignment_SEAZN-444A#page1.tif source=Assignment_SEAZN-444A#page2.tif											

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**PATENT ASSIGNMENT**

**PARTIES TO THE ASSIGNMENT**

**Assignors:**

Eric Jason Brandwine  
410 Terry Avenue North  
Seattle, WA 98109-5210

Andrew J. Doane  
410 Terry Avenue North  
Seattle, WA 98109-5210

**Assignee:**

Amazon Technologies, Inc.  
P.O. Box 8102  
Reno, Nevada 89507

**AGREEMENT**

WHEREAS, ASSIGNORS (listed above) are inventors of an invention(s) in the patent application entitled "SELECTIVE CONTACT BETWEEN CUSTOMERS AND CUSTOMER SERVICE AGENTS" for which:

☒ a non-provisional application for United States Letters Patent:

☒ was filed on December 21, 2010 and accorded U.S. Serial No. 12/975,264; or

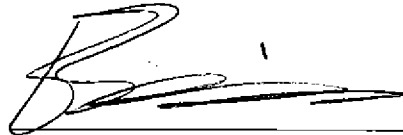
☐ will be filed without this executed PATENT ASSIGNMENT. ASSIGNORS hereby authorize and request ASSIGNEE'S legal representatives, of Knobbe Martens Olson & Bear LLP, associated with Customer No. 79,502, to insert here in parenthesis (U.S. Serial No. \_\_\_\_\_, filed \_\_\_\_\_) this APPLICATION'S U.S. Serial Number and filing date, when known.

WHEREAS, Amazon Technologies, Inc. (hereinafter referred to as ASSIGNEE), a corporation of the State of Nevada having a place of business at P.O. Box 8102, Reno, Nevada 89507, is desirous of acquiring the entire right, title and interest in and to the invention(s) and in and to any letters patent that may be granted therefore in the United States and in any and all foreign countries;

NOW, THEREFORE, in exchange for good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNORS hereby sell, assign and transfer unto ASSIGNEE its successors and assigns, the entire right, title and interest in and to said invention(s) and improvements, said application and any and all letters patent which may be granted for said invention(s) in the United States of America and its territorial possessions and in any and all foreign countries, and in any and all divisions, reissues, re-examinations and continuations thereof, including the right to file foreign applications directly in the name of ASSIGNEE and to claim priority rights deriving from said United States application to which said foreign applications are entitled by virtue of international convention, treaty or otherwise, said invention(s), application and all letters patent on said invention(s) to be held and enjoyed by ASSIGNEE and its successors and assigns for their use and benefit and of their successors and assigns as fully and entirely as the same would have been held and enjoyed by ASSIGNORS had this assignment, transfer and sale not been made. ASSIGNORS hereby authorize and request the Commissioner of Patents and Trademarks to issue all letters patent on said invention(s) to ASSIGNEE. ASSIGNORS agree to execute all instruments and documents required for the making and prosecution of applications for United States and foreign letters patent on said invention(s), for litigation regarding said letters patent, or for the purpose of protecting title to said invention(s) or letters patent therefor.

1/14/2011

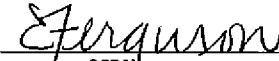
Date



Eric Jason Brandwine


SIGNATURE WITNESSED BY:

Dated: 1/14/2011

  
Signature of Witness

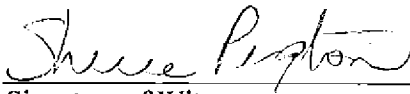
EMILY FERGUSON  
Printed Name

1-6-2011  
Date

  
Andrew J. Doane

SIGNATURE WITNESSED BY:

Dated: 1-6-2011

  
Signature of Witness

SHERREE PENNINGTON  
Printed Name

10172939  
121610