

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
FRANCOIS HUET	03/23/2005
DAMIEN SAINT MACARY	03/23/2005
GRAY SALMON NORTON	03/23/2005
STEPHEN D. KLEIN	03/23/2005
RECEIVING PARTY DATA	
Name:	CONVERSAGENT, INC.
Street Address:	481 GREENWICH STREET
Internal Address:	SUITE 5C
City:	NEW YORK
State/Country:	NEW YORK
Postal Code:	10013
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	13157229
CORRESPONDENCE DATA	
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<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
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Email:	hkim@vierramagen.com
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Address Line 1:	575 Market Street
Address Line 2:	Suite 2500
Address Line 4:	San Francisco, CALIFORNIA 94105
ATTORNEY DOCKET NUMBER:	MSFT-01163US2
NAME OF SUBMITTER:	Larry E. Vierra

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PATENT
 REEL: 026521 FRAME: 0713

Total Attachments: 6

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ASSIGNMENT

Whereas we, the undersigned, Francois Huet, Damien Saint Macary, Gray Salmon Norton, Stephen D. Klein, and Timothy Kay hereby have made certain inventions or discoveries (or both) set forth in a patent application of the United States of America entitled **METHODS AND APPARATUS FOR USE IN COMPUTER-TO-HUMAN ESCALATION**, identified as Attorney Docket No. CONVE-002AUS which application was filed on Herewith and Assigned Application No. _____. In the event that the filing date and/or Application No. are not entered above at the time we executed this document, and if such information is deemed necessary, we hereby authorize and request our attorneys at Daly, Crowley, Mofford & Durkee, LLP, 275 Turnpike Street, Suite 101, Canton, MA 02021-2310, to insert above the filing date and/or Application No. of said application.

Whereas, Conversagent, Inc., a Delaware Corporation having a place of business at 481 Greenwich Street, Suite 5C, New York, New York 10013, and which, together with its successors and assigns, is hereinafter called "Assignee," is desirous of acquiring the title, rights, benefits and privileges hereinafter recited;

Now, therefore, for valuable consideration furnished by Assignee to us, receipt and sufficiency of which we hereby acknowledge, we hereby, without reservation:

1. Assign, transfer and convey to Assignee the entire right, title and interest in and to said inventions and discoveries, said United States patent application, any and all other patent applications on said inventions and discoveries in whatsoever countries, including all utility, divisional, renewal, substitute, continuation, reissue and Convention applications based in whole or in part upon said inventions or discoveries, said United States patent application or upon said applications, and any and all Letters Patent, reissues, reexaminations, and extensions of Letters Patent granted for said inventions and discoveries or upon said applications, and every priority right that is or may be predicated upon or arise from said inventions, said discoveries, said applications and said Letters Patent;

2. Authorize Assignee to file patent applications in any or all countries on any or all of said inventions and discoveries in my name or in the name of Assignee or otherwise as Assignee may deem advisable, under the International Convention or otherwise;

3. Authorize and request the Commissioner of Patents and Trademarks of the United States of America and the empowered officials of all other governments to transfer said United States application or to issue or transfer any Letters Patent to Assignee based in whole or in part upon said United States application, as assignee of the entire right, title and interest therein or otherwise as Assignee may direct;

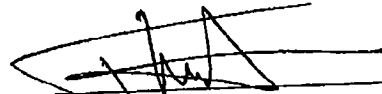
4. Warrant that I have not knowingly conveyed to others any right in said inventions, discoveries, applications or patents or any license to use the same or to make, use or sell anything embodying or utilizing any of said inventions or discoveries; and that I have good right to assign the same to Assignee without encumbrance;

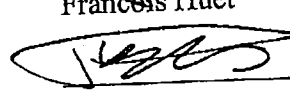
PATENT
Application No.: Not Yet Assigned
Filed On: Herewith
Attorney Docket No.: CONVE-002AUS

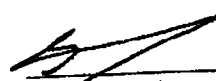
5. Bind my heirs, legal representatives and assigns, as well as myself, to do, upon Assignee's request and at Assignee's expense, but without additional consideration to me or them, all acts reasonably serving to assure that the said inventions and discoveries, the said patent applications and the said Letters Patent shall be held and enjoyed by Assignee as fully and entirely as the same could have been held and enjoyed by me, my heirs, legal representatives and assigns if this assignment had not been made; and particularly to execute and deliver to Assignee all lawful application documents including petitions, specifications, and oaths, and all assignments, disclaimers, and lawful affidavits in form and substance as may be requested by Assignee; to communicate to Assignee all facts known to me relating to said inventions and discoveries or the history thereof; and to furnish Assignee with any and all documents, photographs, models, samples and other physical exhibits in my control or in the control of my heirs, legal representatives or assigns which may be useful for establishing the facts of my conceptions, disclosures, and reduction to practice of said inventions and discoveries.

In testimony of which we have each executed this Assignment on the date indicated next to each of our respective names.

Dated: 3/23/2005.


Francis Huet

 Pierre Berkaloff
First Witness

 Nicolas Barry
Second Witness

PATENT

Application No.: Not Yet Assigned

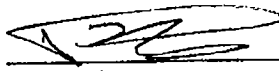
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Attorney Docket No.: CONVE-002AUS

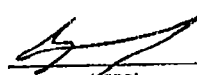
Dated: 3/23/2005



Damien Saint Macary

 Pierre Berkaloff


First Witness

 Nicole Barry


Second Witness

PATENT
Application No.: Not Yet Assigned
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Attorney Docket No.: CONVE-002AUS


Dated: 3/23/2005



Gray Salmon Norton

 Pierre Berkaloff

First Witness

 Nicolas Barry

Second Witness

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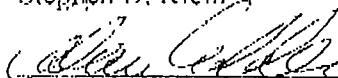
Attorney Docket No.: CONVE-002AUS

Dated: _____

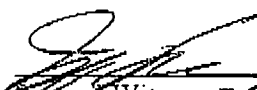
3/23/05



Stephen D. Klein



First Witness - Adam Erlebacher



Second Witness - Jeffrey Friedman

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Filed On: Herewith
Attorney Docket No.: CONVE-002AUS

Dated: _____

Timothy Kay

First Witness

Second Witness

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