

PATENT ASSIGNMENT

Electronic Version v1.1  
Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Inference Corporation	08/11/2011
RECEIVING PARTY DATA	
Name:	eGain Communications Corporation
Street Address:	345 E. Middlefield Road
City:	Mountain View
State/Country:	CALIFORNIA
Postal Code:	94304
PROPERTY NUMBERS Total: 1	
Property Type	Number
Patent Number:	5852814
CORRESPONDENCE DATA	
Fax Number:	(650)230-7600
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	6502307432
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Correspondent Name:	eGain Communications Corporation
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Address Line 4:	Mountain View, CALIFORNIA 94043
NAME OF SUBMITTER:	Lara M Bliesner
Total Attachments: 2 source=patent_assignment#page1.tif source=patent_assignment#page2.tif	

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PATENT  
REEL: 026749 FRAME: 0124

## ASSIGNMENT

Whereas, Inference Corporation, ("Assignor"), a Delaware corporation having an address at 100 Rowland Way, Novato, California 98945, owned rights in and to the patents listed on the attached **Attachment A** (hereinafter "the Patents");

Whereas, on June 29, 2000 Inference Corporation merged with and into Intrepid Acquisition Corporation, a Delaware company, having an address at 345 East Middlefield Road, Mountain View, California 94043;

Whereas, Intrepid Acquisition Corporation was a wholly owned subsidiary of eGain Communications Corporation, a Delaware company having an address at 345 E. Middlefield Road, Mountain View, California 94043, and as a result of the merger of Intrepid Acquisition Corporation and Inference Corporation, Inference Corporation became a wholly-owned subsidiary of eGain Communications Corporation; and

Whereas, Inference Corporation, a wholly owned subsidiary of eGain Communications Corporation, desires to assign all of its right, title, and interest in and to the Patents to eGain Communication Corporation;

Now, therefore, in consideration of good and valuable consideration, the receipt of which is hereby acknowledged, Inference Corporation does hereby assign all of its right, title, and interest in and to the Patents to eGain Communication Corporation.

The undersigned declares under penalty of perjury that he is authorized to sign this document on behalf of Inference Corporation.

INFERENCE CORPORATION, a wholly owned  
subsidiary of eGain Communications Corporation

Executed on this date: August 11, 2011

By: 

Printed Name: Eric Smit

Title: CFO

**Attachment A**

Patent No.	Date Issued	Application Serial No.	Date Filed	Title
5,581,664	12-03-1996	08/247,630	05-23-1994	CASE-BASED REASONING SYSTEM
5,586,218	12-17-1996	08/518,850	08-23-1995	AUTONOMOUS LEARNING AND REASONING AGENT
5,852,814	12-22-1998	08/763,005	12-10-1996	AUTONOMOUS LEARNING AND REASONING AGENT
5,701,399	12-23-1997	08/771,311	12-20-1996	INTEGRATION OF CASE-BASED SEARCH ENGINE INTO HELP DATABASE