

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1"><thead><tr><th>Name</th><th>Execution Date</th></tr></thead><tbody><tr><td>LEON PORTMAN</td><td>02/21/2011</td></tr><tr><td>DAVID GEFFEN</td><td>02/27/2011</td></tr><tr><td>NADAV DORON</td><td>02/22/2011</td></tr><tr><td>ITAY GRUSHKA</td><td>02/21/2011</td></tr></tbody></table>	Name	Execution Date	LEON PORTMAN	02/21/2011	DAVID GEFFEN	02/27/2011	NADAV DORON	02/22/2011	ITAY GRUSHKA	02/21/2011	
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LEON PORTMAN	02/21/2011										
DAVID GEFFEN	02/27/2011										
NADAV DORON	02/22/2011										
ITAY GRUSHKA	02/21/2011										
RECEIVING PARTY DATA											
Name:	NICE SYSTEMS LTD.										
Street Address:	8 HAPNINA STREET										
City:	RAANANA										
State/Country:	ISRAEL										
Postal Code:	43107										
PROPERTY NUMBERS Total: 1											
<table border="1"><thead><tr><th>Property Type</th><th>Number</th></tr></thead><tbody><tr><td>Application Number:</td><td>13037979</td></tr></tbody></table>	Property Type	Number	Application Number:	13037979							
Property Type	Number										
Application Number:	13037979										
CORRESPONDENCE DATA											
Fax Number:	(646)878-0801										
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>											
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NAME OF SUBMITTER:	SHARON BRAUDE										
Total Attachments: 3 source=P-74647-US-FASS-31AUG11#page1.tif source=P-74647-US-FASS-31AUG11#page2.tif source=P-74647-US-FASS-31AUG11#page3.tif											

CH \$40.00 13037979

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PATENT
REEL: 026840 FRAME: 0445

ASSIGNMENT

In consideration of One Dollar (\$1.00), and other good and valuable consideration, the Receipt of which is hereby acknowledged, I the undersigned, PORTMAN, Leon residing at 15, Machanot Ha-Olim St., Rishon Lezion 75834, Israel; GEFFEN, David residing at Boni 3 Street, Givat Shmuel, Israel; DORON, Nadav residing at Hanita 6, Kfar Saba 44405, Israel; GRUSHKA, Itay residing at Boshmat 4, Shoham 73142, Israel

Hereby sell, assign and transfer to NICE SYSTEMS LTD., an Israeli company located at 8 Hapnina Street, Raanana 43107, Israel its successors, assigns and legal representatives (hereinafter, the "Assignee"), the entire right, title and interest for all countries, in and to any and all inventions which are disclosed and claimed, and as possessed by the undersigned, any and all inventions which are disclosed but not claimed in the application for United States Patent U.S. Serial No. (13/037,979) filed (03-01-2011) and being entitled:

SYSTEM AND METHOD FOR ASSISTING AN AGENT IN A CONTACT CENTER

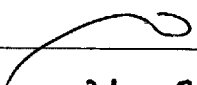
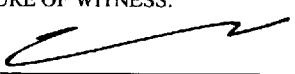
and in and to said application and all divisional, continuing, substitute, renewal, reissue, and all other applications for U.S. Letters Patent or other related property rights in any and all foreign countries which have been or shall be filed on any of said inventions disclosed in said application; and in and to all original and reissued patents or related foreign documents which have been or shall be issued on said inventions. I hereby authorize and request the attorney of record of the firm Pearl Cohen Zedek Latzer, LLP, 1500 Broadway, 12th Floor, New York, New York 10036, to insert in the parentheses above, the filing date and US Serial No. of said application when known;

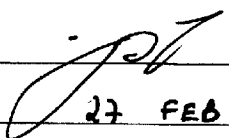
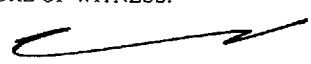
Authorize and request the Commissioner of Patents of the United States to issue to said Assignee, the corporation above named, its successors, assigns and legal representatives, in accordance with this assignment, any and all United States Letters Patent on said inventions or any of them disclosed in said application;

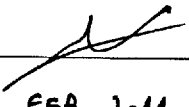
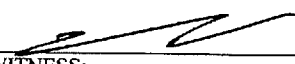
Agree that said Assignee may apply for and receive foreign Letters Patent or rights of any other kind for said inventions, or any of them; and may claim, in applications for said foreign Letters Patent or other rights, the priority of the aforesaid United States patent application under the provisions of the International Convention of 1883 and later modifications thereof, under the Patent Cooperation Treaty, under the European Patent Convention or under any other available international agreement; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this assignment, the under-signed or the undersigned's executors or administrators will, for the United

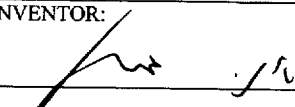

States and all foreign countries, execute all divisional, continuing, substitute, renewal, reissue, and all other patent applications or other documents on any and all said inventions; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns and representatives, all facts known and documents available to the undersigned relating to said inventions and the history thereof; testify in all legal proceedings; and generally do everything possible which said Assignee, its successors, assigns or representatives shall consider desirable for aiding in securing, maintaining and enforcing proper patent protection for said inventions and for vesting title to said inventions and all applications for patents or related foreign rights and all patents on said inventions, in said Assignee, its successors, assigns and legal representatives; and

COVENANT with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

FULL NAME OF INVENTOR: PORTMAN, Leon	FULL NAME OF WITNESS: <i>Moty Cory</i>
SIGNATURE OF INVENTOR: 	SIGNATURE OF WITNESS: 
DATE: <u>21 FEB 2011</u> (day / month / year)	ADDRESS OF WITNESS: <i>52 Hagalil St., Ra'anana 43252, ISRAEL</i>

FULL NAME OF INVENTOR: GEFFEN, David	FULL NAME OF WITNESS: <i>Moty Cory</i>
SIGNATURE OF INVENTOR: 	SIGNATURE OF WITNESS: 
DATE: <u>27 FEB 2011</u> (day / month / year)	ADDRESS OF WITNESS: <i>52 Hagalil St., Ra'anana 43252, ISRAEL</i>

FULL NAME OF INVENTOR: DORON, Nadav	FULL NAME OF WITNESS: Moty Cory
SIGNATURE OF INVENTOR: 	SIGNATURE OF WITNESS: 
DATE: <u>22 FEB 2011</u> (day / month / year)	ADDRESS OF WITNESS: 52 Hagalil St. Ra'anana 43252, ISRAEL

FULL NAME OF INVENTOR: GRUSHKA, Itay	FULL NAME OF WITNESS: Moty Cory
SIGNATURE OF INVENTOR: 	SIGNATURE OF WITNESS: 
DATE: <u>21 FEB 2011</u> (day / month / year)	ADDRESS OF WITNESS: 52 Hagalil St. Ra'anana 43252 ISRAEL