

# PATENT ASSIGNMENT

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<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
Charles Isaacs	09/20/2011
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	Genesys Telecommunications Laboratories, Inc.
<b>Street Address:</b>	2001 Junipero Serra Boulevard
<b>City:</b>	Daly city
<b>State/Country:</b>	CALIFORNIA
<b>Postal Code:</b>	94014
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
Application Number:	13238499
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(713)934-7011
<b>Phone:</b>	7139344050
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<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Correspondent Name:</b>	Terry D. Morgan
<b>Address Line 1:</b>	10333 Richmond, Suite 1100
<b>Address Line 4:</b>	Houston, TEXAS 77042
<b>ATTORNEY DOCKET NUMBER:</b>	2100.048500 809478 809480
<b>NAME OF SUBMITTER:</b>	Mark W. Sincell
<b>Total Attachments: 2</b> source=Assignment_0485#page1.tif source=Assignment_0485#page2.tif	

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**PATENT**  
**REEL: 026947 FRAME: 0405**

## PATENT

ASSIGNMENT

FOR GOOD AND VALUABLE CONSIDERATION, the receipt, sufficiency and adequacy of which are hereby acknowledged, the undersigned, do(es) hereby:

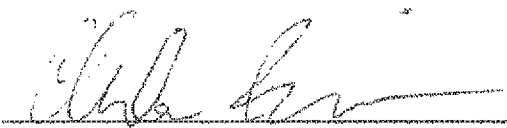
SELL, ASSIGN AND TRANSFER to Genesys Telecommunications Laboratories, Inc., (the "Assignee"), having a place of business at 2001 Junipero Serra Boulevard, Daly City, CA 94014, the entire right, title and interest for the United States and all foreign countries in and to any and all improvements which are disclosed in the application for United States Letters Patent, which has been executed by the undersigned concurrently herewith and is entitled "A GRAPHICAL MENU BUILDER FOR ENCODING APPLICATIONS IN AN IMAGE" such application and all divisional, continuing, substitute, renewal, reissue and all other applications for patent which have been or shall be filed in the United States and all foreign countries on any of such improvements; all original and reissued patents which have been or shall be issued in the United States and all foreign countries on such improvements; and specifically including the right to file foreign applications under the provisions of any convention or treaty and claim priority based on such application in the United States;

AUTHORIZE AND REQUEST the issuing authority to issue any and all United States and foreign patents granted on such improvements to the Assignee;

WARRANT AND COVENANT that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been or will be made to others by the undersigned, and that the full right to convey the same as herein expressed is possessed by the undersigned;

COVENANT, when requested and at the expense of the Assignee, to carry out in good faith the intent and purpose of this assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent applications on any and all such improvements; execute all rightful oaths, declarations, assignments, powers of attorney and other papers; communicate to the Assignee all facts known to the undersigned relating to such improvements and the history thereof; and generally do everything possible which the Assignee shall consider desirable for vesting title to such improvements in the Assignee, and for securing, maintaining and enforcing proper patent protection for such improvements;

TO BE BINDING on the heirs, assigns, representatives and successors of the undersigned and extend to the successors, assigns and nominees of the Assignee.

Signature: 

CHARLES ISAACS

Date: 9/20/2011STATE OF California

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COUNTY OF Santa Clara

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BEFORE ME, the undersigned authority, on this \_\_\_\_\_ day of \_\_\_\_\_, 2011, personally appeared \_\_\_\_\_, known to me to be the person whose name is subscribed to the foregoing instrument and acknowledged to me that he executed the same of his own free will for the purposes and consideration therein expressed.

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Notary or Consular Officer

[SEAL]