PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

| SUBMISSION TYPE: | NEW ASSIGNMENT |
|-----------------------|----------------|
| NATURE OF CONVEYANCE: | ASSIGNMENT |

CONVEYING PARTY DATA

| Name | Execution Date |
|----------------|----------------|
| Tony McCormack | 09/29/2011 |
| Neil O'Connor | 09/29/2011 |
| John Yoakum | 09/26/2011 |

RECEIVING PARTY DATA

| Name: | Avaya Inc. |
|-----------------|---------------------|
| Street Address: | 211 Mount Airy Road |
| City: | Basking Ridge |
| State/Country: | NEW JERSEY |
| Postal Code: | 07920 |

PROPERTY NUMBERS Total: 1

| Property Type | Number |
|---------------------|----------|
| Application Number: | 13282733 |

CORRESPONDENCE DATA

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Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via

US Mail.

Correspondent Name: Maldjian Law Group LLC
Address Line 1: 36 Bingham Avenue

Address Line 4: Rumson, NEW JERSEY 07760

| ATTORNEY DOCKET NUMBER: | A030FC |
|-------------------------|------------------|
| NAME OF SUBMITTER: | Melissa Schrader |

Total Attachments: 2

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PATENT REEL: 027161 FRAME: 0829 OP \$40.00 1328273

Worldwide Assignment

| WHEREAS, I/We, Tony McCORMACK, Neil O'CONNOR and John YOAKUM, have I | nade an |
|--|----------|
| nvention entitled "Collaboration management tools for contact centers" for which I/We have application for Letters Patent of the United States on October 27, 2011 | filed an |
| application for Letters Patent of the United States on October 27, 2011 | under |
| Application No. <u>13/282, 733</u> and | |

WHEREAS, Avaya Inc. ("ASSIGNEE"), a corporation or other business entity duly registered in the State/Country of <u>Delaware</u>, whose postal address is <u>211 Mount Airy Road, Basking Ridge</u>. New Jersey 07920, desires to acquire the entire right, title, and interest in and to the invention, the application, and any Letters Patent to be granted for the invention in the United States and in all foreign countries;

NOW, THEREFORE, in consideration of One Dollar (\$1.00) paid to me/us by ASSIGNEE, and other good and valuable consideration, the receipt and sufficiency of which I/We acknowledge, I/We, have sold, assigned, transferred, and set over, and do hereby sell, assign, transfer, and set over unto ASSIGNEE, its successors, legal representatives, and assigns, the entire right, title, and interest in and to the invention, the application, all applications claiming benefit of the application, including, but not limited to, all divisions and continuations of the application, and all Letters Patent that may be granted thereon in the United States, Canada and in all foreign countries, and all reissues thereof, together with the right to claim priority under the International Convention in all member countries, and I/We authorize and request the Director of Patents and Trademarks to issue all Letters Patent for the invention to ASSIGNEE, its successors, legal representatives, and assigns in accordance with the terms of this Assignment;

AND I/We covenant and agree that I/We have the full right to convey the entire right, title, and interest herein assigned and that I/We have not executed and will not execute any assignment or other instrument in conflict with this Assignment;

AND I/We further covenant and agree that upon request by ASSIGNEE, its successors, legal representatives, and/or assigns, and without further consideration, I/We will do all lawful acts that may be necessary or desirable to assist ASSIGNEE, its successors, legal representatives, and/or assigns to obtain and enforce patent protection for the invention in the United States and in all foreign countries, including, but not limited to, communicate with ASSIGNEE, its successors, legal representatives, and/or assigns any facts known to me/us regarding the invention, testify in any legal proceeding, sign all lawful papers, execute and deliver all papers that may be necessary or desirable to perfect the title to the invention in ASSIGNEE, its successors, legal representatives, and/or assigns, execute all divisional, continuation, and reissue applications, and make all rightful oaths, it being understood that any expense incident to the rendering of such assistance will be borne by ASSIGNEE, its successors, legal representatives, and/or assigns;

AND I/We further hereby authorize ASSIGNEE, or its attorneys or agents, to insert the correct Application Number and filing Date into this Assignment, if none is indicated on that date of my/our execution of this agreement.

IN WITNESS WHEREOF, I/We have executed this Assignment on the date(s) indicated below

| Signature: | | Signature: | ilel O Cenno |
|------------|----------------------|------------|------------------------|
| Date: | 29 Sept 2011 | Date: | 29 Sep 2011 |
| Full Name: | Tony McCORMACK | Name: | Neil O'CONNOR |
| Address: | 6 Heather Hill | Address: | 37 Carraig Mor |
| | Barna, County Galway | | Lackagh, County Galway |
| | Ireland | | Ireland |

1

Atty. Docket No

| Signature:_ | TALL |
|-------------|----------------------|
| Date: | Sept 26 7011 |
| Full Name: | John YOAKUM |
| Address: | 1704 Killarney Drive |
| | Cary, NC 27511 |
| | USA |

2

PATENT REEL: 027161 FRAME: 0831