

PATENT ASSIGNMENT

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NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Max Copperman	12/07/2011
RECEIVING PARTY DATA	
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PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	13250152
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ATTORNEY DOCKET NUMBER:	1004-009CIPCIP
NAME OF SUBMITTER:	Steven Greenberg
Total Attachments: 1 source=1004-009CIPCIP_Assignment#page1.tif	

OP \$40.00 13250152

ASSIGNMENT OF PATENT APPLICATION

Whereas, the undersigned Inventor, Max Copperman (Assignor), is the owner of the United States Patent Application Serial No. 13/250,152 entitled MULTI-SOURCE SEARCHING IN A DATA DRIVEN APPLICATION (hereinafter referred to as the "Patent Application");

Whereas, Kana Software, Inc. (Assignee), having a place of business at 840 W. California Avenue, Suite 100, Sunnyvale, CA 94086, desires to acquire, and Assignor desires to grant to Assignee, the entire worldwide right, title and interest in and to the inventions taught by the Patent Application (the "Invention");

NOW, THEREFORE, FOR GOOD AND VALUABLE CONSIDERATION, THE RECEIPT AND SUFFICIENCY THEREOF BEING HEREBY ACKNOWLEDGED:

- Assignor hereby sells, assigns, and otherwise transfers to Assignee, its successors, legal representatives, and assigns, the entire worldwide right, title, and interest in and to the Patent Application and the Invention taught therein;
- Assignor hereby sells, assigns, and otherwise transfers to Assignee, its successors, legal representatives, and assigns, any and all other patent applications and patents for the Invention which may be applied for or granted therefor in the United States and in all foreign countries and jurisdictions, including all divisions, continuations, reissues, reexaminations, renewals, extensions, counterparts, substitutes, and extensions thereof, and all rights of priority resulting from the filing of such applications and granting of such patents;
- Assignor hereby authorizes and requests the Director of the United States Patent and Trademark Office to issue any United States Patent, and foreign patent authorities to issue any foreign patent, granted for the Inventions, to Assignee, its successors, legal representatives, and assigns, the entire worldwide right, title, and interest in and to the same to be held and enjoyed by Assignee, its successors, legal representatives, and assigns to the full end of the terms for which any and all such patents may be granted, as fully and entirely as would have been held and enjoyed by Assignor had this Assignment not been made;
- Assignor agrees to execute any and all documents and instruments and perform all lawful acts reasonably related to recording this Assignment or perfecting title to the Inventions and all related patents and applications, in Assignee, its successors, legal representatives, and assigns, whenever requested by Assignee, its successors, legal representatives, or assigns.

Signature:



Date:

December 7, 2011

Max Copperman
Assignor