

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Richard B Pickering	11/11/2011
RECEIVING PARTY DATA	
Name:	NewVoiceMedia Limited
Street Address:	Belvedere House, Basing View
City:	Basingstoke
State/Country:	UNITED KINGDOM
Postal Code:	RG28 4HG
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	13226387
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ATTORNEY DOCKET NUMBER:	5006
NAME OF SUBMITTER:	Brian R. Galvin
Total Attachments: 2 source=5006_Assignment_Executed-11-11-2011#page1.tif source=5006_Assignment_Executed-11-11-2011#page2.tif	

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REEL: 027373 FRAME: 0164

ASSIGNMENT (5006)

For good and valuable consideration, receipt of which is hereby acknowledged, I, Richard B. Pickering do hereby sell, assign and transfer unto **NewVoiceMedia Limited** (having its principal place of business at **Belvedere House; Basing View; Basingstoke, United Kingdom RG28 4HG**; hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent application, docket number 5006, entitled "**Method and Apparatus for Using a Search Engine Advantageously within a Contact Center System**," which bears application serial number **13/226,387**, filed on **September 6, 2011**, and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country; and

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

For the additional consideration of one dollar (\$1), receipt of which is hereby acknowledged, I do hereby sell, assign and transfer unto **NewVoiceMedia Limited** any residual rights, including all moral rights, related to the patent application, docket number **5006**, entitled "**Method and Apparatus for Using a Search Engine Advantageously within a Contact Center System**," which bears application serial number **13/226,387**, filed **September 6, 2011**, the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country.

Signature of Assignor(s):


Richard B. Pickering


Date