

PATENT ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT								
NATURE OF CONVEYANCE:	ASSIGNMENT								
CONVEYING PARTY DATA									
<table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Ashutosh Roy</td> <td>11/08/2011</td> </tr> <tr> <td>Promod Narang</td> <td>11/08/2011</td> </tr> <tr> <td>Sam Hahn</td> <td>11/08/2011</td> </tr> </tbody> </table>		Name	Execution Date	Ashutosh Roy	11/08/2011	Promod Narang	11/08/2011	Sam Hahn	11/08/2011
Name	Execution Date								
Ashutosh Roy	11/08/2011								
Promod Narang	11/08/2011								
Sam Hahn	11/08/2011								
RECEIVING PARTY DATA									
Name:	eGain Communications								
Street Address:	345 E. Middlefield Road								
City:	Mountain View								
State/Country:	CALIFORNIA								
Postal Code:	94043								
PROPERTY NUMBERS Total: 1									
<table border="1"> <thead> <tr> <th>Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>13271960</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	13271960				
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Application Number:	13271960								
CORRESPONDENCE DATA									
Fax Number:	(408)938-9069								
Phone:	408-938-9060								
Email:	jdeguc@mhbpatents.com								
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i>									
Correspondent Name:	MURABITO, HAO & BARNES LLP								
Address Line 1:	TWO NORTH MARKET STREET								
Address Line 2:	THIRD FLOOR								
Address Line 4:	SAN JOSE, CALIFORNIA 95113								
ATTORNEY DOCKET NUMBER:	EGAN-0006.US2								
NAME OF SUBMITTER:	Anthony C. Murabito								
Total Attachments: 1 source=EGAN-0006US2_ASSIGNMENT_12-27-2011#page1.tif									

OP \$40.00 13271960

Attorney Docket No.: EGAN-0006.US2

Assignment to eGain Communications Corporation

In consideration of good and valuable consideration, receipt of which is hereby acknowledged, I/we Ashutosh Roy, Promod Narang, and Sam Hahn

do hereby sell, assign, and transfer unto eGain Communications Corporation (hereinafter called eGain), a Delaware Corporation having its principal place of business at 345 E. Middlefield Road, Mountain View, CA 94043, and its successors and assigns, the entire right, title, and interest for the United States and all foreign countries, in and to any and all improvements, including the right of priority in, to, and under, the application for the United States patent entitled:

INTERACTION USING CONTENT

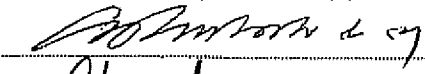

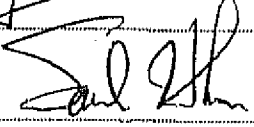
..... filed herewith and the inventions set forth and described therein, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefor; or

X Serial No.: 13/271,960 filed on 2011-10-12 and the inventions set forth and described therein, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefor;

And for the above consideration, I/we agree promptly upon request of, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to eGain, its successors and assigns, the inventions described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of interference proceedings involving said inventions and in the adjudication or reexamination of said Letters Patent provided the expenses which may be incurred by me/us in lending such cooperation and assistance are paid by eGain .

I/we further covenant with eGain, its successors, assigns, and legal representatives that no assignment, grant, mortgage, license, or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned;

In witness whereof, I/we hereunto set my/our hand(s) and seal:

Inventor's Signature:		Date:	<u>11/8/11</u>
Ashutosh Roy			
Inventor's Signature:		Date:	<u>11/8/11</u>
Promod Narang			
Inventor's Signature:		Date:	<u>11/8/11</u>
Sam Hahn			