PATENT ASSIGNMENT

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NATURE OF CONVEY	ANCE:	ASSIGNMENT	ASSIGNMENT						
CONVEYING PARTY D	DATA								
		Name		Execution Date					
Genesys Telecommun	ications Laboratorie			01/12/2012					
		,							
RECEIVING PARTY DA	ΑΤΑ								
Name:	Alcatel Lucent	Alcatel Lucent							
Street Address:	3, avenue Octave Greard								
City:	Paris	Paris							
State/Country:	FRANCE	FRANCE							
Postal Code:	75007								
	C Tatal: 2								
PROPERTY NUMBERS	S Total: 3								
Property T	уре	Number							
Patent Number:	73	7379973							
Patent Number:		7072328							
Patent Number:	70	31444							
CORRESPONDENCE I	DATA								
Fax Number:	(908)582-79	00							
Phone:	908-582-71								
Email:									
•	e sent to the e-mail a	address first; if that is unsuc	cessful, it will be sent via U	S					
<i>Mail.</i> Correspondent Name:	Docket Adm	inistrator							
Address Line 1: 600-700 Mountain Avenue									
Address Line 2:									
Address Line 4:	Murray Hill, NEW JERSEY 07974-0636								
ATTORNEY DOCKET NUMBER:		3 GEN PATS TO ALU	3 GEN PATS TO ALU - MTP						
NAME OF SUBMITTER:		Gregory J. Murgia	Gregory J. Murgia						
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ASSIGNMENT

For valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Genesys Telecommunications Laboratories, Inc., a corporation established and existing under the laws of California and having its principal place of business at 2001 Junipero Serra Blvd., Daly City, California 940104, United States of America ("Assignor") does hereby sell, assign, transfer and convey, subject to any existing rights, licenses and/or obligations of or to third parties, unto Alcatel Lucent, a corporation established and existing under the laws of France and having its principal place of business at 3, avenue Octave Gréard, 75007 Paris, France ("Assignee"), all of Assignor's right, title and interest, for all countries, jurisdictions and political entities of the world, in and to any and all of the following (collectively, "Rights"):

- (a) The invention or inventions (collectively, "Inventions") identified in APPENDIX A and all the Intellectual Property rights and privileges under any and all forms of protection, including those enumerated below;
- (b) The patent application(s) filed with respect to said Inventions, as identified in APPENDIX A, and Patent applications or other applications that may be filed for protection including, without limitation, applications for certificates of invention, utility models, industrial design protection, design patent protection, and provisional patent applications wherever filed, with respect to the Inventions, (collectively, "Applications") including all rights to file and prosecute such Applications directly in the name of Assignee;
- (c) All patents including, without limitation, certificates of invention, utility models, industrial design protection, design patent protection, that may be granted, registered, or issued with respect to the Inventions or the Applications (collectively, "Patents"), including, but not limited to, the already granted patents identified in APPENDIX A;
- (d) All patents and patent applications for which any of these Applications or Patents directly or indirectly form a basis for priority;
- (e) All reissues, requests for continuing examinations, re-examinations, extensions, continuations, continuations in part, continuing prosecution applications, divisions, or registrations of, any item in any of the any of the foregoing categories (b), (c) or (d);
- (f) The right to claim priority rights deriving or arising from any of the foregoing categories (b), (c), (d) or (e) and for Assignee to otherwise avail itself of the provisions of the international conventions governing the protection of inventions;
- (g) All causes of action and enforcement rights related to any of the foregoing categories (a), (b), (c), (d) or (e) (including, without limitation, the right to sue and

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PATENT REEL: 027529 FRAME: 0293 to pursue damages, injunctive relief, or other remedies for past, present, or future infringement, misappropriation, or violation of rights related thereto);

- (h)All rights to license and to collect royalties and other payments under or on account of any of the foregoing categories (a), (b), (c), (d) or (e); and
- Any and all other rights and interests arising out of, in connection with, or in (i)relation to any of the foregoing categories (a), (b), (c), (d) or (e),

with respect to which, and to the extent to which, Assignor had or has acquired the right to so sell, assign, convey, transfer and deliver.

Assignor requests the respective patent office or governmental agency in each jurisdiction to grant or issue any and all letters patents, certificates of invention, utility models or other governmental or inter-governmental grants or issuances that may be granted upon any of the Rights in the name of the Assignee, as the Assignee to the entire interest therein.

The terms and conditions of this Assignment will inure to the benefit of Assignee, its successors or assigns, and anyone properly designated by them and will be binding upon Assignor, its successors or assigns, and anyone properly designated by them.

IN WITNESS WHEREOF, each of the Parties has caused this Assignment to be executed in duplicate originals by its duly authorized representatives on the respective dates entered below.

ASSIGNOR:

Genesys Telecommunications Laboratories, Inc.

ASSIGNEE:

Alcatel Lucent

By:

Name: Gregory J. Murgia

Title: Assistant Vice President, Patent Creation

Date: 12 Jan 2012

Name: Ulrich Knecht Title:

Date:

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APPENDIX A										
FAMILYREF	COUNTRY	FILING TYPE	FILE DATE	FILE NUMBER	GRANT DATE	GRANT NUMBER	STATUS			
802105	US	National Patent	26-Jun-2002	10/180894	18-Apr-2006	7031444	Grant			
	US	Continuation	17-Apr-2006	11/405275	12-Jan-2010	7646855	Grant			
	CANADA	National Patent	27-Jun-2002	2392014			Filing			
802166	US	National Patent	12-Jan-2001	09/759931	04-Jul-2006	7072328	Grant			
	US	Continuation	02-Mar-2006	11/366122	07-Jul-2009	7558252	Grant			
	US	Continuation	04-Jun-2009	12/468247			Publication o Application			
	CANADA	National Patent	13-Mar-2001	2340509	25-May-2010	2340509	Grant			
802106	US	National Patent	12-Jan-2001	09/759926	27-May-2008	7379973	Grant			
	US	Continuation	27-May-2008	12/127696	1		Filing			
	CANADA	National Patent	13-Mar-2001	2340495	09-Feb-2010	2340495	Grant			