

## PATENT ASSIGNMENT

Electronic Version v1.1  
 Stylesheet Version v1.1

| SUBMISSION TYPE:                              | NEW ASSIGNMENT             |
|---|----------------------------|
| NATURE OF CONVEYANCE:                         | Assignment of 50% Interest |
| CONVEYING PARTY DATA                          |                            |
| Name  | Execution Date             |
| Genesys Telecommunications Laboratories, Inc. | 01/30/2012                 |
| RECEIVING PARTY DATA                          |                            |
| Name:   | Alcatel Lucent             |
| Street Address:                               | 3, AVENUE OCTAVE GREARD    |
| City:   | Paris                      |
| State/Country:                                | FRANCE                     |
| Postal Code:                                  | 75007                      |
| PROPERTY NUMBERS Total: 27                    |                            |
| Property Type                                 | Number                     |
| Patent Number:                                | 6128646                    |
| Patent Number:                                | 5765033                    |
| Patent Number:                                | 6732156                    |
| Application Number:                           | 11462292                   |
| Patent Number:                                | 6718366                    |
| Application Number:                           | 11370444                   |
| Patent Number:                                | 6076093                    |
| Patent Number:                                | 6389028                    |
| Patent Number:                                | 7120700                    |
| Patent Number:                                | 7586859                    |
| Patent Number:                                | 6332154                    |
| Patent Number:                                | 6453341                    |
| Patent Number:                                | 6535492                    |
| Patent Number:                                | 6138139                    |
| Patent Number:                                | 7853717                    |

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|---------------------|----------|
| Patent Number:      | 6724764  |
| Patent Number:      | 6167395  |
| Patent Number:      | 6910072  |
| Patent Number:      | 5960442  |
| Patent Number:      | 7779067  |
| Patent Number:      | 6539419  |
| Patent Number:      | 7929464  |
| Patent Number:      | 6473787  |
| Patent Number:      | 6922689  |
| Patent Number:      | 7668171  |
| Patent Number:      | 7610347  |
| Application Number: | 12713806 |

#### CORRESPONDENCE DATA

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*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.*

Correspondent Name: Henry C. Lebowitz  
 Address Line 1: One New York Plaza  
 Address Line 2: Fried Frank LLP  
 Address Line 4: New York, NEW YORK 10004-1980

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|-------------------------|------------------|
| ATTORNEY DOCKET NUMBER: | 95389-84 LEBOWHE |
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|                    |                   |
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| NAME OF SUBMITTER: | Henry C. Lebowitz |
|--------------------|-------------------|

#### Total Attachments: 4

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## ASSIGNMENT OF UNDIVIDED FIFTY PERCENT INTEREST IN US PATENTS

This Assignment of Undivided Fifty Percent Interest in US Patents ("**Assignment**") effective as of January 30, 2012, is entered into by and between Genesys Telecommunications Laboratories, Inc., a corporation organized under the laws of California ("**Assignor**"), and Alcatel Lucent, a corporation organized under the laws of France ("**Assignee**").

WHEREAS, Assignor is the owner of those certain patents and patent applications set forth in the attached Schedule A (the "**Patents**"); and

WHEREAS, pursuant to that certain Patent Assignment and Joint Ownership Agreement by and between Assignor, Assignee, and Greeneden U.S. Holdings II, LLC, dated on even date herewith ("**Joint Ownership Agreement**"), the parties thereto have agreed that Assignor and Assignee will each share an undivided fifty percent (50%) interest in the Patents and, pursuant to Section 8.2 of the Joint Ownership Agreement, the parties thereto have agreed to execute any assignment or other documents reasonably requested in furtherance of such assignment.

NOW THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, and intending to be legally bound hereby, Assignor and Assignee hereby agree as follows:

1. Conveyance and Acceptance. Assignor hereby assigns, transfers, and conveys to Assignee an undivided fifty percent (50%) share of Assignor's right, title, and interest in and to the the Patents along with (i) a fifty percent (50%) share in any and all continuations, divisions, continuations-in-part, reissues and reexaminations thereof; and (ii) subject in each case to the terms and conditions of the Joint Ownership Agreement, all rights of action pertaining to the Patents, including without limitation the right to sue and recover for past, present, and future infringement thereof, the right to secure registration of Assignee's fifty percent (50%) interest in the Patents and of this Assignment, the right to initiate other proceedings before all government and administrative bodies with respect to the Patents, and the right to claim priority, file foreign counterparts, and make applications for reissue and reexamination with respect to any of the Patents.

2. Counterparts. This Assignment may be executed in any number of counterparts, each of which shall be deemed an original (including facsimile copies), but all of which together shall constitute one and the same instrument.

3. Choice of Law. This Assignment will be governed by and construed in accordance with the laws of the State of New York, without giving effect to any choice or conflict of law provision or rule that would cause the application of the laws of any other jurisdiction.

*[remainder of page intentionally left blank]*

IN WITNESS WHEREOF, the parties have executed, made and entered into this Assignment as of the date first set forth above.

**GENESYS TELECOMMUNICATIONS  
LABORATORIES, INC.**

By: \_\_\_\_\_

Name: James Rene

Title: Vice President

ALCATEL LUCENT

By: Barbara Landmann

Name: BARBARA LANDMANN

Title: VICE PRESIDENT  
INTELLECTUAL PROPERTY &  
STANDARDS

SCHEDULE A  
to  
ASSIGNMENT OF UNDIVIDED FIFTY PERCENT INTEREST IN US PATENTS

| Publication Number | Issue/Filing Date | Patent Application Number |
|--------------------|-------------------|---------------------------|
|                    | 03-Oct-2000       | 6128646                   |
|                    | 09-Jun-1998       | 5765033                   |
|                    | 04-May-2004       | 6732156                   |
| 20070226057        | 03-Aug-2006       | 11/462292                 |
|                    | 06-Apr-2004       | 6718366                   |
| 20060153173        | 07-Mar-2006       | 11/370444                 |
|                    | 13-Jun-2000       | 6076093                   |
|                    | 14-May-2002       | 6389028                   |
|                    | 10-Oct-2006       | 7120700                   |
|                    | 08-Sep-2009       | 7586859                   |
|                    | 18-Dec-2001       | 6332154                   |
|                    | 17-Sep-2002       | 6453341                   |
|                    | 18-Mar-2003       | 6535492                   |
|                    | 24-Oct-2000       | 6138139                   |
| 20090089451        | 14-Dec-2010       | 7853717                   |
|                    | 20-Apr-2004       | 6724764                   |
|                    | 26-Dec-2000       | 6167395                   |
|                    | 21-Jun-2005       | 6910072                   |
|                    | 28-Sep-1999       | 5960442                   |
| 20040169675        | 17-Aug-2010       | 7779067                   |
|                    | 25-Mar-2003       | 6539419                   |
| 20050041580        | 19-Apr-2011       | 7929464                   |
|                    | 29-Oct-2002       | 6473787                   |
|                    | 26-Jul-2005       | 6922689                   |
|                    | 23-Feb-2010       | 7668171                   |
|                    | 27-Oct-2009       | 7610347                   |
|                    | 26-Feb-2010       | 12/713806                 |