

PATENT ASSIGNMENT

Electronic Version v1.1
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SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Rodney A. Thomson</td> <td>03/12/2012</td> </tr> <tr> <td>Brian J. Reynolds</td> <td>03/12/2012</td> </tr> </tbody> </table>		Name	Execution Date	Rodney A. Thomson	03/12/2012	Brian J. Reynolds	03/12/2012				
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RECEIVING PARTY DATA											
<table border="1"> <tr> <td>Name:</td> <td>Avaya Inc.</td> </tr> <tr> <td>Street Address:</td> <td>211 Mount Airy Road</td> </tr> <tr> <td>City:</td> <td>Basking Ridge</td> </tr> <tr> <td>State/Country:</td> <td>NEW JERSEY</td> </tr> <tr> <td>Postal Code:</td> <td>07920</td> </tr> </table>		Name:	Avaya Inc.	Street Address:	211 Mount Airy Road	City:	Basking Ridge	State/Country:	NEW JERSEY	Postal Code:	07920
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CORRESPONDENCE DATA											
<p>Fax Number: (303)863-0223 Phone: 3038639700 Email: lroberts@sheridanross.com <i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i></p> <p>Correspondent Name: Sheridan Ross P.C. Address Line 1: 1560 Broadway Address Line 2: Suite 1200 Address Line 4: Denver, COLORADO 80202</p>											
ATTORNEY DOCKET NUMBER:	4366RWB-43										
NAME OF SUBMITTER:	Bradley M. Knepper										
Total Attachments: 2 source=ASSIGNMENT#page1.tif source=ASSIGNMENT#page2.tif											

CH \$40.00 13419088

Worldwide Assignment

WHEREAS, I/We, Rodney A. Thomson of 883 W. 124th Drive, Westminster, CO 80234, and Brian J. Reynolds of 1759 Alpine Drive, Erie, CO 80516, have made an invention entitled "CONTACT CENTER AGENT FILTERING AND RELEVANCY RANKING" for which an application for a patent of the United States on March 13, 2012, under Application No. 13/419,088 has been filed, or is filed concurrently herewith, and

WHEREAS, Avaya Inc., a corporation or other business entity duly registered in the State/Country of Delaware, whose postal address is 211 Mount Airy Road, Basking Ridge, New Jersey 07920, or its affiliates ("ASSIGNEE"), desires to acquire the entire right, title, and interest in and to the invention, the application, and any patents to be granted for the invention in the United States and in all foreign countries;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I/We have sold, assigned, transferred, and conveyed, and do hereby sell, assign, transfer, and convey unto ASSIGNEE, its successors, legal representatives, and assigns: (a) the entire right, title, and interest in and to the inventions covered by the application, the application, all applications claiming benefit of the application, including, but not limited to, all divisions and continuations of the application, and all patents that may be granted thereon in and throughout the United States and in all foreign countries, including without limitation utility models, design patents, certificates of invention and equivalent rights worldwide, and all reissues and reexaminations thereof; (b) all rights arising under or pursuant to any and all international agreements, treaties or laws, including the right to file applications for patents, design patents, utility models, certificates of invention or other governmental grants and equivalent rights worldwide, and to claim the same priority rights, under the patent laws of the United States, the applicable laws of the country in which any such application is filed, the International Convention for the Protection of Industrial Property and any other international union, convention, agreement and treaty; (c) all rights in and to causes of action and enforcement rights for the inventions and any resulting patents, including all rights to pursue damages, injunctive relief and other remedies for past, present and future infringement of the inventions and resulting patents, and to hold for ASSIGNEE'S sole use and benefit all recoveries, rights, and benefits arising from all such suits;

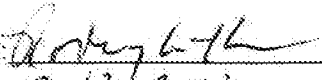
AND I/We authorize and request the Director of Patents of the United States, and any Official of any country or countries foreign to the United States, whose duty is to issue patents or other evidence or forms of industrial property to issue the same for the inventions to ASSIGNEE, its successors, legal representatives, and assigns in accordance with the terms of this Assignment;


AND I/We covenant and agree that I/We have the full right to convey the entire right, title, and interest herein assigned and that I/We have not executed and will not execute any assignment or other instrument in conflict with this Assignment;

AND I/We further covenant and agree that upon request by ASSIGNEE, its successors, legal representatives, and assigns, and without further consideration, I/We (or my executors or administrators) will do all lawful acts that may be necessary or desirable to assist ASSIGNEE, its successors, legal representatives, and assigns to obtain and enforce patent protection for the inventions in the United States and in all foreign countries, including, but not limited to, communicate with ASSIGNEE, its successors, legal representatives, and assigns any facts known to I/We regarding the inventions, testify in any legal proceeding, sign all lawful papers, make all rightful oaths, and execute and deliver all papers that may be necessary or desirable to record and perfect the interest and title to the inventions in ASSIGNEE, its successors, legal representatives, and assigns, it being understood that any expense incident to the rendering of such assistance will be borne by ASSIGNEE, its successors, legal representatives, and assigns;

AND I/We further hereby authorize ASSIGNEE, or its attorneys or agents, to insert the correct Application Number and Filing Date into this Assignment, if none is indicated on the date of my execution of this agreement.

IN WITNESS WHEREOF, I/We have executed this Assignment on the date indicated below.

Signature: 
Date: 3-12-2012
Full Name: Rodney A. Thomson
Address: 883 W. 124th Drive
Westminster, CO 80234
U.S.

Signature: 
Date: 3-12-12
Full Name: Brian J. Reynolds
Address: 1759 Alpine Drive
Erie, CO 80516
U.S.