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PATENT ASSIGNMENT

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SUBMISSION TYPE:	CORRECTIVE ASSIGNMENT
NATURE OF CONVEYANCE:	Corrective Assignment to correct the Document Date of the second Assignor previously recorded on Reel 028119 Frame 0775. Assignor (s) hereby confirms the Document Date of the second Assignor should be 06/15/2005 instead of 06/19/2005.
CONVEYING PARTY DATA	
Name	Execution Date
Bobby Sams	06/10/2005
Jon Paden	06/15/2005
RECEIVING PARTY DATA	
Name:	SBC KNOWLEDGE VENTURES, L.P.
Street Address:	645 E. Plumb Lane
City:	Reno
State/Country:	NEVADA
Postal Code:	89502
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	13457988
CORRESPONDENCE DATA	
Fax Number:	
Email:	gbpatent@gbpatent.com
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i>	

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Correspondent Name: Greenblum & Bernstein, P.L.C. Address Line 1: 1950 Roland Clarke Place Address Line 4: Reston, VIRGINIA 20191	
ATTORNEY DOCKET NUMBER:	P41924
NAME OF SUBMITTER:	Leslie J. Paperner0
Signature:	/Leslie J. Paperner/
Date:	05/14/2012
Total Attachments: 6 source=P41924_REQCORNOR#page1.tif source=P41924_REQCORNOR#page2.tif source=P41924_REQCORNOR#page3.tif source=P41924_REQCORNOR#page4.tif source=P41924_REQCORNOR#page5.tif source=P41924_REQCORNOR#page6.tif	
RECEIPT INFORMATION EPAS ID: PAT1954929 Receipt Date: 05/14/2012 Fee Amount: \$40	

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ASSIGNMENT

WHEREAS, Jon Paden, a citizen of the United States of America, residing at Austin, TX and Bobby Same, a citizen of the United States of America, residing at Austin, TX, hereinafter called the "Assignors", have made the invention described in the United States patent application entitled "METHOD AND APPARATUS FOR PROPER ROUTING OF CUSTOMERS", Attorney Docket No. 7785-24 (SBC IP1004), for a full description of which reference is here made to an application for Letters Patent of the United States filed herewith; and

WHEREAS, SBC KNOWLEDGE VENTURES, L.P., a partnership organized and existing under the laws of the State of Nevada, having a place of business at 645 E. Plumb Lane, Reno, Nevada 89502, hereinafter called the "Assignee", desires to acquire the entire right, title and interest for the United States of America and elsewhere throughout the world in and to said invention and the patent application identified above, including any and all divisions and continuations thereof and any and all Letters Patent which may be granted thereon, including any and all renewals, reissues and prolongations thereof.

NOW, THEREFORE in consideration of the sum of One Dollar (\$1.00) and other valuable and legally sufficient consideration, the receipt of which by the Assignors from the Assignee is hereby acknowledged, the Assignors have sold, assigned and transferred, and by these presents do sell, assign and transfer to the Assignee, the entire right, title and interest for the United States in and to the invention and the patent application identified above, and any patents that may issue for said invention in the United States; together with the entire right, title and interest in and to said invention and all patent applications and patents therefor in all countries foreign to the United States, including the full right to claim for any such application all benefits and priority rights under any applicable convention; together with the entire right, title and interest in and to all continuations, divisions, renewals and extensions of any of the patent applications and patents defined above; to have and to hold for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term and terms for all such patents.

AND said Assignors hereby covenant and agree, for both the Assignors and the Assignors' legal representatives, that the Assignors will assist the Assignee in the prosecution of the patent application identified above; in the making and prosecution of any other patent applications that the Assignee may elect to make covering the invention identified above; in vesting in the Assignee like exclusive title in and to all such other patent applications and patents; and in the prosecution of any interference which may arise involving said invention, or any such patent application or patent; and that the Assignors will execute and deliver to the Assignee to carry out the terms of this Assignment. Assignors authorize attorney or agent to fill in the U.S. Application Serial No. above, if required.

EV600056195US

Attorney Docket Number 7785-24 (IP1004)

AND said Assignors authorize and request the Commissioner of Patents to issue Letters Patent on said application, and on any all divisions and continuations thereof, to said Assignee, its assigns and legal representatives, in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, this Assignment is executed by said Assignors, on the date(s) listed below.

Name of First Inventor: Jon Paden
Signature of First Inventor: [Signature]
Date: June 19, 2005

Witnesses for First Inventor
First Witness: [Signature] 6/15/05
Signature / Date
Michele Novak
Full Name (printed)
Second Witness: [Signature] 6/15/05
Signature / Date
ROSSON RIDAC
Full Name (printed)

Attorney Docket Number 7785-24 (IP1004)

Name of Second Inventor:

Bobby Sams

Signature of Second Inventor:

Bobby R. Sams

Date:

JUNE 10, 2005

Witnesses for Second Inventor

First Witness:

Patti S. [Signature] 6/10/05
Signature / Date

PASSION J. KIBER
Full Name (printed)

Second Witness:

P. L. DEWIT 6/15/05
Signature / Date

PAUL L. DEWIT
Full Name (printed)

P41924

Copy of Assignment**Copy of Original Notice of Recordation (with error circled)****Copy of Notice of Non-Recordation (Document ID No. 501919625)**

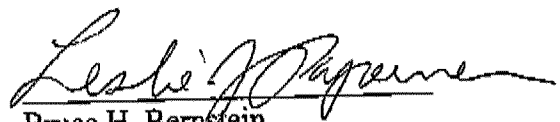
Payment in the amount of \$40.00 for recording the correct Assignee name was previously submitted via EPAS on May 14, 2012, and no further charge is believed to be necessary. However, should any additional fee be deemed necessary, the U.S. Patent and Trademark Office is hereby authorized to credit any overpayment or charge any additional fee to Deposit Account No. 19-0089.

The document date for Assignor as it appears on the Notice of Recordation (Document ID No. 501903140) is incorrect. Please correct the Assignee name to read as follows:

06/15/2005

and forward a corrected copy of the Notice of Recordation to the undersigned.

Respectfully submitted,
Jin FUJISAWA et al.



Bruce H. Bernstein
Reg. No. 29,027

Leslie J. Paperner
Reg. #33329

June 5, 2012
GREENBLUM & BERNSTEIN, P.L.C.
1950 Roland Clarke Place
Reston, VA 20191
(703) 716-1191

P41924

June 19, 2005

and forward a corrected copy of the Notice of Recordation to the undersigned.

Respectfully submitted,
Jon PADEN et al.

/Leslie J. Paperner/
Reg. No. 33,329
Leslie J. Paperner

Bruce H. Bernstein
Reg. No. 29027

May 14, 2012
GREENBLUM & BERNSTEIN, P.L.C.
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NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Bobby SAMS	06/10/2005
Jon PADEN	06/19/2005
RECEIVING PARTY DATA	
Name:	SBC Knowledge Ventures, L.P.
Street Address:	645 E. Plumb Lane
City:	Reno
State/Country:	NEVADA
Postal Code:	89502
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	13457988

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CORRESPONDENCE DATA	
Fax Number:	(703)716-1180
Phone:	703.716.1191
Email:	gbpatent@gbpatent.com
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i>	
Correspondent Name:	Greenblum & Bernstein, P.L.C.
Address Line 1:	1950 Roland Clarke Place
Address Line 4:	Reston, VIRGINIA 20191
ATTORNEY DOCKET NUMBER:	P41924
NAME OF SUBMITTER:	Leslie J. Paperner
Signature:	/Leslie J. Paperner/
Date:	04/27/2012
Total Attachments: 3 source=P41924_Assignment#page1.tif source=P41924_Assignment#page2.tif source=P41924_Assignment#page3.tif	
RECEIPT INFORMATION	
EPAS ID:	PAT1938127
Receipt Date:	04/27/2012
Fee Amount:	\$40

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