502015981 08/07/2012

PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Timothy R. Segall	12/26/2008
Damon Weinstein	01/06/2009

RECEIVING PARTY DATA

Name:	Soundbite Communications, INc.	
Street Address:	22 Crosby Drive	
City:	Bedford	
State/Country:	MASSACHUSETTS	
Postal Code:	01730	

PROPERTY NUMBERS Total: 1

	Property Type	Number
App	olication Number:	12350745

CORRESPONDENCE DATA

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Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

via US Mail.

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Address Line 1: 15950 Dallas Parkway, Suite 225

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ATTORNEY DOCKET NUMBER: SB-003

NAME OF SUBMITTER: David H. Judson

Total Attachments: 2

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> PATENT REEL: 028735 FRAME: 0906

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PATENT ASSIGNMENT

WHEREAS, we,

- Timothy R. Segall of Lexington, Commonwealth of Massachusetts; (1)
- Damon Weinstein of Arlington, Commonwealth of Massachuscits; (2)

have invented certain new and useful improvements in a:

METHOD AND SYSTEM FOR MANAGING INTERACTIVE COMMUNICATIONS CAMPAIGN USING A HOLD QUEUE

for which a U.S. patent application is being filed concurrently herowith; and

WHEREAS, Soundbite Communications, Inc., a corporation organized and existing under the laws of Delaware having its principal place of business at 22 Crosby Drive, Bedford, Massachusetts, 01730 (hereinafter referred to as "Assignee"), is desirous of acquiring the entire interest in, to and under the invention and the United States Letters Patent to be obtained for the invention:

NOW, THEREFORE:

Be it known that in consideration of the payment by Assignee to me of good and valuable consideration, the receipt of which is hereby acknowledged, I, the above named, hereby sell, assign and transfer to Assignce my full and exclusive right, title and interest to said invention and all Letters Patent of the United States to be obtained therefor on said patent or any patent applications, continuations, divisions, renewals, reexaminations, substitutes or reissues thereof for the full term or terms for which the same may be granted.

I further assign to Assignee all of my right, title and interest in and to said invention in all foreign countries, and all applications for Letters Patent that may evolve therefrom, including the right to claim International Convention priority.

I further covenant that Assignee will, upon its request, be provided promptly with all pertinent facts and documents relating to said application, said invention and said Letters Patent as may be known and accessible to rue and I will testify as to the same in any interference or litigation related thereto and will promptly execute and deliver to Assignce or its legal representative any and all papers, instruments or offidavits required to apply for, obtain, maintain and enforce said applications, said invention and said Letters Patent that may be necessary or desirable to carry out the purposes hereof.

> **PATENT** REEL: 028735 FRAME: 0907

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ASILIC OF THACTION.
Inventor's Name: Timothy R. Segall
Residence (City, State): Lexington, Massachusetts Signature:
Date:December
Name of Inventor:
Inventor's Name: Damon Weinstein
Residence (City, State): Arlington, Massachusetts
Signature:
Date: December 2008 Jan 6, 2009