

## PATENT ASSIGNMENT

Electronic Version v1.1  
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
InQuira, Inc.	05/24/2012
RECEIVING PARTY DATA	
Name:	Oracle OTC Subsidiary LLC
Street Address:	500 ORACLE PARKWAY, M/S 5op7
City:	REDWOOD SHORES
State/Country:	CALIFORNIA
Postal Code:	94065
PROPERTY NUMBERS Total: 12	
Property Type	Number
Application Number:	11464446
Application Number:	12024630
Application Number:	10820341
Application Number:	11959307
Application Number:	11382670
Application Number:	11383169
Application Number:	11422827
Application Number:	13005459
Application Number:	11464443
Application Number:	12766183
Application Number:	11945216
Application Number:	09572770
CORRESPONDENCE DATA	
Fax Number:	6503262422
Correspondence will be sent via US Mail when the fax attempt is unsuccessful.	

OP \$480.00 11464446

Phone: 650-326-2400  
Email: kcastillo@kilpatricktownsend.com  
Correspondent Name: Kilpatrick Townsend & Stockton LLP  
Address Line 1: Two Embarcadero Center, 8th Floor  
Address Line 4: San Francisco, CALIFORNIA 94111-3834

ATTORNEY DOCKET NUMBER:	88325
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NAME OF SUBMITTER:	William J. Daley
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**Total Attachments: 4**

source=Oracle OTC Subsidiary LLC Merger Certificate (Inquira, Inc.) 05-25-2012#page1.tif  
source=Oracle OTC Subsidiary LLC Merger Certificate (Inquira, Inc.) 05-25-2012#page2.tif  
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source=Oracle OTC Subsidiary LLC Merger Certificate (Inquira, Inc.) 05-25-2012#page4.tif

# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"ENDECA TECHNOLOGIES, INC.", A DELAWARE CORPORATION,

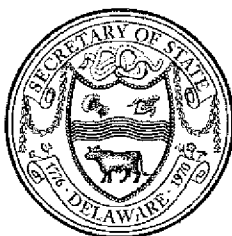
"INQUIRA, INC.", A DELAWARE CORPORATION,

"RIGHTNOW TECHNOLOGIES, INC.", A DELAWARE CORPORATION,

WITH AND INTO "ORACLE OTC SUBSIDIARY LLC" UNDER THE NAME OF "ORACLE OTC SUBSIDIARY LLC", A LIMITED LIABILITY COMPANY ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE TWENTY-FIFTH DAY OF MAY, A.D. 2012, AT 7:38 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF MERGER IS THE TWENTY-FIFTH DAY OF MAY, A.D. 2012, AT 11:57 O'CLOCK P.M.


A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



2715422 8100M

120645280

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 9614088

DATE: 06-04-12

PATENT  
REEL: 029189 FRAME: 0861

STATE OF DELAWARE  
CERTIFICATE OF MERGER

OF

ENDECA TECHNOLOGIES, INC.,  
A DELAWARE CORPORATION,

INQUIRA, INC.,  
A DELAWARE CORPORATION,

AND

RIGHTNOW TECHNOLOGIES, INC.,  
A DELAWARE CORPORATION

INTO

ORACLE OTC SUBSIDIARY LLC,  
A DELAWARE LIMITED LIABILITY COMPANY

*Pursuant to Section 264  
of the General Corporation Law of the State of Delaware  
and  
Section 18-209  
of the Delaware Limited Liability Company Act*

Pursuant to Title 8, Section 264(c) of the General Corporation Law of the State of Delaware and Title 6, Section 18-209 of the Limited Liability Company Act of the State of Delaware, the undersigned limited liability company, Oracle OTC Subsidiary LLC, a Delaware limited liability company, does hereby certify the following facts relating to the merger of each of Endeca Technologies, Inc., a Delaware corporation, InQuira, Inc., a Delaware corporation and RightNow Technologies, Inc., a Delaware corporation, with and into Oracle OTC Subsidiary LLC:

**FIRST:** The name of the surviving limited liability company is Oracle OTC Subsidiary LLC, a Delaware limited liability company (the "LLC"), and the names of the corporations being merged into the surviving limited liability company are:

- (a) Endeca Technologies, Inc., a Delaware corporation ("Endeca");
- (b) InQuira, Inc., a Delaware corporation ("InQuira"); and
- (c) RightNow Technologies, Inc., a Delaware corporation ("RightNow").

**SECOND:** An Agreement of Merger by which each of Endeca, InQuira and RightNow is merged into the LLC has been approved, adopted, certified, executed and acknowledged by the LLC and each of Endeca, InQuira and RightNow.

**THIRD:** The name of the surviving limited liability company is Oracle OTC Subsidiary LLC (the "Surviving LLC").

**FOURTH:** The merger is to become effective on May 25, 2012 at 11:57 p.m. Eastern Time.

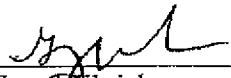
**FIFTH:** The Agreement of Merger is on file at 500 Oracle Parkway, Redwood Shores, California 94065, the place of business of the Surviving LLC.

**SIXTH:** A copy of the Agreement of Merger will be furnished by the Surviving LLC on request, without cost, to any member of the LLC or any stockholder of Endeca, InQuira or RightNow.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, said LLC has caused this Certificate of Merger to be signed as of May 24, 2012 by a duly authorized officer.

ORACLE OTC SUBSIDIARY LLC

By:   
Name: Greg H. Brich  
Title: Senior Vice President, Taxation