

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT												
NATURE OF CONVEYANCE:	ASSIGNMENT												
CONVEYING PARTY DATA													
<table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Tony McCormack</td> <td>09/12/2012</td> </tr> <tr> <td>Paul D'Arcy</td> <td>10/09/2012</td> </tr> <tr> <td>Neil O'Connor</td> <td>09/28/2012</td> </tr> <tr> <td>Sean Burke</td> <td>10/09/2012</td> </tr> <tr> <td>Joseph Smyth</td> <td>09/28/2012</td> </tr> </tbody> </table>		Name	Execution Date	Tony McCormack	09/12/2012	Paul D'Arcy	10/09/2012	Neil O'Connor	09/28/2012	Sean Burke	10/09/2012	Joseph Smyth	09/28/2012
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RECEIVING PARTY DATA													
Name:	Avaya Inc.												
Street Address:	211 Mount Airy Road												
City:	Basking Ridge												
State/Country:	NEW JERSEY												
Postal Code:	07920												
PROPERTY NUMBERS Total: 1													
<table border="1"> <thead> <tr> <th>Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>13630013</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	13630013								
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CORRESPONDENCE DATA													
Fax Number:	7325302039												
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>													
Phone:	732-345-0400												
Email:	patent@mlgiplaw.com												
Correspondent Name:	Maldjian Law Group LLC												
Address Line 1:	36 Bingham Avenue												
Address Line 4:	Rumson, NEW JERSEY 07760												
ATTORNEY DOCKET NUMBER:	412084-US-NP (RWB) (A172)												
NAME OF SUBMITTER:	Melissa Schrader												
Total Attachments: 2 source=A172 Assignment#page1.tif source=A172 Assignment#page2.tif													

OP \$40.00 13630013

Worldwide Assignment

WHEREAS, We, Tony McCormack, Paul D'Arcy, Neil O'Connor, Sean Burke and Joseph Smyth have made an invention entitled **METHOD OF BOOTSTRAPPING CONTACT CENTER** for which an application for a patent of the United States on September 28, 2012 under Application No. 13/630,013 has been filed, or is filed concurrently herewith, and

WHEREAS, Avaya Inc., a corporation or other business entity duly registered in the State/Country of Delaware, whose postal address is 211 Mount Airy Road, Basking Ridge, New Jersey 07920, or its affiliates ("ASSIGNEE"), desires to acquire the entire right, title, and interest in and to the invention, the application, and any patents to be granted for the invention in the United States and in all foreign countries;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, We have sold, assigned, transferred, and conveyed, and do hereby sell, assign, transfer, and convey unto ASSIGNEE, its successors, legal representatives, and assigns: (a), the entire right, title, and interest in and to the inventions covered by the application, the application, all applications claiming benefit of the application, including, but not limited to, all divisions and continuations of the application, and all patents that may be granted thereon in and throughout the United States and in all foreign countries, including without limitation utility models, design patents, certificates of invention and equivalent rights worldwide, and all reissues and reexaminations thereof; (b) all rights arising under or pursuant to any and all international agreements, treaties or laws, including the right to file applications for patents, design patents, utility models, certificates of invention or other governmental grants and equivalent rights worldwide, and to claim the same priority rights, under the patent laws of the United States, the applicable laws of the country in which any such application is filed, the International Convention for the Protection of Industrial Property and any other international union, convention, agreement and treaty; (c) all rights in and to causes of action and enforcement rights for the inventions and any resulting patents, including all rights to pursue damages, injunctive relief and other remedies for past, present and future infringement of the inventions and resulting patents, and to hold for ASSIGNEE'S sole use and benefit all recoveries, rights, and benefits arising from all such suits;


AND We authorize and request the Director of Patents of the United States, and any Official of any country or countries foreign to the United States, whose duty is to issue patents or other evidence or forms of industrial property to issue the same for the inventions to ASSIGNEE, its successors, legal representatives, and assigns in accordance with the terms of this Assignment;

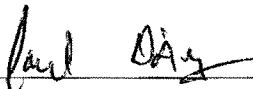
AND We covenant and agree that We have the full right to convey the entire right, title, and interest herein assigned and that We have not executed and will not execute any assignment or other instrument in conflict with this Assignment;


AND We further covenant and agree that upon request by ASSIGNEE, its successors, legal representatives, and assigns, and without further consideration, We (or my executors or administrators) will do all lawful acts that may be necessary or desirable to assist ASSIGNEE, its successors, legal representatives, and assigns to obtain and enforce patent protection for the inventions in the United States and in all foreign countries, including, but not limited to, communicate with ASSIGNEE, its successors, legal representatives, and assigns any facts known to us regarding the inventions, testify in any legal proceeding, sign all lawful papers, make all rightful oaths, and execute and deliver all papers that may be necessary or desirable to record and perfect the interest and title to the inventions in ASSIGNEE, its successors, legal representatives, and assigns, it being understood that any expense incident to the rendering of such assistance will be borne by ASSIGNEE, its successors, legal representatives, and assigns;


AND We further hereby authorize ASSIGNEE, or its attorneys or agents, to insert the correct Application Number and Filing Date into this Assignment, if none is indicated on the date of my execution of this agreement.

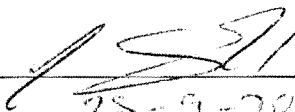
IN WITNESS WHEREOF, We have executed this Assignment on the date indicated below.

Signature: 
Date: 28-9-12
Full Name: Tony McCormack
Address: Forramoyle East, Barna
Galway, Ireland

Signature: 
Date: 9 Oct 2012
Full Name: Paul D'Arcy
Address: 1 Cois Rioga
Caherconlish, Limerick, Ireland

Signature: 
Date: 28 Sep 2012
Full Name: Neil O'Connor
Address: 37 Carraig Mor, Lackagh
Galway, Ireland

Signature: 
Date: 9/10/12
Full Name: Sean Burke
Address: 106 Portacarron, Ballymoneen Rd
Knocknacarra, Galway, Ireland

Signature: 
Date: 28-9-2012
Full Name: Joseph Smyth
Address: Dr Mannix Road, Salthill,
Galway, Ireland