

## PATENT ASSIGNMENT

Electronic Version v1.1  
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	MERGER
EFFECTIVE DATE:	05/25/2012
CONVEYING PARTY DATA	
Name	Execution Date
RightNow Technologies, Inc.	05/24/2012
RECEIVING PARTY DATA	
Name:	Oracle OTC Subsidiary LLC
Street Address:	500 Oracle Parkway, M/S 50P7
City:	Redwood Shores
State/Country:	CALIFORNIA
Postal Code:	94065
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	29137368
CORRESPONDENCE DATA	
Fax Number:	6503262422
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	650-326-2400
Email:	mgolob@kilpatricktownsend.com
Correspondent Name:	William J. Daley
Address Line 1:	KILPATRICK TOWNSEND & STOCKTON LLP
Address Line 2:	Suite 600, 1400 Wewatta Street
Address Line 4:	Denver, COLORADO 80202
ATTORNEY DOCKET NUMBER:	88325-835040(126500US)
NAME OF SUBMITTER:	William J. Daley
Total Attachments: 4 source=88325-833690-125400US_RightNow Merger Agreement#page1.tif source=88325-833690-125400US_RightNow Merger Agreement#page2.tif source=88325-833690-125400US_RightNow Merger Agreement#page3.tif source=88325-833690-125400US_RightNow Merger Agreement#page4.tif	

OP \$40.00 29137368

# Delaware

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*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"ENDECA TECHNOLOGIES, INC.", A DELAWARE CORPORATION,

"INQUIRA, INC.", A DELAWARE CORPORATION,

"RIGHTNOW TECHNOLOGIES, INC.", A DELAWARE CORPORATION,

WITH AND INTO "ORACLE OTC SUBSIDIARY LLC" UNDER THE NAME OF "ORACLE OTC SUBSIDIARY LLC", A LIMITED LIABILITY COMPANY ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE TWENTY-FIFTH DAY OF MAY, A.D. 2012, AT 7:38 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF MERGER IS THE TWENTY-FIFTH DAY OF MAY, A.D. 2012, AT 11:57 O'CLOCK P.M.

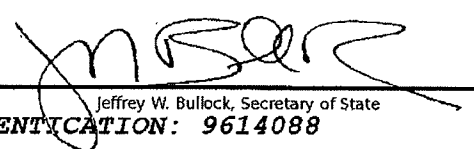
A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

2715422 8100M

120645280

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 9614088

DATE: 06-04-12

PATENT  
REEL: 029334 FRAME: 0753

State of Delaware  
Secretary of State  
Division of Corporations  
Delivered 07:38 PM 05/25/2012  
FILED 07:38 PM 05/25/2012  
SRV 120645280 - 2715422 FILE

STATE OF DELAWARE  
CERTIFICATE OF MERGER  
OF  
ENDECA TECHNOLOGIES, INC.,  
A DELAWARE CORPORATION,  
INQUIRA, INC.,  
A DELAWARE CORPORATION,  
AND  
RIGHTNOW TECHNOLOGIES, INC.,  
A DELAWARE CORPORATION  
INTO  
ORACLE OTC SUBSIDIARY LLC,  
A DELAWARE LIMITED LIABILITY COMPANY

*Pursuant to Section 264  
of the General Corporation Law of the State of Delaware  
and  
Section 18-209  
of the Delaware Limited Liability Company Act*

Pursuant to Title 8, Section 264(c) of the General Corporation Law of the State of Delaware and Title 6, Section 18-209 of the Limited Liability Company Act of the State of Delaware, the undersigned limited liability company, Oracle OTC Subsidiary LLC, a Delaware limited liability company, does hereby certify the following facts relating to the merger of each of Endeca Technologies, Inc., a Delaware corporation, InQuira, Inc., a Delaware corporation and RightNow Technologies, Inc., a Delaware corporation, with and into Oracle OTC Subsidiary LLC:

**FIRST:** The name of the surviving limited liability company is Oracle OTC Subsidiary LLC, a Delaware limited liability company (the "LLC"), and the names of the corporations being merged into the surviving limited liability company are:

- (a) Endeca Technologies, Inc., a Delaware corporation ("Endeca");
- (b) InQuira, Inc., a Delaware corporation ("InQuira"); and
- (c) RightNow Technologies, Inc., a Delaware corporation ("RightNow").

**SECOND:** An Agreement of Merger by which each of Endeca, InQuira and RightNow is merged into the LLC has been approved, adopted, certified, executed and acknowledged by the LLC and each of Endeca, InQuira and RightNow.

**THIRD:** The name of the surviving limited liability company is Oracle OTC Subsidiary LLC (the "Surviving LLC").

**FOURTH:** The merger is to become effective on May 25, 2012 at 11:57 p.m. Eastern Time.

**FIFTH:** The Agreement of Merger is on file at 500 Oracle Parkway, Redwood Shores, California 94065, the place of business of the Surviving LLC.

**SIXTH:** A copy of the Agreement of Merger will be furnished by the Surviving LLC on request, without cost, to any member of the LLC or any stockholder of Endeca, InQuira or RightNow.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, said LLC has caused this Certificate of Merger to be signed as of May 24, 2012 by a duly authorized officer.

ORACLE OTC SUBSIDIARY LLC

By: 

Name: Greg H. Hirsch

Title: Senior Vice President, Taxation