

## PATENT ASSIGNMENT

Electronic Version v1.1  
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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	Patent Assignment
CONVEYING PARTY DATA	
Name	Execution Date
Voxify, LLC	03/01/2012
RECEIVING PARTY DATA	
Name:	24/7 Customer, Inc.
Street Address:	910 E. Hamilton Avenue
Internal Address:	Suite 240
City:	Campbell
State/Country:	CALIFORNIA
Postal Code:	95008
PROPERTY NUMBERS Total: 3	
Property Type	Number
Patent Number:	7228278
Patent Number:	7747438
Patent Number:	7698136
CORRESPONDENCE DATA	
Fax Number:	2134306407
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	(213) 430-8308
Email:	sgordon@omm.com
Correspondent Name:	Shari L. Gordon
Address Line 1:	400 S. Hope Street
Address Line 2:	18th Floor
Address Line 4:	Los Angeles, CALIFORNIA 90071-2899
ATTORNEY DOCKET NUMBER:	879,448-14
NAME OF SUBMITTER:	Shari L. Gordon

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Total Attachments: 4

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## PATENT ASSIGNMENT

**THIS ASSIGNMENT OF PATENT RIGHTS** (this "**Assignment**") is made and entered into as of this 1st day of March 2012 (the "**Effective Date**"), by and between Voxify, LLC, a California limited liability company (hereinafter, "**Assignor**") with offices at 1151 Marine Village Parkway, Alameda, CA 94501 and 24/7 Customer, Inc., a California corporation located at 910 E. Hamilton Ave., Suite 240, Campbell, CA 95008 ("**Assignee**").

**WHEREAS**, Assignor is the owner of record of, or have rights in and to, the patents and patent applications set forth on Schedule 1, attached hereto (the "**Assigned Patents**"), and Assignor desires to transfer to Assignee all right, title and interest in and to such Assigned Patents.

**WHEREAS**, Assignee desires to accept such assignment for the Assigned Patents from Assignor.

**NOW, THEREFORE**, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Assignor and Assignee agree as follows:

1. Assignor hereby assigns to Assignee its entire right, title and interest in and to the Assigned Patents, including, without limitation, the right of priority to file and prosecute corresponding applications in any and all countries throughout the world and the rights to all patents which may be granted therefrom, the rights to any divisionals, renewals, continuations, continuations-in-part, reissues, reexaminations and extensions with respect thereto, and any and all right for Assignee to sue and recover all damages resulting from any infringement of any Assigned Patent occurring prior to the date of this Assignment.

2. Assignor further agrees that should additional documentation of the assignment or further acts be required to protect, secure, vest and record good title to the Assigned Patents in Assignee, Assignor will, without further consideration, provide or execute such other documents or take such further acts as may be reasonably necessary upon Assignee's reasonable request.

3. Assignor hereby authorizes and requests the Commissioner for Patents of the United States Patent and Trademark Office, and the corresponding entities or agencies in any applicable foreign countries, to record Assignee as the assignee and owner of the Assigned Patents registered in the corresponding jurisdiction.

4. This Assignment will be governed by and construed and interpreted in accordance with the substantive laws of the State of California, without giving effect to any conflicts of law rule or principle that might result in the application of the laws of another jurisdiction.

5. This Assignment may be executed in one or more counterparts, each of which will be deemed an original and all of which, when taken together, will constitute one and the same Assignment.

[SIGNATURES ON FOLLOWING PAGE]

EXHIBIT A

IN WITNESS WHEREOF, the parties hereto have duly executed this Assignment as of the day and year first above written.

ASSIGNOR:  
VOXIFY, LLC

By: MADHU KANGAROTIA

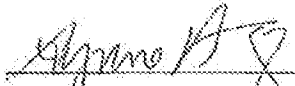
Name: MADHU KANGAROTIA

Title: CEO

SIGNATURE PAGE

IN WITNESS WHEREOF, the parties hereto have duly executed this Assignment as of the day and year first above written.

ASSIGNEE:  
24/7 CUSTOMER, INC.

By: 

Name: LYNNA HUANG

Title: VPA SR. CORP COUNSEL

SIGNATURE PAGE

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PATENT  
REEL: 029590 FRAME: 0512

**SCHEDULE 1**  
**ASSIGNED PATENTS**

Country	Title	Filing Date	Appl. No.	Issue Date	Patent No.	Status
U.S.	Multi-Slot Dialog Systems and Methods	July 6, 2004	10/885934	June 5, 2007	7,228,278	Issued
U.S.	Multi-Slot Dialog Systems and Methods	April 17, 2007	11/787763	June 29, 2010	7,747,438	Issued
U.S.	Methods and apparatus for flexible speech recognition	January 28, 2003	10/353571	April 13, 2010	7,698,136	Issued
Europe	Multi-Slot Dialog Systems and Methods	July 6, 2005	05768313.8	-----	-----	Pending
Europe	Multi-Slot Dialog Systems and Methods	July 6, 2005	10190283.1	-----	-----	Pending

SCHEDULE 1

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