

PATENT ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	MERGER
EFFECTIVE DATE:	04/30/2012
CONVEYING PARTY DATA	
Name	Execution Date
Convergys CMG Utah Inc.	04/26/2012
RECEIVING PARTY DATA	
Name:	Convergys Customer Management Delaware LLC
Street Address:	201 East Fourth Street
City:	Cincinnati
State/Country:	OHIO
Postal Code:	45202
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	13679250
CORRESPONDENCE DATA	
Fax Number:	5136516981
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	5136516800
Email:	ctarvin@fbtlaw.com
Correspondent Name:	Frost Brown Todd LLC
Address Line 1:	301 East Fourth Street
Address Line 2:	3300 Great American Tower
Address Line 4:	Cincinnati, OHIO 45202
ATTORNEY DOCKET NUMBER:	1160215.
NAME OF SUBMITTER:	Ritu Singh
Total Attachments: 2 source=mergerdoc#page1.tif source=mergerdoc#page2.tif	

PATENT

Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"CONVERGYS CMG UTAH INC.", A UTAH CORPORATION,

WITH AND INTO "CONVERGYS CUSTOMER MANAGEMENT DELAWARE LLC" UNDER THE NAME OF "CONVERGYS CUSTOMER MANAGEMENT DELAWARE LLC", A LIMITED LIABILITY COMPANY ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE THIRTIETH DAY OF APRIL, A.D. 2012, AT 10:18 O'CLOCK A.M.

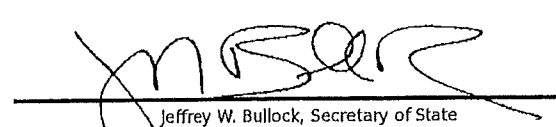
AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF MERGER IS THE THIRTIETH DAY OF APRIL, A.D. 2012, AT 11:59 O'CLOCK P.M.

4078632 8100M

120487158

You may verify this certificate online
at corp.delaware.gov/authver.shtml




Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 9537455

DATE: 04-30-12

PATENT
REEL: 029802 FRAME: 0265

State of Delaware
Secretary of State
Division of Corporations
Delivered 10:18 AM 04/30/2012
FILED 10:18 AM 04/30/2012
SRV 120487158 - 4078632 FILE

STATE OF DELAWARE
CERTIFICATE OF MERGER OF
A FOREIGN CORPORATION
INTO A
DOMESTIC LIMITED LIABILITY COMPANY

Pursuant to Title 6, Section 18-209 of the Delaware Limited Liability Company Act:

FIRST: The name and jurisdiction of the merging parties are Convergys Customer Management Delaware LLC, a Delaware limited liability company, and Convergys CMG Utah Inc., a Utah corporation.

SECOND: The Agreement of Merger has been approved and executed by the surviving limited liability company and the merging corporation.

THIRD: The name of the surviving limited liability company is Convergys Customer Management Delaware, LLC.


FOURTH: The merger is to be deemed effective as of 11:59 p.m. Eastern time on the date this certificate is filed with the Secretary of State of the State of Delaware.

FIFTH: The Agreement of Merger is on file at 201 East Fourth Street, Cincinnati, Ohio, USA 45202, the place of business of the surviving limited liability company.

SIXTH: A copy of the Agreement of Merger will be furnished by the surviving limited liability company on request, without cost, to any member of the limited liability company or any person holding an interest in any other business entity which is to merge.

IN WITNESS WHEREOF, said limited liability company has caused this certificate to be signed by an authorized person, this 24 day of April, 2012.

CONVERGYS CUSTOMER
MANAGEMENT DELAWARE, LLC,
a Delaware limited liability company

By 
Earl C. Shanks, Manager

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