## 502343581 05/10/2013

# PATENT ASSIGNMENT

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| SUBMISSION TYPE:      | NEW ASSIGNMENT |
|-----------------------|----------------|
| NATURE OF CONVEYANCE: | ASSIGNMENT     |

#### **CONVEYING PARTY DATA**

| Name               | Execution Date |
|--------------------|----------------|
| Alain STEPHAN      | 04/18/2013     |
| Douglas BROWN      | 04/19/2013     |
| Christopher DANSON | 04/25/2013     |
| David GUSTAFSON    | 05/07/2013     |

#### **RECEIVING PARTY DATA**

| Name:             | MATTERSIGHT CORPORATION |
|-------------------|-------------------------|
| Street Address:   | 200 South Wacker Drive  |
| Internal Address: | Suite 820               |
| City:             | Chicago                 |
| State/Country:    | ILLINOIS                |
| Postal Code:      | 60606                   |

### PROPERTY NUMBERS Total: 1

| Property Type       | Number   |
|---------------------|----------|
| Application Number: | 13782522 |

## **CORRESPONDENCE DATA**

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| ATTORNEY DOCKET NUMBER: | 49310.4            |
|-------------------------|--------------------|
| NAME OF SUBMITTER:      | Jeffrey A. Wolfson |
|                         | PATENT             |

502343581 REEL: 030395 FRAME: 0250

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| Signature:   | /Jeffrey A. Wolfson/ |  |
|--|----------------------|--|
| Date:  | 05/10/2013           |  |
| Total Attachments: 6 source=ExecutedAssignment13782522#page1.tif source=ExecutedAssignment13782522#page2.tif source=ExecutedAssignment13782522#page3.tif source=ExecutedAssignment13782522#page4.tif source=ExecutedAssignment13782522#page5.tif source=ExecutedAssignment13782522#page6.tif |                      |  |

PATENT REEL: 030395 FRAME: 0251

#### ASSIGNMENT

WHEREAS,

Alain STEPHAN, a citizen of the United States of America residing at 830 Surrey Lane, Glenview, IL 60025, USA,

Douglas BROWN, a citizen of the United States of America residing at 1616 Westlake Drive, Austin, TX 78746, USA,

Christopher DANSON, a citizen of the United States of America residing at 6801 Bright Star Lane, Austin, TX 78736,

David GUSTAFSON, a citizen of the United States of America residing at 602 Ravine Avenue, Lake Bluff, IL 60044, USA,

each an ASSIGNOR, is an inventor of the invention in CUSTOMER-BASED INTERACTION OUTCOME PREDICTION METHODS AND SYSTEM, for which an application for a Patent of the United States was filed on March 1, 2013 as U.S. Application No. 13/782,522;

WHEREAS, MATTERSIGHT CORPORATION (ASSIGNEE), a company incorporated and existing under the laws of Delaware, USA, with offices located at 200 South Wacker Drive, Suite 820, Chicago, Illinois 60606, is desirous of obtaining each inventor's entire right, title, and interest in, to and under said invention, the said application and corresponding applications worldwide;

NOW, THEREFORE, in exchange for good and valuable consideration to the inventor, the receipt and sufficiency of which is hereby acknowledged, the ASSIGNOR has sold, assigned, transferred and set over, and by these presents does hereby sell, assign, transfer and set over, unto the said ASSIGNEE, its successors, legal representatives and assigns, his or her entire, worldwide right, title and interest in, to and under the invention, including the above United States non-provisional application embodying the invention or any other United States application to which priority is claimed under 35 U.S.C. § 119 and to any application to which priority is claimed, or claiming priority to the application noted above, under 35 U.S.C. § 120, including all divisions, continuations, and continuations-in-part thereof, and all Patents of the United States which may be granted thereon and all reissues and extensions thereof; and all applications for industrial property protection, including, without limitation, all applications for patents, utility models, and designs which may hereafter be filed for said

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invention in any country or countries other than the United States, together with the right to file such applications and the right to claim for the same the priority rights derived from said United States application under the Patent Laws of the United States, the International Convention for the Protection of Industrial Property, or any other international agreement or the domestic laws of the country in which any such application is filed, as may be applicable; and all forms of industrial property protection, including, without limitation, patents, utility models, inventors' certificates and designs which may be granted for the invention in any country or countries foreign to the United States and all extensions, renewals and reissues thereof, the same to be held and enjoyed by the ASSIGNEE, for its own use and behalf and the use and behalf of its successors, legal representatives, and assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted as fully and entirely as the same would have been held and enjoyed by the ASSIGNOR had this sale and assignment not been made;

And ASSIGNOR hereby authorizes and requests the Commissioner of Patents and Trademarks of the United States, and any Official of any country or countries foreign to the United States, whose duty it is to issue patents or other evidence or forms of industrial property protection on applications as aforesaid, to issue the same to the ASSIGNEE, its successors, legal representatives and assigns, in accordance with the terms of this instrument;

And ASSIGNOR hereby covenants and agrees that he or she has the full right to convey the entire interest herein assigned, and that he or she has not executed, and will not execute, any agreement in conflict herewith;

And ASSIGNOR hereby further covenants and agrees that he or she will communicate to the ASSIGNEE, its successors, legal representatives and assigns, any facts known to him or her respecting said invention, testify in any legal proceeding, sign all lawful papers, execute all divisional, continuing, reissue and foreign applications, make all rightful oaths, and generally do everything possible to aid the ASSIGNEE or, its successors, legal representatives and assigns, to obtain and enforce proper protection for said invention in all countries;

And Assignee and Assignor agree that this Agreement will be governed by and construed in accordance with the laws of the State of Illinois, without giving effect to its choice of laws principles;

Each consents to the exclusive jurisdiction of the state and federal courts located in the State of Illinois in any action brought under this Agreement or to enforce its terms, and each waives any right to object to the venue of such courts and to assert that such courts are an inconvenient forum, and each agrees to the exclusive personal jurisdiction of such courts.

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And ASSIGNOR herby authorizes the ASSIGNEE's patent attorney to complete this form by the addition of the application number, application filing date, and attorney docket number, if necessary.

In witness whereof, each inventor has affixed his or her signature as Assignor.

| Dated: 4/18/20  | /3  | Alain STEPH       | AN   |
|---|---|-------------------|--|
| On this // SHL<br>appeared Alain STEP<br>that name, who signed<br>be his free act and dea | HAN, to me known a<br>I the foregoing Instrui | nd known to me to | be the person of   |
|   |   | <i>Witness</i>    | B. Moon  |
| Dated:  |   | Douglas BR0       | NWO  |
| On this   | ROWN, to me known<br>I the foregoing instru   | and known to me t | , 2013, before me<br>to be the person of<br>ledged the same to |
|   |   | Witness           |  |

And ASSIGNOR herby authorizes the ASSIGNEE's patent attorney to complete this form by the addition of the application number, application filing date, and attorney docket number, if necessary.

In witness whereof, each inventor has affixed his or her signature as Assignor.

| Dated: Mail 19   | 2003                                    | Alain STEPHAN  |
|--|---|--|
| On this<br>appeared <b>Alain STEPH</b><br>that name, who signed to<br>be his free act and deed | he foregoing instrumen                  | , 2013, before me<br>known to me to be the person of<br>t, and acknowledged the same to                  |
|  |   | Witness  |
| On this  9<br>appeared <b>Douglas BRO</b>  | day ofday ofand ne foregoing instrument | Douglas BROWN  , 2013, before me known to me to be the person of t, and acknowledged the same to witness |

Attorney Docket No. 49310.4 Customer No. 27683

| Dated:      | 4/25/2013                               | <del></del>                   | Christophe      | PANSON   |
|-------------|---|-------------------------------|-----------------|--|
| person of   | 2574 Christopher DAN that name, who sig | SON, to me k<br>ned the foreg | nown and known  | , 2013, before me to me to be the and acknowledged             |
| Dated:      |   | adentificação                 | David GUS       | TAFSON   |
| of that nan | David GUSTAFSC                          | <b>N</b> , to me kno          | wn and known to | , 2013, before me<br>me to be the person<br>nowledged the same |
|             |   |                               | Witness         |  |

| Dated:        |   |
|---------------|---|
|               | Christopher DANSON  |
|               | of, 2013, before me or me known and known to me to be the eforegoing instrument, and acknowledged d.    |
|               | Witness   |
| Dated: 5/7/13 | (De   |
|               | David GUSTAFSON   |
|               | of, 2013, before me ne known and known to me to be the person ing instrument, and acknowledged the same |
|               | Laver E. Mahar<br>Witness   |