

PATENT ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT														
NATURE OF CONVEYANCE:	ASSIGNMENT														
CONVEYING PARTY DATA															
<table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Dinesh AJMERA</td> <td>06/17/2013</td> </tr> <tr> <td>Debashish PANDA</td> <td>06/20/2013</td> </tr> <tr> <td>Pankaj GHANSHANI</td> <td>06/19/2013</td> </tr> <tr> <td>Sumit KUMAR</td> <td>06/13/2013</td> </tr> <tr> <td>Ravi VIJAYARAGHAVAN</td> <td>06/13/2013</td> </tr> <tr> <td>Mathangi Sri RAMACHANDRAN</td> <td>06/13/2013</td> </tr> </tbody> </table>		Name	Execution Date	Dinesh AJMERA	06/17/2013	Debashish PANDA	06/20/2013	Pankaj GHANSHANI	06/19/2013	Sumit KUMAR	06/13/2013	Ravi VIJAYARAGHAVAN	06/13/2013	Mathangi Sri RAMACHANDRAN	06/13/2013
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<table border="1"> <tr> <td>Name:</td> <td>24/7 CUSTOMER, INC.</td> </tr> <tr> <td>Street Address:</td> <td>910 E. Hamilton Ave. Ste. 240</td> </tr> <tr> <td>City:</td> <td>Campbell</td> </tr> <tr> <td>State/Country:</td> <td>CALIFORNIA</td> </tr> <tr> <td>Postal Code:</td> <td>95008-0610</td> </tr> </table>		Name:	24/7 CUSTOMER, INC.	Street Address:	910 E. Hamilton Ave. Ste. 240	City:	Campbell	State/Country:	CALIFORNIA	Postal Code:	95008-0610				
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CORRESPONDENCE DATA															
<p>Fax Number: 6504748401 <i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i></p> <p>Phone: 650-474-8400 Email: ptomatters@glenn-law.com Correspondent Name: GLENN PATENT GROUP Address Line 1: 3475 EDISON WAY, SUITE L Address Line 4: MENLO PARK, CALIFORNIA 94025</p>															
ATTORNEY DOCKET NUMBER:	247C0018D														
NAME OF SUBMITTER:	Michael A. Glenn														

CH \$40.00 13926988

Signature:	/MAG/
Date:	06/25/2013
Total Attachments: 6 source=247C0018D_Decl_Assignment_signed#page1.tif source=247C0018D_Decl_Assignment_signed#page2.tif source=247C0018D_Decl_Assignment_signed#page3.tif source=247C0018D_Decl_Assignment_signed#page4.tif source=247C0018D_Decl_Assignment_signed#page5.tif source=247C0018D_Decl_Assignment_signed#page6.tif	

**DECLARATION (37 C.F.R. 1.63) FOR UTILITY OR DESIGN PATENT APPLICATION
USING AN APPLICATION DATA SHEET (37 C.F.R. 1.76) AND ASSIGNMENT**

Title of Invention: PREDICTIVE CUSTOMER SERVICE ENVIRONMENT

As a below named inventor, I hereby declare that:

This declaration is directed to the attached application, or (if following box is checked):

United States application or PCT international application number _____ filed
on _____

The above-identified application was made or authorized to be made by me.

I believe that I am the original inventor or an original joint inventor of a claimed invention in the application.

I have reviewed and understand the contents of the application, including the claims.

I am aware of the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in 37 C.F.R. Section 1.56.

Whereas, the undersigned inventor(s) has/have made certain inventions, improvements, and discoveries (herein referred to as the "Invention") disclosed in the above-identified patent application and further identified by the Attorney Docket Number provided above in the header of this document;

Whereas, 24/7 CUSTOMER, INC., a corporation duly organized under and pursuant to the laws of California, having its principal place of business at 910 E. Hamilton Ave. Ste. 240, Campbell, CA 95008-0610, desires to acquire and each undersigned inventor desires to grant to 24/7 CUSTOMER, INC., the entire worldwide right, title, and interest in and to the Invention and in and to any and all patent applications and patents directed thereto;

Now, therefore, for one dollar (\$1.00) and good and valuable consideration, the receipt and sufficiency thereof being hereby acknowledged, each undersigned inventor, hereinafter referred to as ASSIGNOR, hereby sells or has sold, assigns or has assigned, and otherwise transfers or has transferred to 24/7 CUSTOMER, INC., hereinafter referred to as ASSIGNEE, its successors, legal representatives, and assigns, the entire worldwide right, title, and interest in and to the Invention, the above-identified United States patent application, and any and all other patent applications and patents for the Invention which may be applied for or granted therefor in the United States and in all foreign countries and jurisdictions, including all divisions, continuations, reissues, reexaminations, renewals, extensions, counterparts, substitutes, and extensions thereof, and all rights of priority resulting from the filing of such applications and granting of such patents. In addition, each undersigned inventor hereby authorizes and requests the Director of the United States Patent and Trademark Office to issue any United States Patent, and foreign patent authorities to issue any foreign patent, granted for the Invention, to the Assignee, its successors, legal representatives, and assigns, the entire worldwide right, title, and interest in and to the same to be held and enjoyed by the Assignee, its successors, legal representatives, and assigns to the full end of the terms for which any and all such patents may be granted, as fully and entirely as would have been held and enjoyed by the undersigned had this Assignment not been made; and each undersigned inventor agrees to execute, without charge to said Assignee but at the Assignee's expense, any and all documents and instruments and perform all lawful acts reasonably related to recording this Assignment or perfecting title to the Invention and all related patents and applications, in Assignee, its successors, legal

representatives, and assigns, whenever requested by the Assignee, its successors, legal representatives, or assigns.

ASSIGNOR(S) grants the attorney of record the power to insert on this Assignment any further identification that may be necessary or desirable in order to comply with the rules of the United States Patent and Trademark Office for recordation of this document.

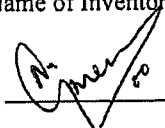
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This Assignment may be executed in one or more counterparts, each of which shall be deemed an original and all of which may be taken together as one and the same Assignment.

I hereby acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. 1001 by fine or imprisonment of not more than five (5) years, or both.

1) Legal Name of Inventor: Dinesh Ajmera

Signature: _____



Date: 17-JUN-2013

2) Legal Name of Inventor: Debashish Panda

Signature: _____

Date: _____

3) Legal Name of Inventor: Pankaj Ghanshani

Signature: _____

Date: _____

4) Legal Name of Inventor: Sumit Kumar

Signature: _____

Date: _____

5) Legal Name of Inventor: Ravi Vijayaraghavan

Signature: _____

Date: _____

6) Legal Name of Inventor: Mathangi Sri Ramachandran

Signature: _____

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1) Legal Name of Inventor: Dinesh Ajmera

Signature: _____ Date: _____

2) Legal Name of Inventor: Debashish Panda

Signature: Debashish Panda Date: 20/06/2013

3) Legal Name of Inventor: Pankaj Ghanshani

Signature: _____ Date: _____

4) Legal Name of Inventor: Sumit Kumar

Signature: Sumit Kumar Date: 13/06/2013

5) Legal Name of Inventor: Ravi Vijayaraghavan

Signature: [Signature] Date: 13/06/2013

6) Legal Name of Inventor: Mathangi Sri Ramachandran

Signature: [Signature] Date: 13/06/2013

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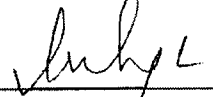
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Signature: _____ Date: _____

2) Legal Name of Inventor: Debashish Panda

Signature: _____ Date: _____

3) Legal Name of Inventor: Pankaj Ghanshani

Signature:  _____ Date: 19th June '2013

4) Legal Name of Inventor: Sumit Kumar

Signature: _____ Date: _____

5) Legal Name of Inventor: Ravi Vijayaraghavan

Signature: _____ Date: _____

6) Legal Name of Inventor: Mathangi Sri Ramachandran

Signature: _____ Date: _____