

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT								
NATURE OF CONVEYANCE:	ASSIGNMENT								
CONVEYING PARTY DATA									
<table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Galina Kovalenko</td> <td>12/03/2012</td> </tr> <tr> <td>Slava Sayko</td> <td>12/03/2012</td> </tr> <tr> <td>Slava Zhakov</td> <td>11/19/2012</td> </tr> </tbody> </table>		Name	Execution Date	Galina Kovalenko	12/03/2012	Slava Sayko	12/03/2012	Slava Zhakov	11/19/2012
Name	Execution Date								
Galina Kovalenko	12/03/2012								
Slava Sayko	12/03/2012								
Slava Zhakov	11/19/2012								
RECEIVING PARTY DATA									
Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.								
Street Address:	2001 Junipero Serra Boulevard								
City:	Daly City								
State/Country:	CALIFORNIA								
Postal Code:	94014								
PROPERTY NUMBERS Total: 1									
<table border="1"> <thead> <tr> <th>Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>13668175</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	13668175				
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Application Number:	13668175								
CORRESPONDENCE DATA									
Fax Number:	6265778800								
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>									
Phone:	626-795-9900								
Email:	pto@cph.com								
Correspondent Name:	CHRISTIE, PARKER & HALE, LLP								
Address Line 1:	P.O. BOX 29001								
Address Line 4:	Glendale, CALIFORNIA 91209								
ATTORNEY DOCKET NUMBER:	70735/G711/JEC/DSF								
NAME OF SUBMITTER:	Diana Figueroa								
Signature:	/Diana Figueroa/								
Date:	08/14/2013								

OP \$40.00 13668175

Total Attachments: 4

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PATENT

REEL: 031012 FRAME: 0594

ASSIGNMENT

WHEREAS, WE, GALINA KOVALENKO, SLAVA SAYKO, AND SLAVA ZHAKOV, residing at 1967 Desert Circle, #5, Walnut Creek, California 94598; 162 Calle Nogales, Walnut Creek, California 94597; and 1566 Alturas Drive, Burlingame, California 94010, respectively, have invented certain new and useful improvements disclosed in an application for United States Letters Patent entitled **DYNAMIC MANAGEMENT AND REDISTRIBUTION OF CONTACT CENTER MEDIA TRAFFIC**, filed September 7, 2012, Application No. 13/607,592.

AND WHEREAS GENESYS TELECOMMUNICATIONS LABORATORIES, INC., a California corporation, having a place of business at 2001 Junipero Serra Boulevard, Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE") wants to acquire the entire right, title and interest in and to said improvements and application.

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) to us in hand paid, and other good and valuable consideration, the receipt of which is hereby acknowledged, we have sold, assigned, transferred and set over, and do hereby sell, assign, transfer and set over to ASSIGNEE the entire right, title and interest in and to said improvements, and said application and all divisions and continuations thereof, and all United States Letters Patents which may be granted thereon and all reissues, reexaminations and extensions thereof, including the right to sue or otherwise bring action and to collect and receive damages therefrom, for past infringement thereof, and all priority rights under all available International Agreements, Treaties and Conventions for the protection of intellectual property in its various forms in every participating country, and all applications for patents (including related rights such as utility-model registrations, inventor's certificates, and the like) heretofore or hereafter filed for said improvements in any foreign countries, and all patents (including all continuations, divisions, extensions, renewals, substitutes, and reissues thereof) granted for said improvements in any foreign countries; and we hereby authorize and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty it is to issue patents on applications as aforesaid, to issue all patents for said improvements to ASSIGNEE in accordance with the terms of this Assignment;

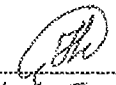
AND WE HEREBY covenant that we have full right to convey the entire interest herein assigned, and that we have not executed, and will not execute, any agreement in conflict herewith;

AND WE HEREBY further covenant and agree that we will communicate to ASSIGNEE any facts known to us respecting said improvements, and testify in any legal proceeding, sign all lawful papers, execute all divisional, continuation, substitute and reissue applications, make all rightful oaths and generally do everything possible to aid ASSIGNEE to obtain and enforce proper patent protection for said improvements in all countries.


ASSIGNMENT
Docket No. 70059/G711

Joint

IN TESTIMONY WHEREOF, I hereunto set my hand this 03 day of December,
20 12



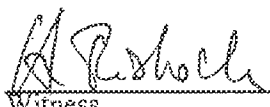
Galina Kovalenko



Witness

03 Dec 2012

Inga Frolova




Witness

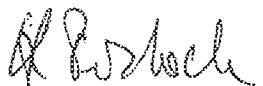
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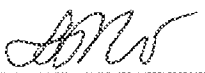
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Slava Sayko

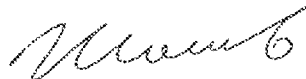
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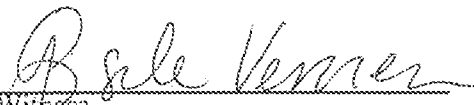
ASSIGNMENT
Docket No. 70059/G711

Joint

IN TESTIMONY WHEREOF, I hereunto set my hand this 19 day of November,
2012.


Slava Zhakov


Witness


Witness

JEC/tll

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