

## PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT												
NATURE OF CONVEYANCE:	ASSIGNMENT												
CONVEYING PARTY DATA													
<table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>FILIP ELIÁS</td> <td>10/14/2013</td> </tr> <tr> <td>FILIP NGUYEN</td> <td>10/14/2013</td> </tr> </tbody> </table>		Name	Execution Date	FILIP ELIÁS	10/14/2013	FILIP NGUYEN	10/14/2013						
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RECEIVING PARTY DATA													
<table border="1"> <tr> <td>Name:</td> <td>RED HAT, INC.</td> </tr> <tr> <td>Street Address:</td> <td>100 EAST DAVIE STREET</td> </tr> <tr> <td>Internal Address:</td> <td>18TH FLOOR</td> </tr> <tr> <td>City:</td> <td>RALEIGH</td> </tr> <tr> <td>State/Country:</td> <td>NORTH CAROLINA</td> </tr> <tr> <td>Postal Code:</td> <td>27601</td> </tr> </table>		Name:	RED HAT, INC.	Street Address:	100 EAST DAVIE STREET	Internal Address:	18TH FLOOR	City:	RALEIGH	State/Country:	NORTH CAROLINA	Postal Code:	27601
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CORRESPONDENCE DATA													
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ATTORNEY DOCKET NUMBER:	49145.85												
NAME OF SUBMITTER:	HENRY L. WELCH												
Signature:	/Henry L. Welch/												

Date:

10/15/2013

Total Attachments: 2

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ASSIGNMENT

WHEREAS, we,

- |     |              |    |  |
|-----|--------------|----|--|
| (1) | Filip Eliáš  | of | Vysni Lhoty 82<br>739 51 Vysni Lhoty<br>Czech Republic |
| (2) | Filip Nguyen | of | Kaminky 18<br>634 00 Brno<br>Czech Republic            |

have invented certain improvements in

SYSTEM AND METHOD FOR COLLABORATIVE PROCESSING OF SERVICE  
REQUESTS

for which we have executed an application for Letters Patent of the United States of America,

  X   of even date filed herewith; and  
  X   filed on 10/14/13 and assigned application number 14/054,007; and

WHEREAS, we authorize the attorney of record to update this document to include Patent Office information as deemed necessary (i.e., filing date, serial number, etc.);

WHEREAS, Red Hat, Inc., 100 East Davie Street, 18<sup>th</sup> Floor, Raleigh, NC 27601 is desirous of obtaining the entire right, title, and interest in, to and under the said invention and the said application in the United States of America and in any and all countries foreign thereto;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, and other good and valuable consideration, we have sold, assigned, transferred and set over, and by these presents do hereby sell, assign, transfer and set over, unto the said Red Hat, Inc., its successors, legal representatives, and assigns, the entire right, title, and interest in, to and under the said invention, and the said application, and all divisional, renewal, substitutional, and continuing applications thereof, and all Letters Patent of the United States of America which may be granted thereon and all reissues and extensions thereof, and all applications for Letters Patent which may be filed for said invention in any country or countries foreign to the United States of America, and all extensions, renewals, and reissues thereof, and all prior patents and patent applications from which a filing priority of the above-described patent application may be obtained, including the right to collect past damages; and we hereby authorize and request the Commissioner of Patents of the United States of America, and any official of any country or countries foreign to the United States of America, whose duty it is to issue patents on applications as aforesaid, to issue all Letters Patent for said invention to the said Red Hat, Inc., its successors, legal representatives and assigns, in accordance with the terms of this instrument.

AND WE HEREBY covenant that we have full right to convey the entire interest herein assigned, and that we have not executed, and will not execute, any agreement in conflict herewith.

AND WE HEREBY further covenant and agree that we will communicate to said Red Hat, Inc., its successors, legal representatives and assigns, any facts known to us respecting said invention, and testify in any legal proceedings, sign all lawful papers, execute all divisional, renewal,

Docket No.: 49145.85 (20130104US1)

Customer No. 110773

substitutional, continuing, and reissue applications, make all rightful declarations and/or oaths and generally do everything possible to aid the said Red Hat, Inc., its successors, legal representatives and assigns, to obtain and enforce proper patent protection for said invention in all countries.

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Inventor Name: Filip Eliáš

Residence Address: Vysní Lhoty 82  
739 51 Vysní Lhoty  
Czech Republic

Dated: 14.10.2013

  
Inventor Signature

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Inventor Name: Filip Nguyen

Residence Address: Kamínky 18  
634 00 Brno  
Czech Republic

Dated: 16.10.2013

  
Inventor Signature