

## PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT						
NATURE OF CONVEYANCE:	ASSIGNMENT						
CONVEYING PARTY DATA							
<table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>STANISLAV V. ZGARDOVSKI</td> <td>08/22/2011</td> </tr> <tr> <td>OLEKSIY M. KOLOMOYSKY</td> <td>08/22/2011</td> </tr> </tbody> </table>		Name	Execution Date	STANISLAV V. ZGARDOVSKI	08/22/2011	OLEKSIY M. KOLOMOYSKY	08/22/2011
Name	Execution Date						
STANISLAV V. ZGARDOVSKI	08/22/2011						
OLEKSIY M. KOLOMOYSKY	08/22/2011						
RECEIVING PARTY DATA							
Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.						
Street Address:	2001 JUNIPERO SERRA BLVD.						
City:	DALY CITY						
State/Country:	CALIFORNIA						
Postal Code:	94014						
PROPERTY NUMBERS Total: 1							
<table border="1"> <thead> <tr> <th>Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>14055812</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	14055812		
Property Type	Number						
Application Number:	14055812						
CORRESPONDENCE DATA							
Fax Number:	(626)577-8800						
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ATTORNEY DOCKET NUMBER:	73792/G711/JEC/MAC						
NAME OF SUBMITTER:	MARTI CARRILLO						
Signature:	/MARTI CARRILLO/						
Date:	10/18/2013						
Total Attachments: 2 source=73792 Assignment#page1.tif source=73792 Assignment#page2.tif							

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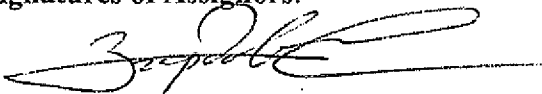
**ASSIGNMENT (P5520)**

For good and valuable consideration, receipt of which is hereby acknowledged, I, **Stanislav V. Zgardovski and Oleksiy M. Kolomoyskyy**, do hereby sell, assign and transfer unto the **Genesys Telecommunications Laboratories, Inc**, (having its principal place of business **2001 Junipero Serra Blvd., Daly City, CA 94014**, hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent application, docket number **P5520**, entitled "**Method for Automated Handling of Outbound Contacts Requiring Assured Connection to a Live Agent**", which bears application serial number 13/215,982, filed 08/23/2011, ("I hereby authorize and request the agent(s) of record under customer number 24739, Central Coast Patent Agency, Inc., 3 Hangar Way, Suite D, Watsonville, CA 95076, to insert above the serial number and filing date of said application when known"), and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country; **and**

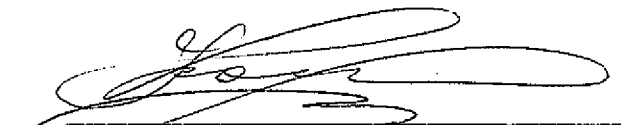
For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

For the additional consideration of one dollar (\$1), receipt of which is hereby acknowledged, I, **Stanislav V. Zgardovski and Oleksiy M. Kolomoyskyy** do hereby sell, assign and transfer unto the **Genesys Telecommunications Laboratories, Inc** , any residual rights, including all moral rights, related to the patent application, docket number **P5520**, entitled "**Method for Automated Handling of Outbound Contacts Requiring Assured Connection to a Live Agent**", which bears application serial number 13/215,982, filed 08/23/2011, ("I hereby authorize and request the agent(s) of record under customer number 24739, Central Coast Patent Agency, Inc., 3 Hangar Way, Suite D, Watsonville, CA 95076, to insert above the serial number and filing date of said application when known"), the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country.

Signatures of Assignors:

  
\_\_\_\_\_  
Stanislav V. Zgardovski

08/22/2011  
Date

  
\_\_\_\_\_  
Oleksiy M. Kolomoyskyy

08/22/2011  
Date