PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST IN PATENT RIGHTS

CONVEYING PARTY DATA

Name	Execution Date
CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, AS COLLATERAL AGENT	09/18/2013

RECEIVING PARTY DATA

Name:	VERINT AMERICAS INC.
Street Address:	330 SOUTH SERVICE ROAD
City:	MELVILLE
State/Country:	NEW YORK
Postal Code:	11747

Name:	VERINT SYSTEMS INC.
Street Address:	330 SOUTH SERVICE ROAD
City:	MELVILLE
State/Country:	NEW YORK
Postal Code:	11747

Name:	VERINT VIDEO SOLUTIONS INC.
Street Address:	330 SOUTH SERVICE ROAD
City:	MELVILLE
State/Country:	NEW YORK
Postal Code:	11747

PROPERTY NUMBERS Total: 163

Property Type	Number
Patent Number:	RE40634
Patent Number:	RE41534
Patent Number:	RE41608
Patent Number:	5790798
Patent Number:	6278978

Patent Number:	6370574
Patent Number:	6404857
Patent Number:	6510220
Patent Number:	6757361
Patent Number:	6782093
Patent Number:	6952732
Patent Number:	6959405
Patent Number:	7047296
Patent Number:	7149788
Patent Number:	7155399
Patent Number:	7203285
Patent Number:	7219138
Patent Number:	7254546
Patent Number:	7281173
Patent Number:	7284049
Patent Number:	7325190
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Patent Number:	7424718
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Patent Number:	7650293
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Patent Number:	7660406
Patent Number:	7660407
Patent Number:	7672746
Patent Number:	7680264
Patent Number:	7701972
Patent Number:	7734783
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Patent Number:	7752508
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Patent Number:	7788286
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Patent Number:	7801055
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Patent Number:	7822018
Patent Number:	7826608
Patent Number:	7848524
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Patent Number:	7913063
Patent Number:	7920482
Patent Number:	7925889
Patent Number:	7930314
Application Number:	10061491
Patent Number:	8285833
Application Number:	10633357
Application Number:	11166630
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	8160233
Patent Number:	8112298
Patent Number:	8117064
Patent Number:	8108237
Application Number:	11388944
Application Number:	11394408
Application Number:	11394410
Application Number:	11394794
Patent Number:	8204056
Patent Number:	7995612
Application Number:	11428239
Application Number:	11475683
Application Number:	11479056
Patent Number:	8112306
Application Number:	11479899
Patent Number:	7949552
Patent Number:	8015042
Patent Number:	7953621
Patent Number:	8000465
Application Number:	11540107
Application Number:	11540185
Patent Number:	8005676
Application Number:	11540900
Patent Number:	8130938
Patent Number:	7991613
Application Number:	11567808
Patent Number:	8199886
Patent Number:	8130925
Patent Number:	8280011
Patent Number:	8130926
Application Number:	11608438
Patent Number:	7965828
Patent Number:	8050923
Application Number:	11621134
Application Number:	11676818
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Application Number:	11692983
Application Number:	11693828
Patent Number:	7953750
Application Number:	11693923
Patent Number:	8170184
Patent Number:	8331549
Patent Number:	8320886
Application Number:	11771499
Application Number:	11872575
Patent Number:	8345828
Patent Number:	8331548
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Application Number:	11361208
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Application Number:	11831260
Application Number:	11831634
Application Number:	11844759
Application Number:	11924201
Patent Number:	8345162
Application Number:	11959650
Application Number:	11968428
Patent Number:	8316402
Application Number:	12015621
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Application Number:	12057476
Patent Number:	8200022
Patent Number:	7953719
Application Number:	12118789
Application Number:	12118792
Patent Number:	8078486
Patent Number:	8189763
Application Number:	12351370
Application Number:	12466673
Application Number:	12483075
Application Number:	12504492
Application Number:	12630030
Application Number:	12684027
Application Number:	12725127
Application Number:	12762402
Application Number:	12879868
Patent Number:	7558322

CORRESPONDENCE DATA

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NAME OF SUBMITTER:	MARIEE PILKINGTON
Signature:	/Mariee Pilkington/
Date:	10/21/2013

Total Attachments: 13

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RELEASE OF SECURITY INTEREST IN PATENT RIGHTS

This Release of Security Interest in Patent Rights, dated as of September 18, 2013 (the "Patent Security Release"), is made by Credit Suisse AG, as the Administrative Agent for the several banks and other financial institutions (the "Lenders") party to the Existing Credit Agreement (as is defined below) (in such capacity, the "Agent"), in favor of Verint Americas Inc., Verint Video Solutions Inc. and Verint Systems Inc. (each, a "Grantor" and collectively, the "Grantors").

WHEREAS, Verint Systems Inc., a Delaware corporation ("<u>Borrower</u>") entered into that certain Credit Agreement dated as of April 29, 2011 with the Lenders and Agent, pursuant to which the Lenders severally agreed to make Loans and other extensions of credit to the Borrower upon the terms and subject to the conditions set forth therein (the "<u>Existing Credit Agreement</u>");

WHEREAS, in connection with the Existing Credit Agreement, the Grantors and certain other subsidiaries of the Borrower executed and delivered a Guarantee and Collateral Agreement, dated as of April 29, 2011, in favor of Agent (together with all amendments and modifications, if any, from time to time thereafter made thereto, the "Guarantee and Collateral Agreement");

WHEREAS, pursuant to the Guarantee and Collateral Agreement, the Grantors pledged and granted to the Agent for the benefit of the Agent and the Lenders a continuing security interest in certain Intellectual Property, including the Patents (collectively, the "Patent Collateral");

WHEREAS, as a condition of the Guarantee and Collateral Agreement, the Grantors executed and delivered certain Grant of Security Interest in Patent Rights agreements dated as of April 29, 2011 made by and between the applicable Grantor and the Agent (the "Patent Security Agreements") for recording with the United States Patent and Trademark Office;

WHEREAS, the Patent Security Agreements were recorded in the United States Patent and Trademark Office on May 2, 2011 on Reels/Frames 026207/0203, 026208/0727, and 026210/0212;

WHEREAS, the Existing Credit Agreement was amended and restated pursuant to an Amendment and Restatement Agreement dated March 6, 2013 (the "Amendment and Restatement Agreement") among the Grantors, certain other subsidiaries of the Borrower, the lenders party thereto and the Agent (the Existing Credit Agreement as amended and restated pursuant to the Amendment and Restatement Agreement, the "Credit Agreement");

WHEREAS, the Obligations (as defined in the Existing Credit Agreement) secured by the Patent Collateral have been repaid or otherwise satisfied; and

WHEREAS, the Agent therefore desires to release, terminate and discharge its Lien and security interest in and to the Patent Collateral and grant all of its right, title and interest in the Patent Collateral to the Grantors.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Agent and the Grantors hereby agree as follows:

- 1. Unless otherwise defined herein or the context requires, terms used in this Agreement, including its preamble and recitals, have the meanings provided or provided by reference in the Existing Credit Agreement and the Guarantee and Collateral Agreement.
- 2. The Agent hereby releases, terminates and discharges to the Grantors (a) the Agent's continuing security interest in, right of setoff against and Lien on, (b) the Grantors' agreement to assign, transfer and convey, upon demand made upon the occurrence and during the continuance of an Event of Default, and (c) any of Agent's other right, title or interest of any kind or nature in, to or under, the Patent Collateral, including, without limitation, the Patents listed on Schedule A hereto.
- 3. The Agent hereby authorizes and acknowledges the termination of the Patent Security Agreements. At Grantors' expense, the Agent hereby agrees to duly execute, acknowledge, procure and deliver any further documents and to do such other acts as may be reasonably necessary to affect the release of the security interest contemplated hereby and terminate the Patent Security Agreements.
- 4. This Patent Security Release may be executed in any number of counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Delivery of an executed counterpart of a signature page to this Patent Security Release by facsimile will be as effective as delivery of a manually executed counterpart of this Patent Security Release.

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IN WITNESS WHEREOF, the parties hereto have caused this Release of Security Interest in Patents to be duly executed and delivered by their respective officers thereunto duly authorized as of the date above first written.

CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, in its capacity as Agent

By

Vame: Judith Smith

Title: Authorized Signatory

Ву

Name. Michael D'Onofrie

Title: Authority Signatory

[Signature Page to Release of Security Interest in Patents]

VERINT AMERICAS INC., VERINT SYSTEMS INC. and VERINT VIDEO SOLUTIONS INC., each in its capacity as Grantor

Ву

Nagpac Title

[Signature Page to Release of Security Interest in Patents]

SCHEDULE A

U.S. Patent Registrations and Applications

<u>Grantor</u>	<u>Patent</u>	App. No./ Reg. No.	App. Date/ Reg. Date
Verint Americas Inc.	VOICE INTERACTION ANALYSIS MODULE	RE40634	29-Jun-04
Verint Americas Inc.	DISTRIBUTED ANALYSIS OF VOICE INTERACTION DATA	RE41534	17-Aug-10
Verint Americas Inc.	SYSTEM AND METHOD TO ACQUIRE AUDIO DATA PACKETS FOR RECORDING AND ANALYSIS	RE41608	31-Aug-10
Verint Americas Inc.	METHOD AND APPARATUS FOR SIMULTANEOUSLY MONITORING COMPUTER USER SCREEN AND TELEPHONE ACTIVITY FROM A REMOTE LOCATION	5790798	4-Aug-98
Verint Americas Inc.	AGENT SCHEDULING SYSTEM AND METHOD HAVING IMPROVED POST-PROCESSING STEP	6278978	21-Aug-01
Verint Americas Inc.	METHOD AND APPARATUS FOR SIMULTANEOUSLY MONITORING COMPUTER USER SCREEN AND TELEPHONE ACTIVITY FROM A REMOTE LOCATION	6370574	9-Apr-02
Verint Americas Inc.	SIGNAL MONITORING APPARATUS FOR ANALYZING COMMUNICATIONS	6404857	11-Jun-02
Verint Americas Inc.	METHOD AND APPARATUS FOR SIMULTANEOUSLY MONITORING COMPUTER USER SCREEN AND TELEPHONE ACTIVITY FROM A REMOTE LOCATION	6510220	21-Jan-03
Verint Americas Inc.	SIGNAL MONITORING APPARATUS ANALYZING VOICE COMMUNICATION CONTENT	6757361	29-Jun-04
Verint Americas Inc.	GRAPHICAL METHOD AND SYSTEM FOR VISUALIZING PERFORMANCE LEVELS IN TIME- VARYING ENVIRONMENT	6782093	24-Aug-04
Verint Americas Inc.	METHOD AND APPARATUS FOR MULTI-CONTACT SCHEDULING	6952732	4-Oct-05
Verint Americas Inc.	METHOD AND SYSTEM FOR CONCURRENT ERROR IDENTIFICATION IN RESOURCE SCHEDULING	6959405	25-Oct-05
Verint Americas Inc.	METHOD AND SYSTEM FOR SELECTIVELY DEDICATING RESOURCES FOR RECORDING DATA EXCHANGED BETWEEN ENTITIES ATTACHED TO A NETWORK	7047296	16-May-06
Verint Americas Inc.	METHOD AND SYSTEM FOR PROVIDING ACCESS TO CAPTURED MULTIMEDIA DATA FROM A MULTIMEDIA PLAYER	7149788	12-Dec-06
Verint Americas Inc.	SYSTEM AND METHOD FOR COMPLEX SCHEDULE GENERATION	7155399	26-Dec-06

<u>Grantor</u>	<u>Patent</u>	App. No./ Reg. No.	App. Date/ Reg. Date
Verint Americas Inc.	SYSTEM AND METHOD FOR RECORDING VOICE AND THE DATA ENTERED BY A CALL CENTER AGENT AND RETRIEVAL OF THESE COMMUNICATION STREAMS FOR ANALYSIS OR CORRECTION	7203285	10-Apr-07
Verint Americas Inc.	METHOD, APPARATUS, AND SYSTEM FOR CAPTURING DATA EXCHANGED BETWEEN A SERVER AND A USER	7219138	15-May-07
Verint Americas Inc.	SYSTEM AND METHOD FOR COMPLEX SCHEDULE GENERATION	7254546	7-Aug-07
Verint Americas Inc.	METHOD AND SYSTEM FOR CONCURRENT ERROR IDENTIFICATION IN RESOURCE SCHEDULING	7281173	9-Oct-07
Verint Americas Inc.	SELECTIVE DEDICATION OF ACTIVE AND PASSIVE CONTACT CENTER RECORDING RESOURCES	7284049	16-Oct-07
Verint Americas Inc.	INTERFACE SYSTEM AND METHOD OF BUILDING RULES AND CONSTRAINTS FOR A RESOURCE SCHEDULING SYSTEM	7325190	29-Jan-08
Verint Americas Inc.	METHOD, APPARATUS, AND SYSTEM FOR CAPTURING DATA EXCHANGED BETWEEN A SERVER AND A USER	7376735	20-May-08
Verint Americas Inc.	METHOD AND SYSTEM FOR PRESENTING EVENTS ASSOCIATED WITH RECORDED DATA EXCHANGED BETWEEN A SERVER AND A USER	7424715	9-Sep-08
Verint Americas Inc.	METHOD AND SYSTEM FOR PRESENTING EVENTS ASSOCIATED WITH RECORDED DATA EXCHANGED BETWEEN A SERVER AND A USER	7424718	9-Sep-08
Verint Americas Inc.	SYSTEM AND METHOD FOR ANALYSING COMMUNICATION STREAMS	7466816	16-Dec-08
Verint Americas Inc.	METHOD AND APPARATUS FOR LONG-RANGE PLANNING	7478051	13-Jan-09
Verint Americas Inc.	ROUTING COMMUNICATION SESSIONS FOR RECORDING	7570755	4-Aug-09
Verint Americas Inc.	SYSTEM AND METHOD FOR ANALYSING COMMUNICATION STREAMS	7574000	11-Aug-09
Verint Americas Inc.	SYSTEM AND METHOD FOR ANALYSING COMMUNICATION STREAMS	7587041	8-Sep-09
Verint Americas Inc.	RECORDING USING PROXY SERVERS	7613290	3-Nov-09
Verint Americas Inc.	SYSTEMS AND METHODS FOR CAPTURING MULTIMEDIA COMMUNICATION SIGNALS	7633930	15-Dec-09
Verint Americas Inc.	SYSTEM AND METHOD FOR COMPLEX SCHEDULE GENERATION	7634422	15-Dec-09

<u>Grantor</u>	<u>Patent</u>	App. No./ Reg. No.	App. Date/ Reg. Date
Verint Americas Inc.	SYSTEM AND METHOD FOR WORKFORCE REQUIREMENTS MANAGEMENT	7650293	19-Jan-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR PROVIDING RECORDING AS A NETWORK SERVICE	7660307	9-Feb-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR INTEGRATING OUTSOURCERS	7660406	9-Feb-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR SCHEDULING CONTACT CENTER AGENTS	7660407	9-Feb-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR AUTOMATIC SCHEDULING OF A WORKFORCE	7672746	2-Mar-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR ENDPOINT RECORDING USING A CONFERENCE BRIDGE	7680264	16-Mar-10
Verint Americas Inc.	INTERNET PROTOCOL ANALYZING	7701972	20-Apr-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR DETERMINING ALLOCATIONS FOR DISTRIBUTED MULTI-SITE CONTACT CENTERS	7734783	8-Jun-10
Verint Americas Inc.	MULTI-PASS SPEECH ANALYTICS	7752043	6-Jul-10
Verint Americas Inc.	METHOD AND SYSTEM FOR CONCURRENT ERROR IDENTIFICATION IN RESOURCE SCHEDULING	7752508	6-Jul-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR A SECURE RECORDING ENVIRONMENT	7769176	3-Aug-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR PROTECTING INFORMATION	7774854	10-Aug-10
Verint Americas Inc.	INDEPENDENT SOURCE RECORDING	7787974	31-Aug-10
Verint Americas Inc.	METHOD AND APPARATUS FOR MULTI-CONTACT SCHEDULING	7788286	31-Aug-10
Verint Americas Inc.	INTEGRATION OF CONTACT CENTER SURVEYS	7792278	7-Sep-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR ANALYZING COMMUNICATION SESSIONS USING FRAGMENTS	7801055	21-Sep-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR DATA SYNCHRONIZATION IN A CUSTOMER CENTER	7817795	19-Oct-10
Verint Americas Inc.	DUPLICATE MEDIA STREAM	7822018	6-Oct-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR CALCULATING WORKFORCE STAFFING STATISTICS	7826608	2-Nov-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR A SECURE RECORDING ENVIRONMENT	7848524	7-Dec-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR RECORDING AUDIO	7852994	14-Dec-10

<u>Grantor</u>	<u>Patent</u>	App. No./ Reg. No.	App. Date/ Reg. Date
Verint Americas Inc.	SYSTEMS AND METHODS FOR SCHEDULING CALL CENTER AGENTS USING QUALITY DATA AND CORRELATION-BASED DISCOVERY	7853006	14-Dec-10
Verint Americas Inc.	DISTRIBUTIVE NETWORK CONTROL	7853753	14-Dec-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR A SECURE RECORDING ENVIRONMENT	7853800	14-Dec-10
Verint Americas Inc.	SYSTEMS AND METHODS FOR SCHEDULING CALL CENTER AGENTS USING QUALITY DATA AND CORRELATION-BASED DISCOVERY	7864946	4-Jan-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR ANALYZING CONTACT CENTER INTERACTIONS	7873156	18-Jan-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR ANALYZING COMMUNICATION SESSIONS USING FRAGMENTS	7881216	1-Feb-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR RECORDING AN ENCRYPTED INTERACTION	7881471	1-Feb-11
Verint Americas Inc.	METHODS AND DEVICES FOR ARCHIVING RECORDED INTERACTIONS AND RETRIEVING	7882212	1-Feb-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR ANALYZING COMMUNICATION SESSIONS	7885813	8-Feb-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR DISCOVERING CONTACT CENTER INFORMATION	7899176	1-Mar-11
Verint Americas Inc.	RECORDING INVOCATION OF COMMUNICATION SESSIONS	7899178	1-Mar-11
Verint Americas Inc.	SYSTEM AND METHOD FOR ANALYSING COMMUNICATION STREAMS	7899180	1-Mar-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR PROVIDING RECORDING AS A NETWORK SERVICE	7903568	8-Mar-11
Verint Americas Inc.	SYSTEM AND METHOD FOR COMPLEX SCHEDULE GENERATION	7904325	8-Mar-11
Verint Americas Inc.	SYSTEM AND METHOD FOR PERFORMANCE BASED CALL DISTRIBUTION	7913063	22-Mar-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR MONITORING INFORMATION SESSIONS	7920482	5-Apr-11
Verint Americas Inc.	METHOD AND SYSTEM FOR COMMUNICATIONS MONITORING	7925889	12-Apr-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR STORING AND SEARCHING DATA IN A CUSTOMER CENTER ENVIRONMENT	7930314	19-Apr-11

<u>Grantor</u>	<u>Patent</u>	App. No./ Reg. No.	App. Date/ Reg. Date
Verint Americas Inc.	METHOD, APPARATUS, AND SYSTEM FOR REPLAYING DATA SELECTED FROM AMONG DATA CAPTURED DURING EXCHANGES BETWEEN A SERVER AND A USER	10061491	31-Jan-02
Verint Americas Inc.	PACKET DATA RECORDING METHOD AND SYSTEM	10467899/ 8285833	9-Oct-12
Verint Americas Inc.	SYSTEM AND METHOD FOR DYNAMIC SCHEDULING OF PERSONNEL	10633357	1-Aug-03
Verint Americas Inc.	METHOD AND APPARATUS FOR SIMULTANEOUSLY MONITORING COMPUTER USER SCREEN AND TELEPHONE ACTIVITY FROM A REMOTE LOCATION	11166630	24-Jun-05
Verint Americas Inc.	SYSTEM AND METHOD FOR DETECTING AND DISPLAYING BUSINESS TRANSACTIONS	11359319/ 8160233	7-Feb-12
Verint Americas Inc.	SYSTEMS AND METHODS FOR WORKFORCE OPTIMIZATION	11359356/ 8112298	7-Feb-12
Verint Americas Inc.	SYSTEMS AND METHODS FOR WORKFORCE OPTIMIZATION AND ANALYTICS	11359358/ 8117064	14-Feb-12
Verint Americas Inc.	SYSTEMS AND METHODS FOR WORKFORCE OPTIMIZATION AND INTEGRATION	11359532/ 8108237	31-Jan-12
Verint Americas Inc.	METHOD AND SYSTEM FOR PRESENTING EVENTS ASSOCIATED WITH RECORDED DATA EXCHANGED BETWEEN A SERVER AND A USER	11388944	23-Mar-06
Verint Americas Inc.	DISTRIBUTED VOICE OVER INTERNET PROTOCOL RECORDING	11394408	31-Mar-06
Verint Americas Inc.	SYSTEMS AND METHODS FOR ENDPOINT RECORDING USING PHONES	11394410	31-Mar-06
Verint Americas Inc.	SYSTEMS AND METHODS FOR CAPTURING MULTIMEDIA COMMUNICATION SIGNALS	11394794	31-Mar-06
Verint Americas Inc.	SYSTEMS AND METHODS FOR ENDPOINT RECORDING USING A MEDIA APPLICATION SERVER	11395759/ 8204056	19-Jun-12
Verint Americas Inc.	SYSTEMS AND METHODS FOR CAPTURING COMMUNICATION SIGNALS (32 BIT OR 128-BIT ADDRESSES)	11396062/ 7995612	9-Aug-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR RECORDING ENCRYPTED INTERACTIONS	11428239	30-Jun-06
Verint Americas Inc.	HYBRID RECORDING OF COMMUNICATIONS	11475683	27-Jun-06
Verint Americas Inc.	AUTOMATED SCORING OF INTERACTIONS	11479056	30-Jun-06
Verint Americas Inc.	SYSTEM AND METHOD FOR FACILITATING TRIGGERS AND WORKFLOWS IN WORKFORCE OPTIMIZATION	11479506/ 8112306	7-Feb-12

<u>Grantor</u>	<u>Patent</u>	App. No./ Reg. No.	App. Date/ Reg. Date
Verint Americas Inc.	SYSTEM AND METHODS FOR FACILITATING TRIGGERS AND WORKFLOWS IN WORKFORCE OPTIMIZATION	11479899	30-Jun-06
Verint Americas Inc.	SYSTEMS AND METHODS FOR CONTEXT DRILLING IN WORKFORCE OPTIMIZATION	11528267/ 7949552	25-May-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR CALCULATING AN EFFECT ON A WORKLOAD USING LONG-TERM SIMULATION	11529132/ 8015042	6-Sep-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR AUTOMATIC SCHEDULING OF A WORKFORCE	11529946/ 7953621	31-May-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR ENDPOINT RECORDING USING GATEWAYS	11529947/ 8000465	16-Aug-11
Verint Americas Inc.	INTEGRATED CONTACT CENTER SYSTEMS FOR FACILITATING CONTACT CENTER COACHING	11540107	29-Sep-06
Verint Americas Inc.	SYSTEMS AND METHODS FOR FACILITATING CONTACT CENTER COACHING	11540185	29-Sep-06
Verint Americas Inc.	SPEECH ANALYSIS USING STATISTICAL LEARNING	11540281/ 8005676	23-Aug-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR FACILITATING CONTACT CENTER COACHING	11540900	29-Sep-06
Verint Americas Inc.	SYSTEMS AND METHODS FOR ENDPOINT RECORDING USING RECORDERS	11540902/ 8130938	6-Mar-12
Verint Americas Inc.	SYSTEMS AND METHODS FOR ANALYZING AUDIO COMPONENTS OF COMMUNICATIONS	11540904/ 7991613	2-Aug-11
Verint Americas Inc.	CALL CONTROL PRESENCE AND RECORDING	11567808	7-Dec-06
Verint Americas Inc.	CALL CONTROL RECORDING	11567852/ 8199886	12-Jun-12
Verint Americas Inc.	METHODS FOR PASSIVE RECORDING	11608340/ 8130925	6-Mar-12
Verint Americas Inc.	RECORDING IN A DISTRIBUTED ENVIRONMENT	11608350/ 8280011	2-Oct-12
Verint Americas Inc.	SYSTEM AND METHOD FOR RECORDING DATA	11608358/ 8130926	6-Mar-12
Verint Americas Inc.	PROVIDING REMOTE ACCESS TO MEDIA STREAMS	11608438	8-Dec-06
Verint Americas Inc.	CALL CONTROL PRESENCE	11608440/ 7965828	21-Jun-11
Verint Americas Inc.	AUTOMATED UTTERANCE SEARCH	11616490/ 8050923	1-Nov-11
Verint Americas Inc.	COMMUNICATION SESSION ASSESSMENT	11621134	9-Jan-07

<u>Grantor</u>	<u>Patent</u>	App. No./ Reg. No.	App. Date/ Reg. Date
Verint Americas Inc.	SELECTIVE DEDICATION OF RECORDING RESOURCES TO A WEB SELF-SERVICE INTERFACE	11676818	20-Feb-07
Verint Americas Inc.	SYSTEMS AND METHODS FOR ENHANCING SECURITY OF FILES	11691530	27-Mar-07
Verint Americas Inc.	SYSTEMS AND METHODS FOR RECORDING IN A CONTACT CENTER ENVIRONMENT	11692983	29-Mar-07
Verint Americas Inc.	SYSTEMS AND METHODS FOR RECORDING RESOURCE ASSOCIATION FOR A COMMUNICATIONS ENVIRONMENT	11693828	30-Mar-07
Verint Americas Inc.	SYSTEMS AND METHODS FOR SEARCHING DATA IN A CUSTOMER CENTER ENVIRONMENT	1163857/ 7953750	31-May-11
Verint Americas Inc.	SYSTEMS AND METHODS FOR RECORDING RESOURCE ASSOCIATION	11693923	30-Mar-07
Verint Americas Inc.	SYSTEMS AND METHODS FOR RECORDING RESOURCE ASSOCIATION IN A RECORDING ENVIRONMENT	11693933/ 8170184	1-May-12
Verint Americas Inc.	SYSTEM AND METHOD FOR INTEGRATED WORKFORCE AND QUALITY MANAGEMENT	11742733/ 8331549	11-Dec-12
Verint Americas Inc.	INTEGRATING MOBILE DEVICE BASED COMMUNICATION SESSION RECORDINGS	11752458/ 8320886	27-Nov-12
Verint Americas Inc.	DATA CAPTURE IN A DISTRIBUTED NETWORK	11771499	29-Jun-07
Verint Americas Inc.	METHOD AND SYSTEM FOR SELECTIVELY DEDICATING RESOURCES FOR RECORDING DATA EXCHANGED BETWEEN ENTITIES ATTACHED TO A NETWORK	11872575	15-Oct-07
Verint Americas Inc.	SYSTEM AND METHOD FOR POOLED IP RECORDING	12416906/ 8345828	1-Jan-13
Verint Americas Inc.	SYSTEMS AND METHODS FOR DATA SYNCHRONIZATION IN A CUSTOMER CENTER	12891620/ 8331548	11-Dec-12
Verint Americas Inc.	SYSTEM AND METHOD FOR THE TIME REPRESENTATION OF TASKS	5659768	19-Aug-97
Verint Systems Inc.	WIRELESS ENCLOSURE	D606983	29-Dec-09
Verint Systems Inc.	METHOD AND SYSTEM FOR ANALYZING CUSTOMER COMMUNICATIONS WITH A CONTACT CENTER	6724887	20-Apr-04
Verint Systems Inc.	METHOD AND SYSTEM FOR MULTIMEDIA NETWORK BASED DATA ACQUISITION, RECORDING AND DISTRIBUTION	6751297	15-Jun-04
Verint Systems Inc.	APPARATUS AND METHOD FOR MONITORING AND ADAPTING TO ENVIRONMENTAL FACTORS WITHIN A CONTACT CENTER	6959078	25-Oct-05

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Verint Systems Inc.	AUGMENTATION AND CALIBRATION OF OUTPUT FROM NON-DETERMINISTIC TEXT GENERATORS BY MODELING ITS CHARACTERISTICS IN SPECIFIC ENVIRONMENTS	7792671	7-Sep-10
Verint Systems Inc.	WORKFORCE MANAGEMENT SYSTEM	7904481	8-Mar-11
Verint Systems Inc.	VIDEO TILING USING MULTIPLE DIGITAL SIGNAL PROCESSORS	7907142	15-Mar-11
Verint Systems Inc.	SYSTEM AND METHOD FOR CONTROLLING THE LONG TERM GENERATION RATE OF COMPRESSED DATA	11345587/ 8160156	17-Apr-12
Verint Systems Inc.	COMPLEX RECORDING TRIGGER	11361208	24-Feb-06
Verint Systems Inc.	DISTRIBUTED DATA CAPTURE	7966397	21-Jun-11
Verint Systems Inc.	SYSTEMS AND METHODS FOR STORING INTERACTION DATA	11776659	12-Jul-07
Verint Systems Inc.	SYSTEMS AND METHODS OF AUTOMATICALLY SCHEDULING A WORKFORCE	11831250/ 8315901	21-Nov-12
Verint Systems Inc.	SYSTEM AND METHOD FOR LONG TERM FORECASTING	11831257	31-Jul-07
Verint Systems Inc.	SYSTEM AND METHOD FOR MULTI-WEEK SCHEDULING	11831260	31-Jul-07
Verint Systems Inc.	SYSTEMS AND METHODS FOR REPLAYING RECORDED DATA	11831634	31-Jul-07
Verint Systems Inc.	EVENT DETECTION BASED ON VIDEO METADATA	11844759	24-Aug-07
Verint Systems Inc.	MULTI-PASS SPEECH ANALYTICS	11924201	25-Oct-07
Verint Systems Inc.	SYSTEMS AND METHODS FOR TRIGGERING AN OUT OF FOCUS ALERT	11937553/ 8345162	1-Jan-13
Verint Systems Inc.	MULTIPLEXING VIDEO USING A DSP	11959650	19-Dec-07
Verint Systems Inc.	METHOD AND SYSTEM FOR CONTEXT-AWARE DATA PRIORITIZATION	11968428	2-Jan-08
Verint Systems Inc.	A SYSTEM FOR SELECTING A VIDEO OR AUDIO PATH	12015375/ 8316402	20-Nov-12
Verint Systems Inc.	DEDICATED NETWORK INTERFACE	12015621	17-Jan-08
Verint Systems Inc.	SYSTEM AND METHOD FOR DIGITAL RIGHTS MANAGEMENT CONTROL USING VIDEO ANALYTICS	12057442	28-Mar-08
Verint Systems Inc.	SYSTEMS AND METHODS FOR TRANSACTION QUEUE ANALYSIS	12057476	28-Mar-08
Verint Systems Inc.	METHOD AND SYSTEM FOR EDGE DETECTION	12107976/ 8200022	12-Jun-12

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Verint Systems Inc.	METHOD, APPARATUS, AND SYSTEM FOR CAPTURING DATA EXCHANGED BETWEEN A SERVER AND A USER	12118781/ 7953719	31-May-11
Verint Systems Inc.	SYSTEMS AND METHODS FOR MULTI-STREAM RECORDING	12118789	12-May-08
Verint Systems Inc.	SYSTEMS AND METHODS OF RECORDING SOLUTION INTERFACE	12118792	12-May-08
Verint Systems Inc.	SYSTEMS AND METHODS FOR PROVIDING WORKFORCE OPTIMIZATION TO BRANCH AND BACK OFFICES	12171090/ 8078486	13-Dec-11
Verint Systems Inc.	SYSTEM AND METHOD FOR RECORDING VOICE AND THE DATA ENTERED BY A CALL CENTER AGENT AND RETRIEVAL OF THESE COMMUNICATION STREAMS FOR ANALYSIS OR CORRECTION	12326205/ 8189763	29-May-12
Verint Systems Inc.	METHOD AND SYSTEM FOR DIRECT DATA RECORDING	12351370	9-Jan-09
Verint Systems Inc.	ROUTING COMMUNICATION SESSIONS FOR RECORDING	12466673	15-May-09
Verint Systems Inc.	TEMPORAL WAVELET COMPRESSION ALGORITHM	12483075	11-Jun-09
Verint Systems Inc.	SYSTEM AND METHOD FOR CAPTURING, STORING, ANALYZING AND DISPLAYING DATA RELATING TO THE MOVEMENTS OF OBJECTS	12504492	16-Jul-09
Verint Systems Inc.	SYSTEM AND METHOD FOR WORKFORCE REQUIREMENTS MANAGEMENT	12630030	3-Dec-09
Verint Systems Inc.	SYSTEMS AND METHODS FOR SCHEDULING CONTACT CENTER AGENTS	12684027	7-Jan-10
Verint Systems Inc.	SYSTEMS AND METHODS FOR DETERMINING ALLOCATIONS FOR DISTRIBUTED MULTI-SITE CONTACT CENTERS	12725127	16-Mar-10
Verint Systems Inc.	INTERNET PROTOCOL ANALYZING	12762402	19-Apr-10
Verint Systems Inc.	SYSTEM AND METHOD FOR PROCESSING AGENT INTERACTIONS	12879868	10-Sep-10
Verint Video Solutions Inc.	METHOD AND APPARATUS FOR TEMPORAL WAVELET COMPRESSION	7558322	7-Jul-09

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