

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT2648869

SUBMISSION TYPE:	NEW ASSIGNMENT	
NATURE OF CONVEYANCE:	MERGER	
EFFECTIVE DATE:	07/31/2013	
CONVEYING PARTY DATA		
Name		Execution Date
VOXEO CORPORATION		07/31/2013
RECEIVING PARTY DATA		
Name:	ASPECT SOFTWARE, INC.	
Street Address:	300 APOLLO DRIVE	
City:	CHELMSFORD	
State/Country:	MASSACHUSETTS	
Postal Code:	01824	
PROPERTY NUMBERS Total: 2		
Property Type	Number	
Application Number:	13088394	
Application Number:	13088396	
CORRESPONDENCE DATA		
Fax Number:		
Phone:	3606746233	
Email:	aura@galvinpatentlaw.com	
<i>Correspondence will be sent via US Mail when the email attempt is unsuccessful.</i>		
Correspondent Name:	BRIAN R GALVIN	
Address Line 1:	4102 ANDERSON HILL ROAD NW	
Address Line 4:	SILVERDALE, WASHINGTON 98383	
ATTORNEY DOCKET NUMBER:	4306, 4308	
NAME OF SUBMITTER:	AURA L. MORREY	
Signature:	/Aura L. Morrey/	

Date:

12/14/2013

Total Attachments: 4

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Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF OWNERSHIP, WHICH MERGES:

"VOXEO CORPORATION", A DELAWARE CORPORATION,
WITH AND INTO "ASPECT SOFTWARE, INC." UNDER THE NAME OF
"ASPECT SOFTWARE, INC.", A CORPORATION ORGANIZED AND EXISTING
UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED
IN THIS OFFICE THE SECOND DAY OF AUGUST, A.D. 2013, AT 8:09
O'CLOCK A.M.

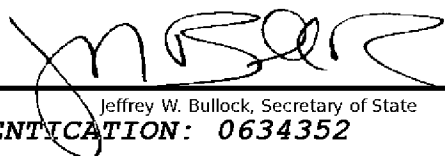
A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE
NEW CASTLE COUNTY RECORDER OF DEEDS.

0939326 8100M

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You may verify this certificate online
at corp.delaware.gov/authver.shtml


Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 0634352

DATE: 08-02-13

PATENT
REEL: 031783 FRAME: 0619

STATE OF DELAWARE
CERTIFICATE OF OWNERSHIP AND MERGER

MERGING

VOXEO CORPORATION,
a Delaware corporation,

WITH AND INTO

ASPECT SOFTWARE, INC.,
a Delaware corporation

*(Pursuant to Section 253 of the General Corporation Law
of the State of Delaware)*

Aspect Software, Inc., a corporation duly organized on June 15, 1982 under the name "Concerto Software, Inc." and existing under and by virtue of the laws of the State of Delaware ("Parent"), desiring to merge Voxeo Corporation, a corporation duly organized on July 13, 2004 under the name "Voxeons Acquisition Corp." and existing under and by virtue of the laws of the State of Delaware ("Subsidiary"), with and into Parent pursuant to Section 253 of the General Corporation Law of the State of Delaware, DOES HEREBY CERTIFY:

FIRST: That Parent owns 100% of the outstanding shares of the capital stock of Subsidiary.

SECOND: That Parent's Board of Directors, pursuant to a Written Consent, dated as of July 31, 2013, determined to merge Subsidiary with and into Parent with Parent surviving the merger and becoming the surviving corporation after the merger, and did adopt the following resolutions:

WHEREAS, Aspect Software, Inc. ("Parent") owns 100% of the outstanding shares of the capital stock of Voxeo Corporation ("Subsidiary").

WHEREAS, the Board of Directors of Parent (the "Board") deems it advisable and in the best interests of Parent to merge (the "Merger") Subsidiary with and into Parent, with Parent becoming the surviving corporation after the Merger.

NOW, THEREFORE, BE IT RESOLVED, that the Merger be, and it hereby is, authorized and approved in all respects;

FURTHER RESOLVED, that, upon the effectiveness of the Merger, all estate, property, rights, privileges and franchises of Subsidiary shall, and they hereby are, transferred to Parent and Parent shall assume all of the liabilities and obligations of Subsidiary;

FURTHER RESOLVED, that any of the President, the Chief Executive Officer, any Vice President, the Treasurer, the Secretary, any Assistant Secretary or other officer of Parent as shall be designated by

the Board (collectively referred to herein as the "Authorized Officers") be, and each of them hereby is, authorized and empowered to make and execute a Certificate of Ownership and Merger setting forth a copy of the resolutions to merge Subsidiary with and into Parent and assume Subsidiary's liabilities and obligations, and the date of adoption thereof, and to file the Certificate of Ownership and Merger in the office of the Secretary of State of Delaware, and a certified copy thereof in the office of the Recorder of Deeds of New Castle County;

FURTHER RESOLVED, that any of the Authorized Officers be, and each of them hereby is, authorized and empowered to execute and deliver any and all agreements, instruments, certificates or documents relating to the Merger, in the name and on behalf of Parent, under its corporate seal or otherwise, substantially in the form approved, with such changes therein and modifications or amendments thereto as any of the Authorized Officers may in their sole discretion approve, which approval shall be conclusively evidenced by their execution thereof; and

FURTHER RESOLVED, that any of the Authorized officers be, and each of them hereby is, authorized and empowered to take all such further actions including, without limitation, to arrange for and enter into supplemental agreements, instruments, certificates or documents relating to the Merger and to execute and deliver all such supplemental agreements, instruments, certificates or documents in the name and on behalf of Parent which shall in such Authorized Officer's sole discretion be deemed necessary, proper or advisable in order to perform Parent's obligations under or in connection with the Merger and the transactions contemplated therein and to carry out fully the intent of the foregoing resolutions.


- THIRD: The Certificate of Incorporation of Parent immediately prior to the merger shall, by virtue of the merger, remain the same and is not affected by the merger.
- FOURTH: The officers and directors of Parent serving immediately prior to the merger shall, by virtue of the merger, remain the same and is not affected by the merger.
- FIFTH: The merger shall become effective upon the filing of this Certificate of Ownership and Merger with the Secretary of State of the State of Delaware.

* * * * *

IN WITNESS WHEREOF, Parent has caused this Certificate of Ownership and Merger to be signed by an authorized officer this 31st day of July, 2013.

ASPECT SOFTWARE, INC.,
a Delaware corporation

By: _____


Stephen J. Beaver
Senior Vice President,
General Counsel and Secretary