PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
PAUL MCEWEN	10/29/2013
DEAN RIDLEY	10/18/2013
NEJ ADAMIAN	10/18/2013
WILLIE YEO	11/29/2013
PARESH DALVI	10/18/2013

RECEIVING PARTY DATA

Name:	JPMORGAN CHASE BANK, N.A.
Street Address:	270 PARK AVENUE
City:	NEW YORK
State/Country:	NEW YORK
Postal Code:	10017

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	14138571

CORRESPONDENCE DATA

 Fax Number:
 (973)597-6327

 Phone:
 973-597-2500

Email: dtoma@lowenstein.com

Correspondence will be sent via US Mail when the email attempt is unsuccessful.

Correspondent Name: PATENT DOCKET ADMINISTRATOR

Address Line 1: LOWENSTEIN SANDLER LLP
Address Line 2: 65 LIVINGSTON AVENUE

Address Line 4: ROSELAND, NEW JERSEY 07068

ATTORNEY DOCKET NUMBER:	17917-76
NAME OF SUBMITTER:	DAVID TOMA
	PAIENI

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Signature:	/David Toma/
Date:	12/23/2013
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PATENT REEL: 031840 FRAME: 0778

ASSIGNMENT

WHEREAS, WE, Paul McEwen, residing in New York, New York, Dean Ridley, residing in Bedfordshire, United Kingdom, Nej Adamian, residing in Middlesex, United Kingdom, Willie Yeo, residing in Singapore and Paresh Dalvi, residing in London, United Kingdom, have invented, developed, and/or have rights in the invention(s) (hereinafter "Invention") disclosed in an application for United States Letters Patent entitled:

"AUTOMATED INCIDENT RESOLUTION SYSTEM AND METHOD"

filed on <u>23-Dec-2013</u> and accorded U.S. Application No. <u>14/138,571</u> (hereinafter "Application"); and

WHEREAS, JPMorgan Chase Bank, N.A., a corporation organized under the laws of the United States of America and having a place of business at 270 Park Avenue, New York, NY 10017 (hereinafter "Assignee"), is desirous of acquiring the entire right, title, and interest in and to the Invention and in and to the Application.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, we have sold, assigned, transferred and set over, and do hereby sell, assign, transfer and set over to Assignee and its successors and assigns, our entire right, title and interest, worldwide, in and to the Invention and the Application, and all patents and applications, worldwide, claiming priority to and/or benefit of, directly or indirectly, or based in whole or in part on, said Application and/or said Invention, including continuations, continuations-in-part, divisionals, reissues, reexaminations, renewals, substitutes, and extensions thereof, and any international and regional applications, based in whole or in part on any of the aforesaid applications or in whole or in part on said Invention, and all priority rights under the International Convention for the Protection of Industrial Property for every member country, and all utility-model registrations, inventor's certificates, and the like heretofore or hereafter filed, worldwide, for the Invention, and in and to any and all patents (including all extensions, renewals, reexaminations and reissues thereof), worldwide, which have been or may be granted on any of the aforesaid applications or on said Invention or any parts thereof.

AND WE HEREBY covenant and agree for ourselves and our heirs, executors and administrators that we will communicate to Assignee any facts known to us respecting the Invention and the aforementioned applications, sign all lawful papers, testify in any legal proceeding, make all rightful oaths, and take any other actions that may be necessary or desirable to secure to Assignee its right, title, and interest in and to the aforementioned patents, applications and Invention, and generally do everything possible to aid Assignee to obtain and enforce proper patent protection for the Invention and the aforementioned patents and applications;

AND WE HEREBY agree to execute without further consideration any further documents and instruments which may be necessary, lawful and proper in the prosecution of said applications, or in the preparation or prosecution of any continuation, continuation-in-part, divisional, substitute, renewal, reexamination or reissue application or in any amendments, extensions or interference proceedings, or other applications for patents or similar rights of any region or country, that may be necessary to secure

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to Assignee its interest and title in and to said Invention or any parts thereof, and in and to said applications and patents;

AND WE HEREBY authorize and request our agents, Lowenstein Sandler LLP, whose address is 65 Livingston Avenue, Roseland, NJ 07068, to insert hereon any identification necessary or desirable for recordation of this document, including the filing date and application number of said Application when known;

AND WE HEREBY covenant for ourselves and our legal representatives, and agree with said Assignee, its successors and assigns, that we have the full right to convey the entire interest herein assigned, and that we have granted no right or license to make, use, sell or offer to sell said Invention, to anyone except said Assignee, that prior to the execution of this deed, our right, title and interest in said Invention and said Application had not been otherwise encumbered, and that we have not and will not execute any instrument in conflict therewith;

AND WE HEREBY authorize and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty is to issue patents on applications as aforesaid, to issue any and all letters patents which may be granted upon said United States and foreign applications or upon the Invention to the Assignee.

- SIGNATURES BEGIN ON NEXT PAGE -

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IN WITNESS WHEREOF, we have hereunt	o set our hands and seals.
29/16/13 Date	Paul McEwen
WITNESS	
Signature: Kelly la Kalm	
Printed Name: Kell Am Palm	<u>e</u> (
Date: 10/29/13	
18/10/2013 Date	Dean Ridley Dean Ridley
WITNESS	
Signature	ikus -
Printed Name: NOTURN POOLPH	© .
Date: 1811012013.	_
18/10/2013 Date	Nej Adamian
WITNESS	
Printed Name: NOICL PERGUSON	_
Printed Name: NOEL PERGUSON	_
Date: 18 16 12013	-

29/11/2013	Myly
Date	Willie Yeo
WITNESS Signature:	
0161111110	
Printed Name: Anton Kho Nam	<u>r</u> Chye
Printed Name: <u>Anton Kho Nam</u> Date: <u>29/11/2013</u>	
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18/10/2013	The same
Date	Paresh Dalvi
WITNESS Signature: 540 AHMAD JAMAL BI	n 24EO mano model
Date: 16/10 2013	
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