## 502668199 02/05/2014

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2

EPAS ID: PAT2714806

SUBMISSION TYPE:		NEW ASSIGNMENT					
NATURE OF CONVEYANCE:		ASSIGNMENT					
CONVEYING PARTY DATA							
N			ame Execution Date				
TRANSCEND PRODUC	CTS, LLC			07/02/2013			
RECEIVING PARTY DA	ιΤΑ						
Name:	INCONTACT,	INC.					
Street Address:	7730 SOUTH	UNION	PARK AVENUE, SUITE 500				
City:	SALT LAKE C	ITY					
State/Country:	UTAH						
Postal Code:	84047						
Application Number: 1404237			376				
Property Type		14042	Number 376				
CORRESPONDENCE D	DATA						
Fax Number:	00.46		_				
Phone:		35493					
Email:			wfirm.com the email attempt is unsuccessful.				
Correspondent Name:		T THA					
Address Line 1:			1 600 EAST				
Address Line 4: SALT LAKE CITY, UTAH 84102							
ATTORNEY DOCKET NUMBER:		IC0002.6					
NAME OF SUBMITTER:		MATTHEW D. THAYNE					
Signature:			/Matthew D. Thayne/				
Date:			02/05/2014				
Total Attachments: 3 source=Assignment - Transcend to inContact#page1.tif source=Assignment - Transcend to inContact#page2.tif source=Assignment - Transcend to inContact#page3.tif							

PATENT REEL: 032149 FRAME: 0770

Attorney	Docket No.	

## ASSIGNMENT

FOR GOOD AND VALUABLE CONSIDERATION, the receipt, sufficiency and adequacy of which are hereby acknowledged, Transcend Products, LLC, a private limited company organized under the laws of the state of Utah ("ASSIGNOR") does hereby:

SELL, ASSIGN AND TRANSFER to inContact, Inc., a corporation formed under the laws of the state of Delaware ("ASSIGNEE") the entire right, title and interest for all countries and regions including the United States of America (hereinafter individually and collectively "jurisdictions") in and to any and all improvements that are disclosed in the patents and patent applications identified on Schedule A attached hereto, such patent applications and all provisional, divisional, continuing, substitute, renewal, reissue and all other patent applications for patent or the legal equivalent thereof that have been or may be filed in all jurisdictions relating to any of such improvements; all original, reexamined and reissued patents that have been or shall be issued in all such jurisdictions on such improvements; and specifically including the right to file and prosecute patent applications in all such jurisdictions under the provisions of any convention or treaty and claim priority based on such patent applications;

**AUTHORIZE** the ASSIGNEE to apply for and receive any and all patents in jurisdictions relating to such improvements in its own name;

AUTHORIZE AND REQUEST the appropriate authority to issue or grant any and all patents granted on such improvements in and by jurisdictions to and in the name of the ASSIGNEE, and if a patent issued or granted by one jurisdiction may be registered or validated in another, to register or validate such patent at the request of and in the name of ASSIGNEE;

GRANT AND TRANSFER to the ASSIGNEE all right, title and interest in and to any and all sums that are or may be due prior to this assignment and that may become due in the future, resulting from or otherwise relating to the aforementioned patent applications, patents issued or granted therefrom, the improvements disclosed in any of them and exploitation of such improvements by or on behalf of ASSIGNEE or others, including without limitation damages, as well as royalties and revenues from sale of products, providing such sums are generated in or by jurisdictions;

**GRANT** to the ASSIGNEE the right to enforce, in jurisdictions, any and all intellectual property rights, including without limitation patent rights, relating to the improvements, and to collect and retain any and all damages obtained, without accounting to ASSIGNOR;

**RELEASE** ASSIGNEE from any and all claims by ASSIGNOR that have, or may have, accrued prior to this assignment, and that may accrue in the future, relating to any sums that may have been, or in the future be, obtained by ASSIGNEE and generated in or by jurisdictions;

WARRANT AND COVENANT that no assignment, grant, mortgage, license or other agreement or encumbrance affecting the rights and property herein conveyed has been or will be

PATENT REEL: 032149 FRAME: 0771 made or entered into by the undersigned, and that the full right to convey the same as herein expressed is possessed by the undersigned;

COVENANT, when requested and at the expense of the ASSIGNEE, to carry out in good faith the intent and purpose of this assignment, to execute all divisional, continuing, substitute, renewal, reissue and all other patent applications relating to any and all such improvements; to execute all rightful oaths, declarations, assignments, powers of attorney and other papers; to communicate to the ASSIGNEE all facts and provide to the ASSIGNEE all documents and things known and accessible to the undersigned relating to such improvements and the history thereof, and testify as to the same in any interference, litigation or other proceeding relating thereto; and generally to do everything reasonably possible that the ASSIGNEE shall consider desirable for vesting title to such improvements in the ASSIGNEE, and to secure, maintain, defend and enforce valid and enforceable patent protection for such improvements;

**AGREE AND ACKNOWLEDGE** that the SALE, ASSIGNMENT AND TRANSFER of rights and property set forth herein is and shall be IRREVOCABLE and BINDING upon the affiliates, assigns, representatives and successors of the ASSIGNOR and EXTEND to the successors, affiliates, assigns and nominees of the ASSIGNEE.

TRANSCEND PRODUCTS, LLC

By: \_\_\_\_\_\_ Date: July 2, 2013

Name: Rix Ryskamp

Title: Chief Executive Officer and Manager

ACCEPTED BY ASSIGNEE:

INCONTACT, INC.

By: \_\_\_\_\_ Date: July 2, 2013

Name: Paul Jarman

Title: Chief Executive Officer

ASSIGNOR:

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## SCHEDULE A PATENTS AND APPLICATIONS TO BE ASSIGNED

Patent or Application No.	Country	Filing Date/ Issue Date	Title
7,734,029	U.S.A.	Mar. 17, 2009/ June 8, 2010	Apparatus, system, and method for automated call initiation
8,184,789	U.S.A.	May 5, 2010/ May 22, 2012	Apparatus, system, and method for automated call initiation
13/461,550	U.S.A.	May 1, 2012	Apparatus, system, and method for automated call initiation

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