PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT2771998

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
YIXIN DIAO	03/04/2014
LINH H. LAM	03/04/2014
DAVID M. NORTHCUTT	02/28/2014
LARISA SHWARTZ	03/07/2014

RECEIVING PARTY DATA

Name:	INTERNATIONAL BUSINESS MACHINES CORPORATION	
Street Address:	New Orchard Road	
City:	Armonk	
State/Country:	NEW YORK	
Postal Code:	10504	

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	14216649

CORRESPONDENCE DATA

Fax Number: (203)769-5706

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US Mail.

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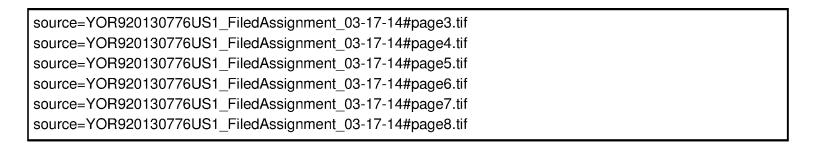
Address Line 4: COS COB, CONNECTICUT 06807-0381

ATTORNEY DOCKET NUMBER:	YOR920130776US1	
NAME OF SUBMITTER:	PAUL J. OTTERSTEDT	
SIGNATURE:	/PAUL J. OTTERSTEDT/	
DATE SIGNED:	03/17/2014	
This document serves as an Oath/Declaration (37 CFR 1.63).		

Total Attachments: 8

source=YOR920130776US1_FiledAssignment_03-17-14#page1.tif source=YOR920130776US1_FiledAssignment_03-17-14#page2.tif

502725393 PATENT REEL: 032457 FRAME: 0241



PATENT REEL: 032457 FRAME: 0242

DECLARATION (37 C.F.R. 1.63) FOR UTILITY PATENT APPLICATION USING AN APPLICATION DATA SHEET (37 C.F.R. 1.76) AND ASSIGNMENT

Title of Invention: SERVICE LEVEL AGREEMENT IMPACT MODELING FOR SERVICE ENGAGEMENT

This declaration is directed to the attached application, or (if following box is checked):	
[X] United States application or PCT international application number	
filed on 17-MAR-2014	

The above-identified application was made or authorized to be made by me.

As a below named inventor, I hereby declare that:

I believe that I am the original inventor or an original joint inventor of a claimed invention in the application.

I have reviewed and understand the contents of the application, including the claims.

I am aware of the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in 37 CFR Section 1.56.

Whereas, the undersigned inventor(s) has/have made certain inventions, improvements, and discoveries (herein referred to as the "Invention") disclosed in the above-identified patent application and further identified by the IBM Docket Number provided above in the header of this document;

Whereas, International Business Machines Corporation, a corporation of New York having a place of business at Armonk, New York (herein referred to as "IBM"), desires to acquire, and each undersigned inventor desires to grant to IBM, the entire worldwide right, title, and interest in and to the Invention and in and to any and all patent applications and patents directed thereto;

Now, therefore, for good and valuable consideration, the receipt and sufficiency thereof being hereby acknowledged, each undersigned inventor ("ASSIGNOR") hereby sells or has sold, assigns or has assigned, and otherwise transfers or has transferred to IBM (the "ASSIGNEE"), its successors, legal representatives, and assigns, the entire worldwide right, title, and interest in and to the Invention, the above-identified United States patent application, and any and all other patent applications and patents for the Invention which may be applied for or granted therefor in the United States and in all foreign countries and jurisdictions, including all divisions, continuations, reissues, reexaminations, renewals, extensions, counterparts, substitutes, and extensions thereof, and all rights of priority resulting from the filing of such applications and granting of such patents. In addition, each undersigned inventor hereby authorizes and requests the Director of the United States Patent and Trademark Office to issue any United States Patent, and foreign patent authorities to issue any foreign patent, granted for the Invention, to IBM, its successors, legal representatives, and assigns, the entire worldwide right, title, and interest in and to the same to be held and enjoyed by IBM, its successors, legal representatives, and assigns to the full end of the terms for which any and all such patents may be granted, as fully and entirely as would have been held and enjoyed by the undersigned had this Assignment not been made; and each undersigned inventor agrees to execute any and all documents and instruments and perform all lawful acts reasonably related to recording this Assignment or perfecting title to the Invention and all related patents and applications, in IBM, its successors, legal representatives, and assigns, whenever requested by IBM, its successors, legal representatives, or assigns.

IBM DOCKET NUMBER: YOR920130776USI

Each undersigned inventor acknowledges their prior and ongoing obligations to sell, assign, and transfer the rights under this Assignment to IBM and is unaware of any reason why they may not have the full and unencumbered right to sell, assign, and transfer the rights hereby sold, assigned, and transferred, and has not executed, and will not execute, any document or instrument in conflict herewith. Each undersigned inventor also hereby grants IBM, its successors, legal representatives, and assigns, the right to insert in this Assignment any further identification (including, but not limited to, patent Application Number) which may be necessary or desirable for recordation of this Assignment. This Assignment is governed by the substantive laws of the State of New York, and any disputes will be resolved in a New York state court or federal court sited in New York.

Thereby acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. 1001 by fine or imprisonment of not more than five (5) years, or both.

(1) Legal Name of inventor: YIXIN DIAO

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Signature:		D)	ate: <u>3/4/201</u> 6
(2) Legal Name	e of Inventor: LINH H. LAM		
Signature:		D:	sie:
(3) Legal Name	e of Inventor: DAVID M. NORT	THCUTT	
Signature:		D:	H&:
(4) Legal Name	e of Inventor: LARISA SHWAR	SAX.	
Signature:		Đ	ate:

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(1) Legal Name of Inventor: YIXIN DIAO	
Signature:	Date:
(2) Legal Name of Inventor: LINH H. LAM	
Signature: J. H. Laur	
(3) Legal Name of Inventor: DAVID M. NORTHCUTT	
Signature:	Date:
(4) Legal Name of Inventor: LARISA SHWARTZ	
Signature:	Date:

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(1) Legal Name of Inventor: YIXIN DIAO	
Signature:	Date:
(2) Legal Name of Inventor: LINH H. LAM	
Signature:	Date:
(3) Legal Name of Inventor: DAVID M. NORTHCUTT	
Signature: Dave M. N. Mui	M Date: 28 FEB 2014
(4) Legal Name of Inventor: LARISA SHWARTZ	
Signature:	Date:

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Signature:	Date:
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Signature:	Date:
(4) Legal Name of Inventor: LARISA SHWARTZ	
Signature:	Date: 2201/127, 201

Page 2 of 2