PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2

EPAS ID: PAT2835816

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
DENIS KNJAZIHHIN	03/13/2014
JOSEPH XAVIER LAWRENCE	03/13/2014
DAVID SHAPIRO	03/13/2014
DAN UWE ZEHME	03/14/2014

RECEIVING PARTY DATA

Name:	EMC CORPORATION
Street Address:	176 SOUTH STREET
City:	HOPKINTON
State/Country:	MASSACHUSETTS
Postal Code:	01748

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	14200572

CORRESPONDENCE DATA

Fax Number: (508)366-4688

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via

US Mail.

Phone: 5086162900

Email: docketing@bainwoodhuang.com RONALD L. GORDON, PH.D. Correspondent Name:

Address Line 1: BAINWOOD, HUANG & ASSOCIATES, LLC

Address Line 2: 2 CONNECTOR ROAD

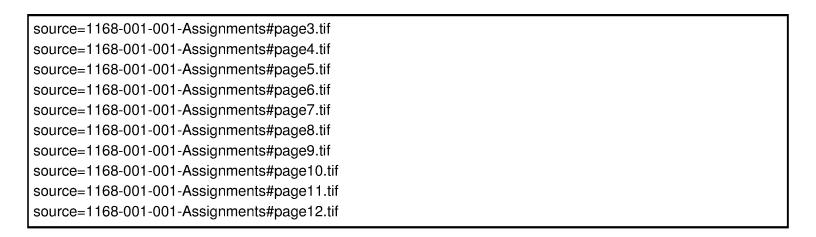
Address Line 4: WESTBOROUGH, MASSACHUSETTS 01581

ATTORNEY DOCKET NUMBER:	1168-001.001
NAME OF SUBMITTER:	RONALD L. GORDON, PH.D.
SIGNATURE:	/Ronald L. Gordon/
DATE SIGNED:	04/30/2014

Total Attachments: 12

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> **PATENT REEL: 032788 FRAME: 0540** 502789221



PATENT REEL: 032788 FRAME: 0541

Attorney Docket No.: <u>1168-001.001</u> EMC Docket No.: EMC-13-0655(PRO)ORD

ASSIGNMENT

WHEREAS, I, <u>Denis Knjazihhin</u>, as the original inventor or an original joint inventor have invented an invention comprising and/or embodying certain improvements or discoveries or both as described in an application for Letters Patent of the United States entitled

MANAGING SUPPORT ACCESS IN SOFTWARE-AS-A-SERVICE SYSTEMS

which is further identified by Attorney Docket Number 1168-001.001;

WHEREAS, EMC Corporation (hereinafter "ASSIGNEE"), a corporation organized and existing under the laws of the Commonwealth of Massachusetts and having a usual place of business at 176 South Street, Hopkinton, Massachusetts, 01748, USA desires to acquire an interest therein in accordance with agreements duly entered into with me:

NOW, THEREFORE, to all whom it may concern be it known that for and in consideration of said agreements and of other good and valuable consideration, the receipt of which is hereby acknowledged, I have sold, assigned and transferred and by these presents do hereby sell, assign and transfer unto said ASSIGNEE, its successors, assigns and legal representatives, the entire right, title and interest in and throughout the United States of America, its territories and all foreign countries, in and to said invention as described in said application, together with the entire right, title and interest in and to said application and such Letters Patent as may issue thereon; said invention, application and Letters Patent to be held and enjoyed by said ASSIGNEE for its own use and behalf and for its successors, assigns and legal representatives, to the full end of the term for which said Letters Patent may be granted as fully and entirely as the same would have been held by me had this assignment and sale not been made; I hereby convey to ASSIGNEE all rights arising under or pursuant to any and all international agreements, treaties or laws relating to the protection of industrial property by filing any such applications for Letters Patent. I hereby acknowledge that this assignment, being of the entire right, title and interest in and to said invention, carries with it the right in ASSIGNEE to apply for and obtain from competent authorities in all countries of the world any and all Letters Patent by attorneys and agents of ASSIGNEE's selection and the right to procure the grant of all such Letters Patent to ASSIGNEE for its own name as assignee of the entire right, title and interest therein;

Attorney Docket No.: <u>1168-001.001</u>

EMC Docket No.: <u>EMC-13-0655(PRO)ORD</u>

applications and preliminary or other statements and the giving of testimony in any interference or other proceeding in which said invention or any application or patent directed thereto may be involved;

AND, I do hereby authorize and request the Commissioner of Patents of the United States to issue such Letters Patent as shall be granted upon said application or applications based thereon to said ASSIGNEE, its successors, assigns, and legal representatives;

AND I hereby authorize the attorneys at Bainwood Huang & Associates LLC to insert here in parentheses (14/200,572 filed on March 7, 2014) the application number and filing date of said application (or foreign counterpart application) to facilitate the recording or other official processing of this Assignment.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed my seal as set forth below:

Attorney Docket No.: <u>1168-001.001</u> EMC Docket No.: <u>EMC-13-0655(PRO)ORD</u>

Date: Mocs 13 2014	Denis Knjonthlein			
,	Inventor's Signature			
Legal name of inventor:	Denis Knjazihhin			
Residence:	138A Bigelow St.			
	Brighton, MA 02135			
	United States of America			
Citizenship:	US			
Mailing Address:	Same as above			
On this day of				
the foregoing Assignment and acknowle free act and deed for the purposes there	to be the person whose name is subscribed to edged that he/she executed the same as his/her ein contained. Notary Public			
	Print Name: Deanna M. Gooduu M My Commission expires 10 1941 2014			

DEANNA M. GOODWIN
Notary Public
Commonwealth of Massachusetts
My Commission Expires
October 24, 2014

Attorney Docket No.: <u>1168-001.001</u> EMC Docket No.: <u>EMC-13-0655(PRO)ORD</u>

ASSIGNMENT

WHEREAS, I, <u>Joseph Xavier Lawrence</u>, <u>Jr.</u>, as the original inventor or an original joint inventor have invented an invention comprising and/or embodying certain improvements or discoveries or both as described in an application for Letters Patent of the United States entitled

MANAGING SUPPORT ACCESS IN SOFTWARE-AS-A-SERVICE SYSTEMS

which is further identified by Attorney Docket Number 1168-001.001;

WHEREAS, EMC Corporation (hereinafter "ASSIGNEE"), a corporation organized and existing under the laws of the Commonwealth of Massachusetts and having a usual place of business at 176 South Street, Hopkinton, Massachusetts, 01748, USA desires to acquire an interest therein in accordance with agreements duly entered into with me;

NOW, THEREFORE, to all whom it may concern be it known that for and in consideration of said agreements and of other good and valuable consideration, the receipt of which is hereby acknowledged, I have sold, assigned and transferred and by these presents do hereby sell, assign and transfer unto said ASSIGNEE, its successors, assigns and legal representatives, the entire right, title and interest in and throughout the United States of America, its territories and all foreign countries, in and to said invention as described in said application, together with the entire right, title and interest in and to said application and such Letters Patent as may issue thereon; said invention, application and Letters Patent to be held and enjoyed by said ASSIGNEE for its own use and behalf and for its successors, assigns and legal representatives, to the full end of the term for which said Letters Patent may be granted as fully and entirely as the same would have been held by me had this assignment and sale not been made; I hereby convey to ASSIGNEE all rights arising under or pursuant to any and all international agreements, treaties or laws relating to the protection of industrial property by filing any such applications for Letters Patent. I hereby acknowledge that this assignment, being of the entire right, title and interest in and to said invention, carries with it the right in ASSIGNEE to apply for and obtain from competent authorities in all countries of the world any and all Letters Patent by attorneys and agents of ASSIGNEE's selection and the right to procure the grant of all such Letters Patent to ASSIGNEE for its own name as assignee of the entire right, title and interest therein;

Attorney Docket No.: <u>1168-001.001</u>

EMC Docket No.: EMC-13-0655(PRO)ORD

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AND, I do hereby authorize and request the Commissioner of Patents of the United States to issue such Letters Patent as shall be granted upon said application or applications based thereon to said ASSIGNEE, its successors, assigns, and legal representatives;

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IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed my seal as set forth below:

Attorney Docket No.: <u>1168-001.001</u> EMC Docket No.: <u>EMC-13-0655(PRO)ORD</u>

Date: 3/13/2014 Inventor's Signature Legal name of inventor: Joseph Xavier Lawrence, Jr. Residence: 631 Saratoga St. East Boston, MA 02128 United States of America Citizenship: US Mailing Address: Same as above STATE/COMMONWEALTH OF **COUNTY OF** day of 2014, then personally appeared before me the above-named Joseph Xavier Lawrence, Jr. known to me through satisfactory evidence of identification [, /employee identification card; [] driver's license; [] (other) to be the person whose name is subscribed to the foregoing Assignment and acknowledged that he/she executed the same as his/her free act and deed for the purposes therein contained. **Notary Public** Print Name: My Commission expire

DEANNA M. GOODWIN
Notary Public
Commonwealth of Massachusetts
My Commission Expires
October 24, 2014

Attorney Docket No.: <u>1168-001.001</u> EMC Docket No.: EMC-13-0655(PRO)ORD

ASSIGNMENT

WHEREAS, I, <u>David Shapiro</u>, as the original inventor or an original joint inventor have invented an invention comprising and/or embodying certain improvements or discoveries or both as described in an application for Letters Patent of the United States entitled

MANAGING SUPPORT ACCESS IN SOFTWARE-AS-A-SERVICE SYSTEMS

which is further identified by Attorney Docket Number 1168-001.001;

WHEREAS, EMC Corporation (hereinafter "ASSIGNEE"), a corporation organized and existing under the laws of the Commonwealth of Massachusetts and having a usual place of business at 176 South Street, Hopkinton, Massachusetts, 01748, USA desires to acquire an interest therein in accordance with agreements duly entered into with me;

NOW. THEREFORE, to all whom it may concern be it known that for and in consideration of said agreements and of other good and valuable consideration, the receipt of which is hereby acknowledged, I have sold, assigned and transferred and by these presents do hereby sell, assign and transfer unto said ASSIGNEE, its successors, assigns and legal representatives, the entire right, title and interest in and throughout the United States of America, its territories and all foreign countries, in and to said invention as described in said application, together with the entire right, title and interest in and to said application and such Letters Patent as may issue thereon; said invention, application and Letters Patent to be held and enjoyed by said ASSIGNEE for its own use and behalf and for its successors, assigns and legal representatives, to the full end of the term for which said Letters Patent may be granted as fully and entirely as the same would have been held by me had this assignment and sale not been made; I hereby convey to ASSIGNEE all rights arising under or pursuant to any and all international agreements, treaties or laws relating to the protection of industrial property by filing any such applications for Letters Patent. I hereby acknowledge that this assignment, being of the entire right, title and interest in and to said invention, carries with it the right in ASSIGNEE to apply for and obtain from competent authorities in all countries of the world any and all Letters Patent by attorneys and agents of ASSIGNEE's selection and the right to procure the grant of all such Letters Patent to ASSIGNEE for its own name as assignee of the entire right, title and interest therein;

Attorney Docket No.: <u>1168-001.001</u>

EMC Docket No.: EMC-13-0655(PRO)ORD

applications and preliminary or other statements and the giving of testimony in any interference or other proceeding in which said invention or any application or patent directed thereto may be involved;

AND, I do hereby authorize and request the Commissioner of Patents of the United States to issue such Letters Patent as shall be granted upon said application or applications based thereon to said ASSIGNEE, its successors, assigns, and legal representatives;

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IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed my seal as set forth below:

Attorney Docket No.: 1168-001,001 EMC Docket No.: EMC-13-0655(PRO)ORD

Inventor's Signature David Shapiro Legal name of inventor: 40 Myrtle Street Residence: Waltham, MA 02453 United States of America Citizenship: US Same as above Mailing Address: STATE/COMMONWEALTH OF , 2014, then personally appeared before me the above-named <u>David Shapiro</u> known to me through satisfactory evidence of identification [__] employee identification card; [\(\sqrt{driver's license}; [__] \) (other) to be the person whose name is subscribed to the foregoing Assignment and acknowledged that he/she executed the same as his/her free act and deed for the purposes therein contained. **Notary Public** Print Name:

DEANNA M. GOODWIN

Notary Public

Commonwealth of Massachusetts

My Commission Expires

October 24, 2014

My Commission expires

Attorney Docket No.: <u>1168-001.001</u> EMC Docket No.: EMC-13-0655(PRO)ORD

ASSIGNMENT

WHEREAS, I, <u>Dan Uwe Zehme</u>, as the original inventor or an original joint inventor have invented an invention comprising and/or embodying certain improvements or discoveries or both as described in an application for Letters Patent of the United States entitled

MANAGING SUPPORT ACCESS IN SOFTWARE-AS-A-SERVICE SYSTEMS

which is further identified by Attorney Docket Number 1168-001.001;

WHEREAS, EMC Corporation (hereinafter "ASSIGNEE"), a corporation organized and existing under the laws of the Commonwealth of Massachusetts and having a usual place of business at 176 South Street, Hopkinton, Massachusetts, 01748, USA desires to acquire an interest therein in accordance with agreements duly entered into with me;

NOW, THEREFORE, to all whom it may concern be it known that for and in consideration of said agreements and of other good and valuable consideration, the receipt of which is hereby acknowledged. I have sold, assigned and transferred and by these presents do hereby sell, assign and transfer unto said ASSIGNEE, its successors, assigns and legal representatives, the entire right, title and interest in and throughout the United States of America, its territories and all foreign countries, in and to said invention as described in said application, together with the entire right, title and interest in and to said application and such Letters Patent as may issue thereon; said invention, application and Letters Patent to be held and enjoyed by said ASSIGNEE for its own use and behalf and for its successors, assigns and legal representatives, to the full end of the term for which said Letters Patent may be granted as fully and entirely as the same would have been held by me had this assignment and sale not been made; I hereby convey to ASSIGNEE all rights arising under or pursuant to any and all international agreements, treaties or laws relating to the protection of industrial property by filing any such applications for Letters Patent. I hereby acknowledge that this assignment, being of the entire right, title and interest in and to said invention, carries with it the right in ASSIGNEE to apply for and obtain from competent authorities in all countries of the world any and all Letters Patent by attorneys and agents of ASSIGNEE's selection and the right to procure the grant of all such Letters Patent to ASSIGNEE for its own name as assignee of the entire right, title and interest therein;

Attorney Docket No.: <u>1168-001.001</u> EMC Docket No.: <u>EMC-13-0655(PRO)ORD</u>

applications and preliminary or other statements and the giving of testimony in any interference or other proceeding in which said invention or any application or patent directed thereto may be involved;

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AND I hereby authorize the attorneys at Bainwood Huang & Associates LLC to insert here in parentheses (14/200,572 filed on March 7, 2014) the application number and filing date of said application (or foreign counterpart application) to facilitate the recording or other official processing of this Assignment.

IN TESTIMONY WHEREOF, i have hereunto set my hand and affixed my seal as set forth below:

Attorney	Docket No.:	1168-001.001
EMC Docket No.		

Date: Inventor's Signature Dan Uwe Zehme Legal name of inventor: Residence: 12 Newport Lane Medfield, MA 02052 United States of America Citizenship: US Mailing Address: Same as above STATE/COMMONWEALTH OF **COUNTY OF** , 2014, then personally appeared before me the above-named Dan Uwe Zehme known to me through satisfactory evidence of identification employee identification card; driver's license; (other) to be the person whose name is subscribed to the foregoing Assignment and acknowledged that he/she executed the same as his/her free act and deed for the purposes therein contained. Notary Public Print Name: My Commission expires 5 12 12019

