

PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
ARNE STOERTENBECKER	05/28/2013
RECEIVING PARTY DATA	
Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
Street Address:	2001 JUNIPERO SERRA BLVD.
City:	DALY CITY
State/Country:	CALIFORNIA
Postal Code:	94014
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	13708921
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NAME OF SUBMITTER:	NATHALIE SHERESTON
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DATE SIGNED:	06/25/2014
Total Attachments: 2	
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source=70753 Assignment#page2.tif	

INVENTOR'S DECLARATION AND ASSIGNMENT
FOR PATENT APPLICATION

PATENT

Title of Invention: CROSS CHANNEL CONVERSATIONS WITH CONTEXT AWARE
TRANSITION BETWEEN CHANNELS

Docket No.: 70753/G711

INVENTOR'S DECLARATION

As a below named inventor, I hereby declare that:

This declaration is directed to the attached application unless the following is checked:

☒ United States Application or PCT International Application Number 13/708,921
filed on December 7, 2012.

The above-identified application was made or authorized to be made by me.

I believe that I am the original inventor or an original joint inventor of a claimed invention in the
above-identified application.

I have reviewed and understand the contents of the above-identified application, including the
claims.

I acknowledge the duty to disclose information which is material to patentability as defined in
37 C.F.R. § 1.56, including for continuation-in-part applications, material information which
became available between the filing date of the prior application and the national or PCT
international filing date of the continuation-in-part application.

I acknowledge that any willful false statement made in this declaration is punishable under
18 U.S.C. § 1001 by fine or imprisonment of not more than five (5) years, or both.

ASSIGNMENT

In consideration of good and valuable consideration, the receipt of which is hereby
acknowledged, the undersigned,

(1) Arne Stoertenbecker

HEREBY SELL(S), ASSIGN(S) AND TRANSFER(S) TO

(2) GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

having a place of business at

(3) 2001 Junipero Serra Blvd., Daly City, CA 94014

(hereinafter called "ASSIGNEE") the entire right, title and interest in and to any and all
improvements which are disclosed in the application for United States Letters Patent entitled

**INVENTOR'S DECLARATION AND ASSIGNMENT
FOR PATENT APPLICATION**

Docket No. 70753/G711

**(4) CROSS CHANNEL CONVERSATIONS WITH CONTEXT AWARE TRANSITION
BETWEEN CHANNELS**

which application executed on even date
herewith or was

(a) executed on (5a): _____;

(b) filed on (5b): December 7, 2012;

Application No.: 13/708,921;

(CHRISTIE, PARKER & HALE, LLP, P.O. Box
29001, Glendale, CA 91209-9001) is hereby
authorized to insert in (b) the specified data,
when known.

including any and all United States Patents which may be granted on said application, and any and all extensions, divisions, reissues, substitutes, renewals or continuations of said application and patents, and the right to all benefits under all international conventions for the protection of industrial property and applications for said improvements.

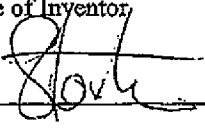
It is hereby authorized and requested that the Commissioner of Patents issue any and all of said Letters Patent, when granted, to said ASSIGNEE, its assigns or its successors in interest or its designee.

Upon said consideration, it is further agreed that, when requested, without charge to but at the expense of said ASSIGNEE, the undersigned will execute all divisional, continuing, substitute, renewal, and reissue patent applications; execute all rightful other papers; and generally do everything possible which said ASSIGNEE shall consider desirable for aiding in securing and maintaining patent protection as provided herein.

Arne Stoertenbecker

Legal Name of Inventor

Nov 28th 2013
Date


Signature

WITNESSES:

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