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| PATENT ASSIGNMENT COVER SHEET |
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EPAS ID: PAT2986064

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| SUBMISSION TYPE: | NEW ASSIGNMENT |
| NATURE OF CONVEYANCE: | ASSIGNMENT |

CONVEYING PARTY DATA

| Name | Execution Date |
|---------------------------|----------------|
| SRIDHAR RAGHAVAN | 12/15/2010 |
| NASIM FARSINIAMARJ | 12/15/2010 |
| KARUNAKAR R. CHEMUDUGUNTA | 12/15/2010 |

RECEIVING PARTY DATA

| | |
|------------------------|-----------------------------|
| Name: | NUANCE COMMUNICATIONS, INC. |
| Street Address: | ONE WAYSIDE ROAD |
| City: | BURLINGTON |
| State/Country: | MASSACHUSETTS |
| Postal Code: | 01803 |

PROPERTY NUMBERS Total: 1

| Property Type | Number |
|----------------------------|----------|
| Application Number: | 13766018 |

CORRESPONDENCE DATA

Fax Number: (650)712-0449

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 650-712-0420

Email: tina@lessanilaw.com

Correspondent Name: TINA M. LESSANI

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Address Line 2: 163 CYPRESS POINT ROAD

Address Line 4: HALF MOON BAY, CALIFORNIA 94019

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|--------------------------------|-------------------|
| ATTORNEY DOCKET NUMBER: | 15025-01143US |
| NAME OF SUBMITTER: | TINA M. LESSANI |
| SIGNATURE: | /Tina M. Lessani/ |
| DATE SIGNED: | 08/18/2014 |

Total Attachments: 3

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ASSIGNMENT

For good and valuable consideration, the receipt of which is hereby acknowledged, the person(s) named below (referred to as "INVENTOR" whether singular or plural) has sold, assigned, and transferred and does hereby sell, assign, and transfer to **Nuance Communications, Inc.**, a Delaware corporation, having a place of business at One Wayside Road, Burlington, MA 01803 ("ASSIGNEE"), for itself and its successors, transferees, and assignees, the following:

1. The entire worldwide right, title, and interest in all inventions and improvements ("SUBJECT MATTER") that are disclosed in the non-provisional application filed under 35 U.S.C. §111(a) and entitled "**SYSTEM, METHOD, AND COMPUTER PROGRAM PRODUCT FOR DETECTING REDUNDANCIES IN INFORMATION PROVIDED BY CUSTOMERS IN A CUSTOMER SERVICE SYSTEM**" ("APPLICATION"), which:

is to be filed herewith

was filed on _____,

now bearing U.S. application number _____; and

2. The entire worldwide right, title, and interest in and to:
 (a) the APPLICATION; (b) all applications claiming priority from the APPLICATION;
 (c) all utility, divisional, continuation, substitute, renewal, reissue, and other related applications thereto which have been or may be filed in the United States or elsewhere in the world; (d) all patents (including reissues and re-examinations) which may be granted on the applications set forth in (a), (b), (c) and (d) above; and (e) all right of priority in the APPLICATION, together with all rights to recover damages for infringement of provisional rights.

INVENTOR agrees that ASSIGNEE may apply for and receive patents for SUBJECT MATTER in ASSIGNEE's own name.

INVENTOR agrees to do the following, when requested, and without further consideration, in order to carry out the intent of this Assignment: (1) execute all oaths, assignments, powers of attorney, applications, and other papers necessary or desirable to fully secure to ASSIGNEE the rights, titles and interests herein conveyed; (2) communicate to ASSIGNEE all known facts relating to the SUBJECT MATTER; and (3) generally do all lawful acts that ASSIGNEE shall consider desirable for securing, maintaining, and enforcing worldwide patent protection relating to the SUBJECT MATTER and for vesting in ASSIGNEE the rights, titles, and interests herein conveyed. INVENTOR further agrees to provide any successor, assign, or legal representative of ASSIGNEE with the benefits and assistance provided to ASSIGNEE hereunder.

INVENTOR represents that INVENTOR has the rights, titles, and interests to convey as set forth herein, and covenants with ASSIGNEE that the INVENTOR has not made and will not hereafter make any assignment, grant, mortgage, license, or other agreement affecting the rights, titles, and interests herein conveyed.

INVENTOR grants the attorney of record the power to insert on this Assignment any further identification that may be necessary or desirable in order to comply with the rules of the United States Patent and Trademark Office for recordation of this document.

This Assignment may be executed in one or more counterparts, each of which shall be deemed an original and all of which may be taken together as one and the same Assignment.

Assignment for U.S. Patent Application titled "System, Method, and Computer Program Product for Detecting Redundancies in Information Provided by Customers in a Customer Service System"

Name and Signature Date of Signature Date Declaration Executed By This Person
Sridhar Raghavan 12/15/2010 12/15/2010

State of CALIFORNIA S.S.
County of SANTA CLARA

On December 15, 2010 before me, Cathy M. Wong, Notary Public, personally
appeared SRIDHAR RAGHAVAN personally known to me or proved to me on the basis of
satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her authorized capacity, and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

Cathy M. Wong
Notary

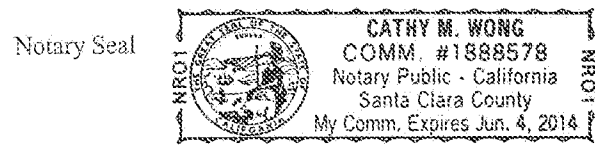


Name and Signature Signature Executed By This Person
Nasim Farsiniamarj 12/15/2010 12/15/2010

State of CALIFORNIA S.S.
County of SANTA CLARA

On December 15, 2010 before me, Cathy M. Wong, Notary Public, personally
appeared NASIM FARSHIAMARJ personally known to me or proved to me on the basis of
satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her authorized capacity, and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

Cathy M. Wong
Notary



Assignment for U.S. Patent Application titled "System, Method, and Computer Program Product for Detecting Redundancies in Information Provided by Customers in a Customer Service System"

Name and Signature _____
Karunakar R. Chemudugunta
Karunakar R. Chemudugunta

Signature _____
12/15 .2010

Executed By This Person _____
12/15 .2010

State of California) S.S.
County of Santa Clara)

On December 15, 2010 before me, Cathy M. Wong, Notary Public personally
[DATE] [NOTARY PUBLIC]

appeared KARUNAKAR R. CHEMUDUGUNTA personally known to me or proved to me on the basis of
[INVENTOR]

satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her authorized capacity, and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

Notary Seal

Cathy M. Wong
Notary

