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PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
GALINA KOVALENKO	12/03/2012
SLAVA SAYKO	12/03/2012
SLAVA ZHAKOV	11/19/2012

RECEIVING PARTY DATA

Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
Street Address:	2001 JUNIPERO SERRA BOULEVARD
City:	DALY CITY
State/Country:	CALIFORNIA
Postal Code:	94014

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	14479244

CORRESPONDENCE DATA

Fax Number: (626)577-8800

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 626-795-9900 Email: pto@cph.com

CHRISTIE, PARKER & HALE, LLP **Correspondent Name:**

Address Line 1: P.O. BOX 29001

Address Line 4: GLENDALE, CALIFORNIA 91209-9001

ATTORNEY DOCKET NUMBER:	75659/G711
NAME OF SUBMITTER:	ANITA G. JOHNSON
SIGNATURE:	/Anita G. Johnson/
DATE SIGNED:	09/08/2014

Total Attachments: 4

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ASSIGNMENT

WHEREAS, WE, GALINA KOVALENKO, SLAVA SAYKO, AND SLAVA ZHAKOV, residing at 1967 Desert Circle, #5, Walnut Creek, California 94598; 162 Calle Nogales, Walnut Creek, California 94597; and 1566 Alturas Drive, Burlingame, California 94010, respectively, have invented certain new and useful improvements disclosed in an application for United States Letters Patent entitled DYNAMIC MANAGEMENT AND REDISTRIBUTION OF CONTACT CENTER MEDIA TRAFFIC, filed September 7, 2012, Application No. 13/607,592.

AND WHEREAS GENESYS TELECOMMUNICATIONS LABORATORIES, INC., a California corporation, having a place of business at 2001 Junipero Serra Boulevard, Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE") wants to acquire the entire right, title and interest in and to said improvements and application.

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) to us in hand paid, and other good and valuable consideration, the receipt of which is hereby acknowledged, we have sold, assigned, transferred and set over, and do hereby sell, assign, transfer and set over to ASSIGNEE the entire right, title and interest in and to said improvements, and said application and all divisions and continuations thereof, and all United States Letters Patents which may be granted thereon and all reissues, reexaminations and extensions thereof, including the right to sue or otherwise bring action and to collect and receive damages therefrom, for past infringement thereof, and all priority rights under all available International Agreements, Treaties and Conventions for the protection of intellectual property in its various forms in every participating country, and all applications for patents (including related rights such as utility-model registrations, inventor's certificates, and the like) heretofore or hereafter filed for said improvements in any foreign countries, and all patents (including all continuations, divisions, extensions, renewals, substitutes, and reissues thereof) granted for said improvements in any foreign countries; and we hereby authorize and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty it is to issue patents on applications as aforesaid, to issue all patents for said improvements to ASSIGNEE in accordance with the terms of this Assignment;

AND WE HEREBY covenant that we have full right to convey the entire interest herein assigned, and that we have not executed, and will not execute, any agreement in conflict herewith;

AND WE HEREBY further covenant and agree that we will communicate to ASSIGNEE any facts known to us respecting said improvements, and testify in any legal proceeding, sign all lawful papers, execute all divisional, continuation, substitute and reissue applications, make all rightful oaths and generally do everything possible to aid ASSIGNEE to obtain and enforce proper patent protection for said improvements in all countries.

ASSIGNM	ENT
Docket No.	70059/G711

Joint

IN TESTIMONY WHEREOF, I hereunto set my hand this 03 day of December 20 [2]

Galina Kovalenko

03 Dec 2012

Inga Frolova

ARAbell 12/03/12

ASSIGNM!	ENT
Docket No.	70059/G711

Joint

IN TESTIMONY WHEREOF, I hereunto set my hand this 13 day of December, 20 12.

20 Moch 3-12-12.
Witness 3-12-12.
Witness

ASSIG	ŇΜ	ENT	
Docket	No.	70059	/G711

Joint

IN TESTIMONY WHEREOF, I hereunto set my hand this 20 1 ℃.	19 day of November
	Moul
Slava Zha	akov

Witness . R sele Venner

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RECORDED: 09/09/2014