

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT3164584

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
EHSSAN GHANEM	11/05/2014
PREMJITH PULLAMPLAVIL	11/05/2014
RAJA SRI SWAROOP MALLAMPALLI	11/05/2014
SENTHIL MUTHUSAMY	11/06/2014
SUDARSHAN CHAVVA	11/13/2014
RECEIVING PARTY DATA	
Name:	VERIZON PATENT AND LICENSING INC.
Street Address:	ONE VERIZON WAY
City:	BASKING RIDGE
State/Country:	NEW JERSEY
Postal Code:	07920
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	14585035
CORRESPONDENCE DATA	
Fax Number:	
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
Phone:	703-351-3579
Email:	patents@verizon.com
Correspondent Name:	VERIZON PATENT MANAGEMENT GROUP
Address Line 1:	1320 NORTH COURT HOUSE ROAD
Address Line 2:	9TH FLOOR
Address Line 4:	ARLINGTON, VIRGINIA 22201-2909
ATTORNEY DOCKET NUMBER:	20141151
NAME OF SUBMITTER:	JARED OLSON
SIGNATURE:	/Jared Olson/
DATE SIGNED:	12/29/2014
	This document serves as an Oath/Declaration (37 CFR 1.63).
Total Attachments: 5	

PATENT

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source=20141151_Senthil_Muthusamy_11-06_DA_0215#page1.tif
source=20141151_Sudarshan_Chavva_11-13_DA_0215#page1.tif

DECLARATION AND ASSIGNMENT FOR PATENT APPLICATION

Patent Application Title: SYSTEMS AND METHODS FOR PROVIDING REAL-TIME ASSISTANCE TO CALL CENTER AGENTS

the patent application for which:

- ☒ is being filed concurrently herewith, Application Number to be assigned by the USPTO, or
☐ was filed on _____ as United States Application Number _____ or PCT International Application Number _____.

Declaration of Inventor

As the below named inventor, I hereby declare that:

- * the above-identified application was made or authorized to be made by me;
- * I believe that I am the original inventor or an original joint inventor of a claimed invention in the above-referenced application; and
- * I hereby acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. § 1001 by fine or imprisonment of not more than five (5) years, or both.

Inventor Assignment Acknowledgement

For good and valuable consideration, the receipt of which is hereby acknowledged, I agree as follows:

A. I hereby assign to the Verizon legal entity identified below ("Assignee"), including its successors and assigns, my entire worldwide right, title and interest in and to any and all inventions and other ideas described in the above-identified patent application, as well as in and to said application and all divisional, continuing (in whole or in part), substitute, renewal, reissue, provisional or other applications or registrations for Letters Patent which have been or shall be filed in the United States and all foreign countries based on any of said inventions or ideas, or based on or claiming priority to said application; and in and to all original and reissued Letters Patent which have been or shall be issued in the United States and foreign countries from any of said applications or registrations; and in and to all rights of priority resulting from the filing of any of said applications or registrations (all collectively, the "Patent Rights"). Letters Patent as used herein shall include, without limitation, patents, utility models, industrial designs, and any other form of industrial property recognized under the Paris Convention for the Protection of Industrial Property.

B. I agree (i) that Assignee may apply for and receive Letters Patent based on the Patent Rights in its own name; (ii) that I will execute all rightful oaths, declarations, assignments, powers of attorney and other papers related to the Patent Rights when requested by Assignee (or its successors and/or assigns) without compensation (but at Assignee's expense); (iii) that I appoint Assignee (acting through its representatives) as my attorney-in-fact, such appointment being irrevocable and coupled with the interest in the Patent Rights, with full authority in my place and stead and in my name to take any action and to execute any document which Assignee may deem reasonably necessary or advisable to accomplish the purposes of this assignment, including the execution and filing of the papers identified in part (ii) in my name where permitted by law; (iv) to communicate to Assignee, its successors, assigns, representatives and agents, all facts known to me relating to said Patent Rights and the history thereof; and (v) to generally do everything which Assignee, its successors, assigns, representatives or agents shall consider desirable for aiding in securing and maintaining proper protection for said Patent Rights and for vesting title to said Patent Rights in Assignee, its successors and assigns.

C. I covenant with Assignee, its successors and assigns, that no assignment, grant, mortgage, license, or other agreement affecting the Patent Rights has been made to others by me, and that full right to convey the same as set forth herein is possessed by me.

ASSIGNEE: Verizon Patent and Licensing Inc., a Delaware Corporation with a place of business at One Verizon Way, Basking Ridge, NJ 07920 US

IN WITNESS to my agreement to the foregoing Declaration of Inventor and Inventor Assignment Acknowledgement, I have executed as set forth below:

Full legal name of Inventor: Ehsan Ghanem

Address: 718 Live Oak Ln, Highland Village, TX 75077, United States

Signature: [Signature] Date: Nov - 5 - 2014

**DECLARATION AND ASSIGNMENT
FOR PATENT APPLICATION**

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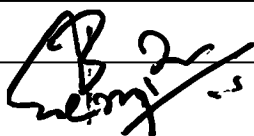
ASSIGNEE: Verizon Patent and Licensing Inc., a Delaware Corporation with a place of business at One Verizon Way, Basking Ridge, NJ 07920 US

IN WITNESS to my agreement to the foregoing Declaration of Inventor and Inventor Assignment Acknowledgement, I have executed as set forth below:

Full legal name of Inventor: Premjith A. Pullamplavil

Address: 3929 Indian Oaks Lane, Carrollton, TX 75010, United States

Signature: _____



Date: 11-05-2014

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Patent Application Title: SYSTEMS AND METHODS FOR PROVIDING REAL-TIME ASSISTANCE TO CALL CENTER AGENTS

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IN WITNESS to my agreement to the foregoing Declaration of Inventor and Inventor Assignment Acknowledgement, I have executed as set forth below:

Full legal name of Inventor: Raja Sri Swaroop Mallampalli

Address: 6235 Love Dr., Apt 114, Irving, TX 75038, United States

Signature: _____

Date: 11-05-2014

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Full legal name of Inventor: Senthil Muthusamy

Address: 2470 Bay De Vieux Drive, Lewisville, TX 75056, United States

Signature: 

Date: 11-06-2014

**DECLARATION AND ASSIGNMENT
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Full legal name of Inventor: Sudarshan Chavva

Address: 3944 Legacy Trail, Carrollton, TX 75010, United States

Signature: 

Date: 11/13/14

PATENT

RECORDED: 12/29/2014

REEL: 034596 FRAME: 0346