503180534 02/13/2015

EPAS ID: PAT3227149

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

SUBMISSION TYPE: NEW ASSIGNMENT

NATURE OF CONVEYANCE: ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
LORRAINE DENBY	02/13/2015
WEN-HUA JU	02/13/2015
PATRICK TENDICK	02/13/2015

RECEIVING PARTY DATA

Name:	AVAYA INC.
Street Address:	4655 GREAT AMERICA PARKWAY
City:	SANTA CLARA
State/Country:	CALIFORNIA
Postal Code:	95054-1233

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	14622718

CORRESPONDENCE DATA

Fax Number: (303)863-0223

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 303-863-9700

Email: mnotter@sheridanross.com **Correspondent Name:** SHERIDAN ROSS P.C.

Address Line 1:1560 BROADWAY, SUITE 1200Address Line 4:DENVER, COLORADO 80202

ATTORNEY DOCKET NUMBER:	4366-713
NAME OF SUBMITTER:	DOUGLAS M. GROVER
SIGNATURE:	/Douglas M. Grover/
DATE SIGNED:	02/13/2015

Total Attachments: 2

source=Recorded Assignment#page1.tif source=Recorded Assignment#page2.tif

PATENT 503180534 REEL: 034963 FRAME: 0804

Worldwide Assignment

WHEREAS, I/We, Lorraine Denby, Wen-Hua Ju and Patrick Tendick, have made an invention entitled PREDICTION OF CONTACT CENTER INTERACTIONS for which an application for a patent of the United States on February 13, 2015, under Application No. <u>14/622,718</u> has been filed, or is filed concurrently herewith, and

WHEREAS, Avaya Inc., a corporation or other business entity duly registered in the State/Country of Delaware, whose postal address is 4655 Great America Parkway, Santa Clara, CA 95054-1233, or its affiliates ("ASSIGNEE"), desires to acquire the entire right, title, and interest in and to the invention, the application, and any patents to be granted for the invention in the United States and in all foreign countries;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I/We have sold, assigned, transferred, and conveyed, and do hereby sell, assign, transfer, and convey unto ASSIGNEE, its successors, legal representatives, and assigns: (a), the entire right, title, and interest in and to the inventions covered by the application, the application, all applications claiming benefit of the application, including, but not limited to, all provisionals, divisions and continuations of the application, and all patents that may be granted thereon in and throughout the United States and in all foreign countries, including without limitation utility models, design patents, certificates of invention and equivalent rights worldwide, and all reissues and reexaminations thereof; (b) all rights arising under or pursuant to any and all international agreements, treaties or laws, including the right to file applications for patents, design patents, utility models, certificates of invention or other governmental grants and equivalent rights worldwide, and to claim the same priority rights, under the patent laws of the United States, the applicable laws of the country in which any such application is filed, the International Convention for the Protection of Industrial Property and any other international union, convention, agreement and treaty; (c) all rights in and to causes of action and enforcement rights for the inventions and any resulting patents, including all rights to pursue damages, injunctive relief and other remedies for past. present and future infringement of the inventions and resulting patents, and to hold for ASSIGNEE'S sole use and benefit all recoveries, rights, and benefits arising from all such suits;

AND I/We authorize and request the Director of Patents of the United States, and any Official of any country or countries foreign to the United States, whose duty is to issue patents or other evidence or forms of industrial property to issue the same for the inventions to ASSIGNEE, its successors, legal representatives, and assigns in accordance with the terms of this Assignment;

AND I/We covenant and agree that I/We have the full right to convey the entire right, title, and interest herein assigned and that I/We have not executed and will not execute any assignment or other instrument in conflict with this Assignment;

AND I/We further covenant and agree that upon request by ASSIGNEE, its successors, legal representatives, and assigns, and without further consideration, I/We (or my executors or administrators) will do all lawful acts that may be necessary or desirable to assist ASSIGNEE, its successors, legal representatives, and assigns to obtain and enforce patent protection for the inventions in the United States and in all foreign countries, including, but not limited to, communicate with ASSIGNEE, its successors, legal representatives, and assigns any facts known to I/We regarding the inventions, testify in any legal proceeding, sign all lawful papers, make all rightful oaths, and execute and deliver all papers that may be necessary or desirable to record and perfect the interest and title to the inventions in ASSIGNEE, its successors, legal representatives, and assigns, it being understood that any expense incident to the rendering of such assistance will be borne by ASSIGNEE, its successors, legal representatives, and assigns;

AND I/We further hereby authorize ASSIGNEE, or its attorneys or agents, to insert the correct Application Number and Filing Date into this Assignment, if none is indicated on the date of my execution of this agreement.

PATENT REEL: 034963 FRAME: 0805 IN WITNESS WHEREOF, I/We have executed this Assignment on the date indicated below.

Date:	
Address: 84 Rutgers Avenue Address: 100 Kingsland Circle Berkeley Heights, NJ 07922 Monmouth Junction, NJ 08852 Signature: 1/13/20/5 Signature: Date: 7/13/20/5 Date:	
Berkeley Heights, NJ 07922 Monmouth Junction, NJ 08852 Signature: YJMM MM Signature: Date: 7/(3/20/5 Date:	
Signature: 1/13/20/5 Signature: Date: 7/(3/20/5) Date:	
Date: 7/(3/20/5 Date:	-
Date: 7/(3/20/5 Date:	********
Full Name: Patrick Tendick Full Name: Address: 1388 Catulpa Drive Address: Basking Ridge, NJ 07920	