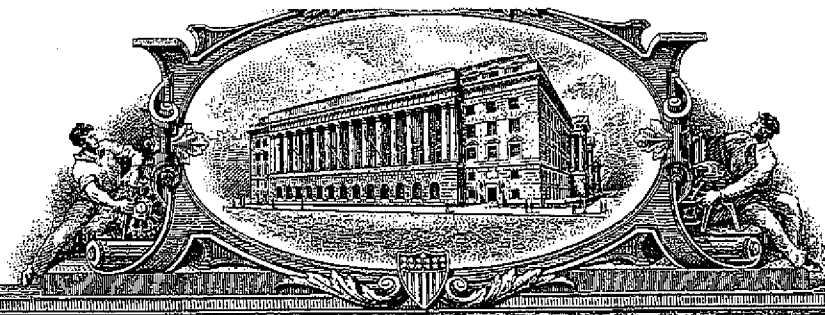


PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT3310953

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	ASSIGNMENT		
CONVEYING PARTY DATA			
	Name	Execution Date	
	MARK J. PETTAY	02/10/2004	
	JILL M. VACEK	02/10/2004	
RECEIVING PARTY DATA			
Name:	WEST CORPORATION		
Street Address:	11808 MIRACLE HILLS DRIVE		
City:	OMAHA		
State/Country:	NEBRASKA		
Postal Code:	68154		
PROPERTY NUMBERS Total: 1			
	Property Type	Number	
	Patent Number:	8504371	
CORRESPONDENCE DATA			
Fax Number:	(402)963-1599		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	402-965-7077		
Email:	TNTILDEN@WEST.COM		
Correspondent Name:	WEST CORPORATION C/O TOM TILDEN		
Address Line 1:	11808 MIRACLE HILLS DRIVE		
Address Line 2:	MS W11-LEGAL		
Address Line 4:	OMAHA, NEBRASKA 68154		
ATTORNEY DOCKET NUMBER:	PAT-008B1-C2		
NAME OF SUBMITTER:	MICHAEL B. JOHANNESSEN		
SIGNATURE:	/MICHAEL B. JOHANNESSEN/		
DATE SIGNED:	04/15/2015		
Total Attachments: 5			
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THE UNITED STATES OF AMERICA

TO ALL TO WHOM THESE PRESENTS SHALL COME:

UNITED STATES DEPARTMENT OF COMMERCE
United States Patent and Trademark Office

March 06, 2015

THIS IS TO CERTIFY THAT ANNEXED IS A TRUE COPY FROM THE
RECORDS OF THIS OFFICE OF A DOCUMENT RECORDED ON
FEBRUARY 17, 2004.

By Authority of the
Under Secretary of Commerce for Intellectual Property
and Director of the United States Patent and Trademark Office



T. LAWRENCE
Certifying Officer



OMB No. 0651-0027 (exp. 6/30/2005)

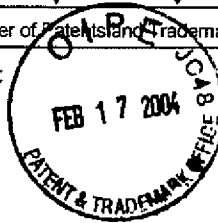
Tab settings

102677668

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Mark J. Pettay, Jill M. Vacek



2. Name and address of receiving party(ies)

Name: West Corporation

Internal Address:

Additional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

3. Nature of conveyance:

☒ Assignment

☐ Merger

☐ Security Agreement

☐ Change of Name

☐ Other

Street Address: 11808 Miracle Hills Drive

City: Omaha State: NE Zip: 68154

Execution Date: 2-10-2004

Additional name(s) & address(es) attached? ☐ Yes ☒ No

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No.(s) 10/670,126

B. Patent No.(s)

Additional numbers attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Rocco L. Adornato

Internal Address:

West Corporation

MS W11- Legal

Street Address: 11808 Miracle Hills Drive

City: Omaha State: NE Zip: 68154

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41) \$ 40.00

☒ Enclosed

☐ Authorized to be charged to deposit account

8. Deposit account number:

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9. Signature.

Rocco L. Adornato

Name of Person Signing

Signature

10 FEB 04
Date

Total number of pages including cover sheet, attachments, and documents: 4

Mail documents to be recorded with required cover sheet information to:
Commissioner of Patents & Trademarks, Box Assignments
Washington, D.C. 20231

PATENT
REEL: 014998 FRAME: 0671

PATENT
REEL: 035411 FRAME: 0078

WHEREAS, we Mark J. Pettay, a citizen of the United States, residing at 16642 Frederick Circle, Omaha, Nebraska 68130 and Jill M. Vacek, a citizen of the United States, residing at 10785 County Road 34, Blair, Nebraska 68008 (hereinafter "Inventors"), have invented a new and useful SCRIPT COMPLIANCE AND AGENT FEEDBACK and have executed an application for a United States patent disclosing and identifying the invention, which application has been filed and assigned U.S. Serial No. 0/670,126; and

WHEREAS, West Corporation, a Nebraska corporation, having a place of business at 11808 Miracle Hills Drive, Omaha, Nebraska 68154 (hereinafter "Assignee") is desirous of acquiring the exclusive right, title and interest in and to the invention and any patent applications filed thereon, and in and to any Letters Patent or similar legal protection to be granted and issued therefore in the United States of America, its territories and possessions, and in all countries foreign thereto;

NOW, THEREFORE, for good and valuable consideration acknowledged by the Inventors to have been received in full from the Assignee:

The Inventors do hereby sell, assign, transfer and convey unto the Assignee, the entire right, title and interest (a) in and to the application and the invention; (b) in and to all rights to apply for foreign patents on the invention pursuant to the International Convention for the Protection of Industrial Property or otherwise; (c) in and to any and all applications filed and any and all patents granted on the invention in the United States or any foreign country, including each and every application filed and each and every patent granted on any application which is a division, substitution or continuation of any of the applications and (d) in and to each and every reissue or extensions of any of the patents.

The Inventors hereby jointly and severally covenant and agree to cooperate with the Assignee to enable the Assignee to enjoy the fullest extent the right, title and interest herein conveyed in the United States and foreign countries. Such cooperation by the Inventors shall include prompt production of pertinent facts and documents, giving of testimony, execution of petitions, oaths, specifications, declarations or other

PATENT
REEL: 014998 FRAME: 0672


PATENT
REEL: 035411 FRAME: 0079

Assignee (a) for perfecting in the Assignee the right, title and interest herein conveyed; (b) for prosecuting any of the applications; (c) for filing and prosecuting substitute, divisional, continuing or additional applications covering the invention (d) for filing and prosecuting applications for reissuance of any of the patents; (e) for interference or other priority proceedings involving the invention, and (f) for legal proceedings involving the invention and any applications therefor and any patents granted thereon, including, without limitation, opposition proceedings, cancellation proceedings, priority contests, public use proceedings, infringement actions and court actions, provided, however, that the expense incurred by the Inventors in providing such cooperation shall be paid for by the Assignee.

The terms and covenants of this Assignment shall inure to the benefit of the Assignee, its successors, assigns and other legal representatives and shall be binding upon the Inventors, their respective heirs, legal representatives and assigns.

The Inventors hereby jointly and severally warrant and represent that they have not entered and will not enter into any assignment, contract or understanding in conflict herewith.

Execution at Omaha, Nebraska this 10th day of February, 2004.

By: 
Mark J. Pettay

By: 
Jill M. Vacek

PATENT
REEL: 014998 FRAME: 0673

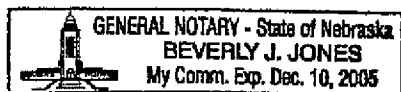
PATENT
REEL: 035411 FRAME: 0080

County of Douglas

) ss.

On February 10, 2004, before me, Beverly J. Jones personally appeared Mark J. Pettay, ☒ personally known to me -OR- ☐ proved to me on the basis of satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her authorized capacity and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS, my hand and official seal.



Beverly J. Jones
Notary Public in and for said County and State

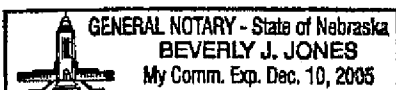
STATE OF NEBRASKA)

) ss.

County of Douglas)

On February 10, 2004, before me, Beverly J. Jones personally appeared Jill M. Vacek, ☒ personally known to me -OR- ☐ proved to me on the basis of satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her authorized capacity and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS, my hand and official seal.



Beverly J. Jones
Notary Public in and for said County and State

RECORDED: 02/17/2004

PATENT
REEL: 014998 FRAME: 0674

RECORDED: 04/15/2015

PATENT
REEL: 035411 FRAME: 0081