

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT3396678

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
STEPHEN J. GRIESMER	10/28/2010
JAMES GORDON BEATTIE JR.	01/13/2011
CHARLES RICHARD COOKE	03/09/2011
MONOWAR HOSSAIN	11/02/2010
STEVEN H. LEWIS	10/27/2010
BENJAMIN RUDMAN	12/26/2010
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	AT&T INTELLECTUAL PROPERTY I, L.P.
<b>Street Address:</b>	674 W. PEACHTREE STREET, SUITE 4000
<b>City:</b>	ATLANTA
<b>State/Country:</b>	GEORGIA
<b>Postal Code:</b>	30375
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
Application Number:	14739234
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(703)716-1180
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	7037161191
<b>Email:</b>	gbpatent@gbpatent.com
<b>Correspondent Name:</b>	GREENBLUM & BERNSTEIN, P.L.C.
<b>Address Line 1:</b>	1950 ROLAND CLARKE PLACE
<b>Address Line 4:</b>	RESTON, VIRGINIA 20191
<b>ATTORNEY DOCKET NUMBER:</b>	P47633
<b>NAME OF SUBMITTER:</b>	JOSHUA M. POVSNER
<b>SIGNATURE:</b>	/Joshua M. Povsner/
<b>DATE SIGNED:</b>	06/15/2015
<b>Total Attachments: 24</b>	

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2009-1529.As01

### ASSIGNMENT

WHEREAS, **Stephen J. GRIESMER**, a citizen of the United States of America, residing at 412 Quantuck Lane, Westfield, NJ 07090, U.S.A., **James Gordon BEATTIE Jr.**, a citizen of the United States of America, residing at 206 N. Vivyen Street, Bergenfield, NJ 07621, U.S.A., **Charles Richard COOKE**, a citizen of the United States of America, residing at 95 Hamilton Avenue, Elmwood Park, NJ 07407, U.S.A., **Monowar HOSSAIN**, a citizen of the United States of America, residing at 44 Bunker Hill Drive, Middletown, NJ 07748, U.S.A., **Steven H. LEWIS**, a citizen of the United States of America, residing at 18 Tatum Drive, Middletown, NJ 07748, U.S.A., and **Benjamin RUDMAN**, a citizen of the United States of America, residing at 10 Voyager Court, Monsey, NY 10952, U.S.A., hereinafter called the "Assignors", have made the invention described in the United States patent application entitled "**AUTOMATED ASSISTANCE FOR CUSTOMER CARE CHATS**", Attorney Docket No. **2009-1529 (P38215)** for a full description of which reference is here made to an application for Letters Patent of the United States filed herewith; and

for which they have executed an application for Letters Patent for the United States which was filed in the United States Patent and Trademark Office on October 6, 2010 and awarded Application No. 12/899,042.

WHEREAS, **AT&T Intellectual Property I, L.P.**, a partnership organized and existing under the laws of the State of Nevada, having a place of business at 645 E. Plumb Lane Reno, Nevada 89502, U.S.A., hereinafter called the "Assignee", desires to acquire the entire right, title and interest for the United States of America and elsewhere throughout the world in and to said invention and the patent application identified above, including any and all divisions and continuations thereof and any and all Letters Patent which may be granted thereon, including any and all renewals, reissues and prolongations thereof.

NOW, THEREFORE in consideration of the sum of One Dollar (\$1.00) and other valuable and legally sufficient consideration, the receipt of which by the Assignors from the Assignee is hereby acknowledged, the Assignors have sold, assigned and transferred, or by these presents do sell, assign and transfer to the Assignee, the entire right, title and interest for the United States in and to the invention and the patent application identified above, and any patents that may issue for said invention in the United States; together with the entire right, title and interest in and to said invention and all patent applications and patents therefore in all countries foreign to the United States, including the full right to claim for any such application all benefits and priority rights under any applicable convention; together with the entire right, title and interest in and to all continuations, divisions, renewals and extensions of any of the patent applications and patents defined above; to have and to hold for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term and terms for all such patents.

AND said Assignors hereby covenant and agree, for the Assignors and the Assignor legal representatives, that the Assignors will assist the Assignee in the prosecution of the patent application identified above; in the making and prosecution of

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PATENT

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2009-1529.As01

any other patent applications that the Assignee may elect to make covering the invention identified above; in vesting in the Assignee like exclusive title in and to all such other patent applications and patents; and in the prosecution of any interference which may arise involving said invention, or any such patent application or patent; and that the Assignors will execute and deliver to the Assignee to carry out the terms of this Assignment. Assignors authorize attorney or agent to fill in the U.S. Application Serial No. above, if required.

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IN TESTIMONY WHEREOF, this Assignment is executed by said Assignors, on the date(s) listed below.

Name of First Inventor:

Stephen J. GRIESMER

Signature of First Inventor:

*Stephen J. Griesmer*

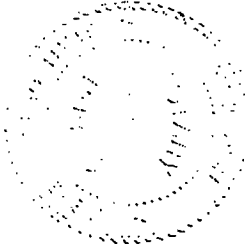
Date:

October 28, 2010

**Notarized By:**

*Karen M. Credle 10/28/10*

KAREN M. CREDLE  
A NOTARY OF NEW JERSEY  
MY COMMISSION EXPIRES AUGUST 25, 2013



10/29/2010 07:57 IPAX gbpatent@gbpatent.com  
Oct 29 2010 8:31AM HP LASERJET FAX

→ EFAXES

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2009-1529.As01

Name of Second Inventor: James Gordon BEATTIE Jr.

Signature of Second Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

Name of Third Inventor: Charles Richard COOKE

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

Name of Fourth Inventor: Monowar HOSSAIN

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

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2009-1529.AS01

**Notarized By:**

Name of Fifth Inventor: **Steven H. LEWIS**

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

Name of Sixth Inventor: **Benjamin RUDMAN**

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

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IN TESTIMONY WHEREOF, this Assignment is executed by said Assignors, on the date(s) listed below.

Name of First Inventor: Stephen J. GRIESMER

Signature of First Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

{P38215 00930791.DOC}



2009-1529.As01

Name of Second Inventor: James Gordon BEATTIE Jr.

Signature of Second Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

13 JAN 2011

**Notarized By:**

*Joan M. Sommers*

Sworn to and subscribed before me  
this 13th day of January 2011

JOAN M. SOMMERS  
COMMISSION EXPIRES  
MAY 7 2011

Name of Third Inventor: \_\_\_\_\_

Charles Richard COOKE

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

Name of Fourth Inventor: \_\_\_\_\_

Monowar HOSSAIN

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

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**PATENT**

**REEL: 035908 FRAME: 0806**

2009-1529.As01

**Notarized By:**

Name of Fifth Inventor: **Steven H. LEWIS**

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

Name of Sixth Inventor: **Benjamin RUDMAN**

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

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MAR 10 2011

GREENBLUM &amp; BERNSTEIN PLLC

**ASSIGNMENT**

WHEREAS, **Stephen J. GRIESMER**, a citizen of the United States of America, residing at 412 Quantuck Lane, Westfield, NJ 07090, U.S.A., **James Gordon BEATTIE Jr.**, a citizen of the United States of America, residing at 206 N. Vivyen Street, Bergenfield, NJ 07621, U.S.A., **Charles Richard COOKE**, a citizen of the United States of America, residing at 95 Hamilton Avenue, Elmwood Park, NJ 07407, U.S.A., **Monowar HOSSAIN**, a citizen of the United States of America, residing at 44 Bunker Hill Drive, Middletown, NJ 07748, U.S.A., **Steven H. LEWIS**, a citizen of the United States of America, residing at 18 Tatum Drive, Middletown, NJ 07748, U.S.A., and **Benjamin RUDMAN**, a citizen of the United States of America, residing at 10 Voyager Court, Monsey, NY 10952, U.S.A., hereinafter called the "Assignors", have made the invention described in the United States patent application entitled "**AUTOMATED ASSISTANCE FOR CUSTOMER CARE CHATS**", Attorney Docket No. **2009-1529 (P38215)** for a full description of which reference is here made to an application for Letters Patent of the United States filed herewith; and

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PATENT

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IN TESTIMONY WHEREOF, this Assignment is executed by said Assignors, on the date(s) listed below.

Name of First Inventor: Stephen J. GRIESMER

Signature of First Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

2009-1529.As01

Name of Second Inventor: James Gordon BEATTIE Jr.

Signature of Second Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

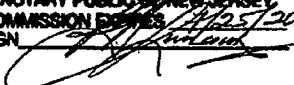
**Notarized By:**

Name of Third Inventor: Charles Richard COOKE

Signature of Third Inventor: 

Date: 3/9/2011

**Notarized By:**

PRECIOUS L. DUNCAN  
NOTARY PUBLIC OF NEW JERSEY  
COMMISSION EXPIRES 11/25/2013  
SIGN 

Name of Fourth Inventor: Monowar HOSSAIN

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

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2009-1529.As01

**Notarized By:**

Name of Fifth Inventor: **Steven H. LEWIS**

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

Name of Sixth Inventor: **Benjamin RUDMAN**

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

{P38215 00930791.DOC}

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Name of First Inventor: Stephen J. GRIESMER

Signature of First Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

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NOV 01 2010

GREENBLUM & KORNSTEIN, P.C.

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2009-1529.As01

Name of Second Inventor: James Gordon BEATTIE Jr.

Signature of Second Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

Name of Third Inventor: Charles Richard COOKE

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**


Name of Fourth Inventor: Monowar HOSSAIN

Signature of <sup>Fourth</sup> Third Inventor: Monowar Hossain

Date: 10/2/10

2009-1529.As01

**Notarized By:**

  
**KAREN M. CREDLE**  
**A NOTARY OF NEW JERSEY**  
**MY COMMISSION EXPIRES AUGUST 25, 2013**

Name of Fifth Inventor: **Steven H. LEWIS**

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

Name of Sixth Inventor: **Benjamin RUDMAN**

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

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**PATENT**

**REEL: 035908 FRAME: 0815**

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RECEIVED

DEC 29 2010

**ASSIGNMENT**

GREENBLUM &amp; BERNSTEIN PLC

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Date: \_\_\_\_\_

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2009-1529.As01

Name of Second Inventor: James Gordon BEATTIE Jr.

Signature of Second Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

Name of Third Inventor: Charles Richard COOKE

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

Name of Fourth Inventor: Monowar HOSSAIN

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

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**Notarized By:**

Name of Fifth Inventor:

**Steven H. LEWIS**

Signature of Third Inventor:

Steven H. Lewis

Date:

10/27/2010

Karen M. Credle 10/27/10

KAREN M. CREDLE

A NOTARY OF NEW JERSEY

MY COMMISSION EXPIRES AUGUST 25, 2013

**Notarized By:**

Name of Sixth Inventor:

**Benjamin RUDMAN**

Signature of Third Inventor:

\_\_\_\_\_

Date:

\_\_\_\_\_

**Notarized By:**

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DEC 29 2010

**ASSIGNMENT**

GREENBLUM &amp; BERNSTEIN PLLC

WHEREAS, **Stephen J. GRIESMER**, a citizen of the United States of America, residing at 412 Quantuck Lane, Westfield, NJ 07090, U.S.A., **James Gordon BEATTIE Jr.**, a citizen of the United States of America, residing at 206 N. Vivyen Street, Bergenfield, NJ 07621, U.S.A., **Charles Richard COOKE**, a citizen of the United States of America, residing at 95 Hamilton Avenue, Elmwood Park, NJ 07407, U.S.A., **Monowar HOSSAIN**, a citizen of the United States of America, residing at 44 Bunker Hill Drive, Middletown, NJ 07748, U.S.A., **Steven H. LEWIS**, a citizen of the United States of America, residing at 18 Tatum Drive, Middletown, NJ 07748, U.S.A., and **Benjamin RUDMAN**, a citizen of the United States of America, residing at 10 Voyager Court, Monsey, NY 10952, U.S.A., hereinafter called the "Assignors", have made the invention described in the United States patent application entitled "**AUTOMATED ASSISTANCE FOR CUSTOMER CARE CHATS**", Attorney Docket No. **2009-1529 (P38215)** for a full description of which reference is here made to an application for Letters Patent of the United States filed herewith; and

for which they have executed an application for Letters Patent for the United States which was filed in the United States Patent and Trademark Office on October 6, 2010 and awarded Application No. 12/899,042.

WHEREAS, **AT&T Intellectual Property I, L.P.**, a partnership organized and existing under the laws of the State of Nevada, having a place of business at 645 E. Plumb Lane Reno, Nevada 89502, U.S.A., hereinafter called the "Assignee", desires to acquire the entire right, title and interest for the United States of America and elsewhere throughout the world in and to said invention and the patent application identified above, including any and all divisions and continuations thereof and any and all Letters Patent which may be granted thereon, including any and all renewals, reissues and prolongations thereof.

NOW, THEREFORE in consideration of the sum of One Dollar (\$1.00) and other valuable and legally sufficient consideration, the receipt of which by the Assignors from the Assignee is hereby acknowledged, the Assignors have sold, assigned and transferred, or by these presents do sell, assign and transfer to the Assignee, the entire right, title and interest for the United States in and to the invention and the patent application identified above, and any patents that may issue for said invention in the United States; together with the entire right, title and interest in and to said invention and all patent applications and patents therefore in all countries foreign to the United States, including the full right to claim for any such application all benefits and priority rights under any applicable convention; together with the entire right, title and interest in and to all continuations, divisions, renewals and extensions of any of the patent applications and patents defined above; to have and to hold for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term and terms for all such patents.

AND said Assignors hereby covenant and agree, for the Assignors and the Assignor's legal representatives, that the Assignors will assist the Assignee in the prosecution of the patent application identified above; in the making and prosecution of

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any other patent applications that the Assignee may elect to make covering the invention identified above; in vesting in the Assignee like exclusive title in and to all such other patent applications and patents; and in the prosecution of any interference which may arise involving said invention, or any such patent application or patent; and that the Assignors will execute and deliver to the Assignee to carry out the terms of this Assignment. Assignors authorize attorney or agent to fill in the U.S. Application Serial No. above, if required.

AND said Assignors authorize and request the Commissioner of Patents to issue Letters Patent on said application, and on any all divisions and continuations thereof, to said Assignee, its assigns and legal representatives, in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, this Assignment is executed by said Assignors, on the date(s) listed below.

Name of First Inventor: Stephen J. GRIESMER

Signature of First Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

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Name of Second Inventor: James Gordon BEATTIE Jr.

Signature of Second Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

Name of Third Inventor: Charles Richard COOKE

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

Notarized By:

Name of Fourth Inventor: Monowar HOSSAIN

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

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**Notarized By:**

Name of Fifth Inventor: Steven H. LEWIS

Signature of Third Inventor: \_\_\_\_\_

Date: \_\_\_\_\_

**Notarized By:**

Name of Sixth Inventor: Benjamin RUDMAN

Signature of Third Inventor: 

Date: Dec 26, 2010

**Notarized By:**



STUART N. ENGLAND  
Notary Public, State of New York  
No. 02EN6073857  
Qualified in Rockland County  
Commission Expires April 29, 2014

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