#### 503595332 12/03/2015

## PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

#### **CONVEYING PARTY DATA**

Name	Execution Date
ZIA CHISHTI	12/01/2015
STUART J. SPOTTISWOODE	12/01/2015
CHRISTOPHER W. JONES	12/01/2015

### **RECEIVING PARTY DATA**

Name:	SATMAP INTERNATIONAL HOLDINGS LIMITED			
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State/Country:	BERMUDA			
Postal Code:	HM11			

#### **PROPERTY NUMBERS Total: 1**

Property Type	Number		
Application Number:	14957039		

### CORRESPONDENCE DATA

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NAME OF SUBMITTER:	RAQUEL AMBERS
SIGNATURE:	/Raquel Ambers/
DATE SIGNED:	12/03/2015

#### **Total Attachments: 5**

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**PATENT** REEL: 037203 FRAME: 0127 503595332

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PATENT REEL: 037203 FRAME: 0128

#### **ASSIGNMENT**

WHEREAS, the undersigned, to wit:

Zia CHISHTI residing at 910 15th Street, NW, Washington, DC 20005; Stuart J. SPOTTISWOODE residing at 9824 Charleville Boulevard, Beverly Hills, California 90212; and

Christopher W. JONES residing at 3618 Ledgestone Drive, Houston, Texas 77059

(hereinafter collectively ASSIGNORS), have made a certain new and useful invention as set forth in an application for United States Letters Patent, entitled:

# "SYSTEMS AND METHODS FOR ROUTING CALLERS TO AN AGENT IN A CONTACT CENTER"

(a)	which is being filed herewith in the United States Pate	ent and Trademark Office;
(b)	x which was filed as U.S. Patent Application No.	14/957,039
	on December 2, 2015 ;	

AND WHEREAS, SATMAP International Holdings Limited (hereinafter ASSIGNEE), a corporation organized and existing under the laws of the Territory of Bermuda and having its principal place of business at 50 Cedar Avenue, Crawford House, Hamilton HM11, Bermuda, is desirous of acquiring the entire right, title, and interest in and to said invention and any and all patents that may be obtained therefor, and in and to said application and any and all patents that may issue therefrom;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, ASSIGNORS do hereby sell, assign, transfer, and set over unto said ASSIGNEE, its successors, assigns, and legal representatives, all right, title, and interest in and to said invention throughout the world, and any and all patents of the United States and foreign countries that may be obtained therefor, including the right to sue for past infringement and obtain past damages, and in and to said application, including any and all continuations, continuations-in-part, divisionals, reissues, re-examinations, substitutions, and extensions thereof, and any and all patents of the United States and foreign countries that may issue therefrom, such right, title, and interest including the right to file applications and obtain patents, utility models, industrial models, and designs for said invention in the name of said ASSIGNEE, its successors, assigns, and legal representatives, throughout the world, including all rights of priority, all rights to publish cautionary notices reserving ownership of said invention, and all rights to register said invention in appropriate registries;

ASSIGNORS also do hereby covenant that they have the full right to convey the entire right, title, and interest herein assigned, and that they have not and will not execute any agreement in conflict herewith;

ASSIGNORS also do hereby authorize and request the Commissioner of Patents and Trademarks to issue any and all Letters Patent of the United States on said invention or resulting from said application, including any continuations, continuations-in-part, divisions,

reissues, re-examinations, substitutions, and extensions thereof, to said ASSIGNEE, its successors, assigns, and legal representatives as the ASSIGNEE of the entire right, title, and interest herein assigned;

ASSIGNORS also do hereby agree to, at any time, upon request, without further or additional consideration but at the expense of said ASSIGNEE, its successors, assigns, or legal representatives, execute and deliver any and all papers, make all rightful oaths, and do all lawful acts that may be necessary or desirable to perfect the entire right, title, and interest in said application, including any and all continuations, continuations-in-part, divisionals, reissues, re-examinations, substitutions, and extensions thereof, and any and all patents of the United States and foreign countries that may issue therefrom said ASSIGNEE, its successors, assigns, and legal representatives, and generally do everything possible to vest the entire right, title, and interest herein assigned in said ASSIGNEE, its successors, assigns, and legal representatives;

ASSIGNORS also do hereby grant the following individuals the power to insert on this Assignment any further identification which may be necessary or desirable in order to comply with the rules of the United States Patent and Trademark Office for recordation of this document:

SATMAP INTERNATIONAL HOLDINGS LIMITED

All practitioners at Customer Number 132689.

This ASSIGNMENT is effective as of December 2, 2015

i Chiall.

Name:Zia Chishti

ASSIGNOR,

EXP. STAPPORT

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BETSY KOCH NOTARY PUBLIC DISTRICT OF COLUMBIA My Commission Expires August 14, 2017

IN WITNESS W	HEREOF	, i have herei	into set my nana ana	sear this 1st	uay or	
December	,	2015	•			
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			Sign:	- 1		

Name:Stuart J. Spottiswoode
ASSIGNOR

IN WITNESS	WHEREOF,	I have	hereunto	set my	hand and	seal this	1st	day of
December	,	2015						

hristopher W. Jones

Name: Christopher W. Jones

ASSIGNOR

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**PATENT REEL: 037203 FRAME: 0133** 

**RECORDED: 12/03/2015**