PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT3655484

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
BRIAN BISCHOFF	10/06/2015
GREGG KERLIN	10/06/2015
HENRY LUM	10/02/2015
DONALD HUOVINEN	10/16/2015
TAMAL ISLAM	10/31/2015
TERRY STOCKING	10/01/2015

RECEIVING PARTY DATA

Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
Street Address:	2001 JUNIPERO SERRA BLVD.
City:	DALY CITY
State/Country:	CALIFORNIA
Postal Code:	94014

PROPERTY NUMBERS Total: 1

Property Type	Number	
Application Number:	13843737	

CORRESPONDENCE DATA

Fax Number: (626)577-8800

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 626-795-9900 Email: pto@cph.com

CHRISTIE, PARKER & HALE, LLP **Correspondent Name:**

Address Line 1: PO BOX 29001

Address Line 4: GLENDALE, CALIFORNIA 91209

ATTORNEY DOCKET NUMBER:	72037/G711/JEC/MAC
NAME OF SUBMITTER:	MARTI CARRILLO
SIGNATURE:	/Marti Carrillo/
DATE SIGNED:	12/10/2015

Total Attachments: 7

PATENT REEL: 037276 FRAME: 0916

ource=72037_Assignment#page1.tif	
ource=72037_Assignment#page2.tif	
ource=72037_Assignment#page3.tif	
ource=72037_Assignment#page4.tif	
ource=72037_Assignment#page5.tif	
ource=72037_Assignment#page6.tif	
ource=72037_Assignment#page7.tif	

PATENT REEL: 037276 FRAME: 0917

Docket No. 72037/G711

CONFIRMATORY ASSIGNMENT

This Confirmatory Patent Assignment is entered by BRIAN BISCHOFF, GREGG KERLIN, HENRY LUM, DONALD HUOVINEN, TAMAL ISLAM, TERRY STOCKING, all individuals (hereafter called "ASSIGNOR"), in favor of GENESYS TELECOMMUNICATIONS LABORATORIES, INC., a California corporation, having a place of business at 2001 Junipero Serra Blvd, Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE").

WHEREAS ASSIGNOR has invented certain new and useful improvements disclosed in an application for United States Letters Patent entitled SYSTEM AND METHOD FOR TRANSMITTING SIGNALING AND MEDIA FROM A HYBRID CONTACT CENTER OPERATIONS ENVIRONMENT, filed March 15, 2013, Application No. 13/843,737.

WHEREAS ASSIGNEE wants to acquire the entire right, title, and interest in and to said improvements and application, and it did acquire the same from ASSIGNOR effective as of March 15, 2013, the filing date of U.S. Application No. 13/843,737.

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) to us in hand paid, and other good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNOR confirms that we have sold, assigned, transferred, and set over, and do hereby sell, assign, transfer and set over to ASSIGNEE, effective as of March 15, 2013, the filing date of U.S. Application No. 13/843,737, the entire right, title and interest in and to said improvements, and said application and all divisions and continuations thereof, and all United States Letters Patents which may be granted thereon and all reissues, reexaminations and extensions thereof, including the right to sue or otherwise bring action and to collect and receive damages therefrom, for past infringement thereof, and all priority rights under all available International Agreements, Treaties and Conventions for the protection of intellectual property in its various forms in every participating country, and all applications for patents (including related rights such as utilitymodel registrations, inventor's certificates, and the like) heretofore or hereafter filed for said improvements in any foreign countries, and all patents (including all continuations, divisions, extensions, renewals, substitutes, and reissues thereof) granted for said improvements in any foreign countries; and ASSIGNOR hereby authorizes and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty it is to issue patents on applications as aforesaid, to issue all patents for said improvements to ASSIGNEE in accordance with the terms of this Assignment;

AND ASSIGNOR HEREBY covenants that we have full right to convey the entire interest herein assigned, and that we have not executed, and will not execute, any agreement in conflict herewith;

PATENT REEL: 037276 FRAME: 0918

applications, make all rightful oaths and generally do everything possible to aid ASSIGNEE to obtain and enforce proper patent protection for said improvements in all countries.

IN TESTIMONY WHER 20	EOF, I hereunto set my hand this
Witnessed by: Signature	Printed Name
Signature Signature	Lanra B Guldw Printed Name

Docket No. 72037/G711 IN TESTIMONY WHEREOF 20/5.	TENI 7, I hereunto set my hand this 6 day of OGOBER,
	Gregg Keylin Jehn.
Witnessed by:	
Signature Under Soss	Printed Name
Blande by Signature	Printed Name

IN TESTIMONY WHEREOF, I he 2015.	ereunto set my hand this <u>\lambda</u> day of <u>October</u>	د.
	Henry Lum	
Witnessed by: Signature	Printed Name	
Signature Signature	Jeff Culbert Printed Name	

IN TESTIMONY WHEREOF, I hereunto set my hand this 6 day of october 20/5.

Donald Huovinen

Witnessed by:

Signature

Printed Name

Sligh Benneut

Printed Name

IN TESTIMONY	WHEREOF, I hereunto set my hand this 31s+day of	October
2015.		

Tamal Islam

Witnessed by:

Jue

TAJ KASTAM

Signature

Printed Name

Signature

Printed Nam

IN TESTIMONY WHEREOF,	I hereunto set my	hand this <u>1</u>	ملے day of O	ber,
20 <u>15</u> .				

Terry Stocking

Witnessed by:

<u>Laure Mones Stacking</u> LANGE MORONES STOCKING

Refinted Name

Multiples Starte Nicholas Stacking
Printed Name

MAC PAS1381227.1-*-09/29/15 6:33 PM