503630885 12/30/2015

EPAS ID: PAT3677515

PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE: NEW ASSIGNMENT

NATURE OF CONVEYANCE: ASSIGNMENT

CONVEYING PARTY DATA

| Name | Execution Date |
|-------------------------|----------------|
| STANISLAV V. ZGARDOVSKI | 08/22/2011 |
| OLEKSIY M. KOLOMOYSKYY | 08/22/2011 |

RECEIVING PARTY DATA

| Name: | GENESYS TELECOMMUNICATIONS LABORATORIES, INC. | |
|-----------------|---|--|
| Street Address: | 2001 JUNIPERO SERRA BLVD. | |
| City: | DALY CITY | |
| State/Country: | CALIFORNIA | |
| Postal Code: | 94014 | |

PROPERTY NUMBERS Total: 1

| Property Type | Number |
|---------------------|----------|
| Application Number: | 14948134 |

CORRESPONDENCE DATA

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using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

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| ATTORNEY DOCKET NUMBER: | 79057/G711/JEC/DSF |
|-------------------------|--------------------|
| NAME OF SUBMITTER: | DIANA FIGUEROA |
| SIGNATURE: | /Diana Figueroa/ |
| DATE SIGNED: | 12/30/2015 |

Total Attachments: 2

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PATENT 503630885 REEL: 037387 FRAME: 0498

ASSIGNMENT (P5520)

For good and valuable consideration, receipt of which is hereby acknowledged, I, Stanislav V. Zgardovski and Oleksiy M. Kolomoyskyy, do hereby sell, assign and transfer unto the Genesys Telecommunications Labortories, Inc , (having its principal place of business 2001 Junipero Serra Blvd., Daly City, CA 94014, hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent application, docket number P5520, entitled "Method for Automated Handling of Outbound Contacts Requiring Assured Connection to a Live Agent", which bears application serial number 13/215, 982, filed 08/23/2011, ("I hereby authorize and request the agent(s) of record under customer number 24739, Central Coast Patent Agency, Inc., 3 Hangar Way, Suite D. Watsonville, CA 95076, to insert above the serial number and filing date of said application when known"), and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country; and

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or reexamination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

PATENT REEL: 037387 FRAME: 0499

Signatures of Assignors:

Stanislav V. Žgardovski

Date

–Oleksiy M. Kolomoyskyy

RECORDED: 12/30/2015

Date

PATENT REEL: 037387 FRAME: 0500