PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2

EPAS ID: PAT3708269

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
CHRISTOPHER CONNOLLY	05/27/2015
CHAD DAVID HENDREN	06/12/2015
ARNAUD LEJEUNE	05/18/2015
ERIC TAMBLYN	05/06/2015
SIMON WRIGHT	09/11/2015
YOCHAI KONIG	05/05/2015

RECEIVING PARTY DATA

Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
Street Address:	2001 JUNIPERO SERRA BLVD.
City:	DALY CITY
State/Country:	CALIFORNIA
Postal Code:	94014

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	14451338

CORRESPONDENCE DATA

Fax Number: (626)577-8800

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 626-795-9900 Email: pto@lrrc.com

LEWIS ROCA ROTHGERBER CHRISTIE LLP **Correspondent Name:**

Address Line 1: PO BOX 29001

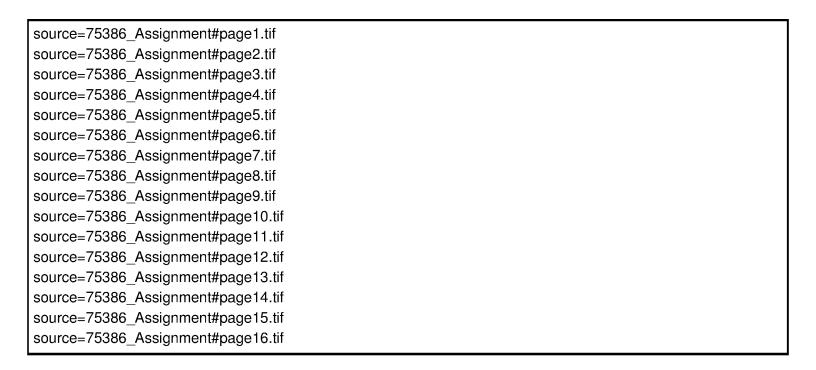
Address Line 4: GLENDALE, CALIFORNIA 91209

NAME OF SUBMITTER:	MARTI CARRILLO
SIGNATURE:	/Marti Carrillo/
DATE SIGNED:	01/23/2016

Total Attachments: 16

PATENT REEL: 037566 FRAME: 0751

503661635



PATENT

Title of Invention:

SYSTEM AND METHOD FOR BRIDGING ONLINE GUSTOMER

EXPERIENCE

Docket No.: Application No. 75386/G711

14/451,338

INVENTOR'S DECLARATION

As a below named inventor, I hereby declare that:

This declaration is directed to the attached application unless the following is checked:

X United States Application or PCT International Application Number 14/451.338 filed on August 4, 2014.

The above-identified application was made or authorized to be made by me.

I believe that I am the original inventor or an original joint inventor of a claimed invention in the above-identified application.

I have reviewed and understand the contents of the above-identified application, including the claims:

I acknowledge the duty to disclose information which is material to petentability as defined in 37 C.F.R. § 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. § 1001 by fine or imprisonment of not more than five (5) years, or both.

ASSIGNMENT

In consideration of good and valuable consideration, the receipt of which is hereby acknowledged, the undersigned,

(1) Christopher Connolly, Chad David Hendren, Arnaud Leieune, Eric Tamblyn, Simon Wright and Yochai Konig

HEREBY SELL(S), ASSIGN(S) AND TRANSFER(S) TO

- (2) GENESYS TELECOMMUNICATIONS LABORATORIES, INC. having a place of business at
- (3) 2001 Junipero Serra Blvd. Dalv Citv. California 94014

Docket No.: 75386/3711 Application No.: 14/451,338	Alesta August Au
(hereinafter called "ASSIGNEE") the entire r improvements which are disclosed in the applicar (4) SYSTEM AND METHOD FOR BRIDGIN which application executed on even date herewith or was (a) executed on (5a):; (b) filed on (5b); August 4, 2014, Application No.: 14/451.338;	tion for United States Letters Patent entitled
including any and all United States Patents whi and all extensions, divisions, reissues, substitute and patents, and the right to all benefits under a industrial property and applications for said impr	s, renewals or continuations of said application Il international conventions for the protection of
It is hereby authorized and requested that the Conference Patent, when granted, to said ASSIGNE designee.	ommissioner of Patents issue any and all of said E, its assigns or its successors in interest or its
Upon said consideration, it is further agreed that expense of said ASSIGNEE, the undersigned we renewal, and reissue patent applications: executively expensively which said ASSIGNEE shat maintaining patent protection as provided herein.	ill execute all divisional, continuing, substitute, ute all rightful other papers; and generally do ill consider desirable for aiding in securing and
Christopher Connolly Legal Name of Inventor Signature	27 - MAV - 2\$15 Date
Chad David Hendren Legàl Name of Inventor	Date
Signature	

Docket No.: 75386/G711 Application No.: 14/451,338	
Arnaud Lejeune	
Legal Name of Inventor	Date
Signature	·
· rigitatui c	•
Eric Tambiya	
Legal Name of Inventor	Ďate
Signature	
Simon Wright	
Legal Name of Inventor	Date
Signature	
Yochsi Konig	·
Legal Name of Inventor	Date
Signature	·
WITNESSES:	
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3 of 3

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PATENT

Title of Invention:

SYSTEM AND METHOD FOR BRIDGING ONLINE CUSTOMER

EXPERIENCE

Docket No.:
Application No.

75386/G711 14/451,338

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Docket No.: 75386/G711 Application No.: 14/451,338		1
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which application executed on even date herewith or was (a) executed on (5a):; (b) filed on (5b): August 4, 2014 , Application No.: 14/451,338 ;	(CHRISTIE, PARKER & 1 29001, Glendale, CA 912 authorized to insert in (b) when known.	HALE, LLP, P.O. Box 109-9001) is hereby
including any and all United States Patents whi and all extensions, divisions, reissues, substitute and patents, and the right to all benefits under a industrial property and applications for said impr	es, renewals or continuati Il international conventio	ons of said application
It is hereby authorized and requested that the Co Letters Patent, when granted, to said ASSIGNE designee.	ommissioner of Patents is E, its assigns or its succ	ssue any and all of said essors in interest or its
Upon said consideration, it is further agreed that expense of said ASSIGNEE, the undersigned we renewal, and reissue patent applications; executeverything possible which said ASSIGNEE shat maintaining patent protection as provided herein.	ill execute all divisional, ite all rightful other pa ill consider desirable for	continuing, substitute, pers; and generally do
Christopher Connolly		·
Legal Name of Inventor	Date	:
Signature		
Chad David Hendren Legal Name of Inventor	Date	
Signature		

2 of 3

Docket No.: 75386/G711

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Application No.: 14/451,338 Arnaud Lejeune Legal Name of Inventor Eric Tamblyn Legal Name of Inventor Date Signature Simon Wright Legal Name of Inventor Date Signature Yochai Konig Legal Name of Inventor Date Signature

PATENT

Title of Invention: SYSTEM AND METHOD FOR BRIDGING ONLINE CUSTOMER

EXPERIENCE

Docket No.: Application No. 75386/G711 14/451,338

INVENTOR'S DECLARATION

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(3) 2001 Junipero Serra Blvd., Daly City, California 94014

INVENTOR'S DECLARA FOR PATENT		
Docket No.: 75386/G711 Application No.: 14/451,338		
(hereinafter called "ASSIGNEE") the entire rimprovements which are disclosed in the applica (4) SYSTEM AND METHOD FOR BRIDGIN	tion for Unit	ed States Letters Patent entitled
which application executed on even date herewith or was (a) executed on (5a):;	29001, Glei	PARKER & HALE, LLP, P.O. Box idale, CA 91209-9001) is hereby to insert in (b) the specified data,
(b) filed on (5b): August 4, 2014 Application No.: 14/451,338;	when know	
including any and all United States Patents which and all extensions, divisions, reissues, substitute and patents, and the right to all benefits under all industrial property and applications for said impro-	s, renewals i	br continuations of said application
It is hereby authorized and requested that the Co Letters Patent, when granted, to said ASSIGNED designee.	mmissioner E, its assign	of Patents issue any and all of said or its successors in interest or its
Upon said consideration, it is further agreed that expense of said ASSIGNEE, the undersigned wirenewal, and reissue patent applications; executively everything possible which said ASSIGNEE shall maintaining patent protection as provided herein.	ll execute al te all rightfi	divisional, continuing, substitute,
Christopher Connolly Legal Name of Inventor	Da	te
Signature		
Chad David Hendren	!	
egal Name of Inventor	Trill	to

2 of 3

Signature

INVENTOR'S DECLARA FOR PATENT	TION AND ASSIGNMENT APPLICATION
Docket No.: 75386/G711 Application No.: 14/451,338	
Arnaud Lejeune	
Legal Name of Inventor	Date
Signature	
Eric Tamblyn	5-6-2015
Legal Name of Inventor	Date
5=7/1	
Signature	
Simon Wright	
Legal Name of Inventor	Date
Signature	
Yochai Konig	
Legal Name of Inventor	Date
Signature	
WITNESSES:	Alleria de la companione de la companion
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PATENT

Title of Invention: SYSTEM AND METHOD FOR BRIDGING ONLINE CUSTOMER

EXPERIENCE

Docket No.: Application No. 75386/G711 14/451,338

INVENTOR'S DECLARATION

As a below named inventor, I hereby declare that:

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ASSIGNMENT

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HEREBY SELL(S), ASSIGN(S) AND TRANSFER(S) TO

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Docket No.: 75386/G711 Application No.: 14/451,338	
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and all extensions, divisions, reissues, substitute	ch may be granted on said application, and any es, renewals or continuations of said application II international conventions for the protection of covernents.
	ommissioner of Patents issue any and all of said E, its assigns or its successors in interest or its
expense of said ASSIGNEE, the undersigned wrenewal, and reissue patent applications; executions;	at, when requested, without charge to but at the rill execute all divisional, continuing, substitute, at all rightful other papers; and generally do all consider desirable for aiding in securing and
Christopher Connolly	
Legal Name of Inventor	Date
Signature	
Chad David Hendren Legal Name of Inventor	Date
Signature	

Arnaud Lejeune	
Legal Name of Inventor	Date
Signature	
Eric Tamblyn Legal Name of Inventor	Date
Signature	
Simon Wright Legal Name of Inventor	Date
Signature	
Yochai Konig	5/5/2015
Legal Name of Inventor	Date
Gochai Konig	
Signature	
WITNESSES:	
In In	
Morad Ankri	

CONFIRMATORY ASSIGNMENT

This Confirmatory Patent Assignment is entered by Christopher Connolly, Chad David Hendren, Simon Wright, all individuals (hereafter called "ASSIGNOR"), in favor of GENESYS TELECOMMUNICATIONS LABORATORIES, INC., a California corporation, having a place of business at 2001 Junipero Serra Blvd, Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE").

WHEREAS ASSIGNOR has invented certain new and useful improvements disclosed in an application for United States Letters Patent entitled SYSTEM AND METHOD FOR BRIDGING ONLINE CUSTOMER EXPERIENCE, filed August 4, 2014, Application No. 14/451,338, together with claim to the priority of United States Provisional Application No. 62/003,508, filed May 27, 2014.

WHEREAS ASSIGNEE wants to acquire the entire right, title, and interest in and to said improvements and application, and it did acquire the same from ASSIGNOR effective as of May 27, 2014, the filing date of U.S. Application No. 62/003,508.

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) to us in hand paid, and other good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNOR confirms that we have sold, assigned, transferred, and set over, and do hereby sell, assign, transfer and set over to ASSIGNEE, effective as of May 27, 2014, the filing date of U.S. Application No. 62/003,508, the entire right, title and interest in and to said improvements, and said application and all divisions and continuations thereof, and all United States Letters Patents which may be granted thereon and all reissues, reexaminations and extensions thereof, including the right to sue or otherwise bring action and to collect and receive damages therefrom, for past infringement thereof, and all priority rights under all available International Agreements, Treaties and Conventions for the protection of intellectual property in its various forms in every participating country, and all applications for patents (including related rights such as utilitymodel registrations, inventor's certificates, and the like) heretofore or hereafter filed for said improvements in any foreign countries, and all patents (including all continuations, divisions, extensions, renewals, substitutes, and reissues thereof) granted for said improvements in any foreign countries; and ASSIGNOR hereby authorizes and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty it is to issue patents on applications as aforesaid, to issue all patents for said improvements to ASSIGNEE in accordance with the terms of this Assignment;

AND ASSIGNOR HEREBY covenants that we have full right to convey the entire interest herein assigned, and that we have not executed, and will not execute, any agreement in conflict herewith;

AND ASSIGNOR HEREBY further covenants and agree that we will communicate to ASSIGNEE any facts known to us respecting said improvements, and testify in any legal proceeding, sign all lawful papers, execute all divisional, continuation, substitute and reissue

applications, make all rightful oaths and generally do everything possible to aid ASSIGNEE to obtain and enforce proper patent protection for said improvements in all countries.
IN TESTIMONY WHEREOF, I hereunto set my hand this day of, 2015
Christopher Connolly
IN TESTIMONY WHEREOF, I hereunto set my hand this 12 day of June , 2015
Chy Parl LLL Chad David Hendren
IN TESTIMONY WHEREOF, I hereunto set my hand this day of, 2015

Witnessed by:

Signature

Printed Name

Simon Wright

Signature Job! Mook Printed Name

JHC/dsf

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CONFIRMATORY ASSIGNMENT

This Confirmatory Patent Assignment is entered by Christopher Connolly, Chad David Hendren, Simon Wright, all individuals (hereafter called "ASSIGNOR"), in favor of GENESYS TELECOMMUNICATIONS LABORATORIES, INC., a California corporation, having a place of business at 2001 Junipero Serra Blvd, Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE").

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	Docket No. 75386/G711
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	Christopher Connolly
	IN TESTIMONY WHEREOF, Theretinto setting hand this day of
•	2015
	Chad David Hencest
	IN TESTIMONY WHEREOF, I hereupto see my hand this A. day of the 20 day of the control of the con
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	10 man 1 march
	2015 Church Wight Simon Weight
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	Signature Printed Name
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	Signature Printed Name State of the State of
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RECORDED: 01/23/2016