

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

EPAS ID: PAT3719193

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
AT&T INTELLECTUAL PROPERTY II, L.P.	11/09/2015
RECEIVING PARTY DATA	
Name:	24/7 CUSTOMER, INC.
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PROPERTY NUMBERS Total: 2	
Property Type	Number
Patent Number:	6798876
Patent Number:	6205209
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ATTORNEY DOCKET NUMBER:	110524-8117/8118
NAME OF SUBMITTER:	CHRISTINE ORTT
SIGNATURE:	/Christine Ortt/
DATE SIGNED:	01/29/2016
Total Attachments: 3	
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EXHIBIT B2

ASSIGNMENT OF PATENT RIGHTS

This Assignment of Patent Rights ("**Assignment**") is made and entered into on this 9th day of November 2015, by and between:

AT&T Intellectual Property II, L.P., a partnership organized and existing under the laws of the State of Nevada, with a place of business at 645 E. Plumb Lane, Reno, Nevada 89502 ("**Assignor**"); and 24/7 Customer, Inc., with a place of business at 910 East Hamilton Avenue, Suite 240, Campbell CA 95008 U.S.A. ("**Assignee**").

WHEREAS, Assignor is the owner of all right, title and interest in and to the has agreed to assign and transfer to Assignee all right, title and interest in and to the patents and patent applications set forth on Attachment A attached hereto ("**Assigned Patents**");

WHEREAS, Assignee is desirous of acquiring all right, title, and interest in and to the Patents.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Assignor hereby assigns to Assignee, or its designees, all right, title and interest that exist today and may exist in the future in and to all of the following (collectively, the "**Patent Rights**"): (a) the Assigned Patents, including: all rights pursuant to 35 U.S.C. § 154; (b) all patents or patent applications (i) to which any of the foregoing claim priority and/or (ii) for which any of the foregoing forms a basis for priority; (c) any and all continuing, divisional and continuation-in-part applications of any of the foregoing; (d) all requests for continuing examination, substitutions, reissues, extensions, renewals and reexaminations of any of the foregoing; (e) all foreign patents, patent applications and counterparts to any of the foregoing, including certificates of invention, utility models, industrial design protection, design patent protection, and other governmental grants or issuances; and (f) all rights to apply in any country for patents, certification of invention, utility models, industrial design protections, design patent protection or other governmental grants or issuances corresponding to any of the foregoing throughout the world, including, without limitation, under the Paris Convention for the Protection of Industrial Property, the International Patent Cooperation Treaty, or any other convention, treaty, agreement or understanding; (g) all inventions set forth in any of the Assigned Patents; (h) all past, present and future causes of action (whether currently pending, filed, or otherwise) and other enforcement actions (including, without limitation, all rights to damages, injunctive remedies and relief, and other remedies of any kind for past, current and future infringement) and all rights to collect royalties (other than royalties or other payments due under agreements entered into by Assignor and third parties prior to the date of this Assignment), damages and profits, due or accrued, relating to any of the foregoing, including the right to sue and recover for, and the right to profits and damages, due or accrued, arising out of or in connection with, any and all past, present or future infringements or dilutions. The assignment of the Assigned Patents includes all documents related to the conception, diligence and reduction to practice of the inventions disclosed in the Assigned Patents and all domestic and international patent filing documents, except for documents protected by attorney-client privilege.

Assignor authorizes and empowers Assignee, its successors, assigns and legal representatives or nominees, to invoke and claim for any application for patent or other form of protection for the Inventions, the benefit of the right of priority provided by the International Convention for the Protection of Industrial Property, as amended, or by any convention which may henceforth be substituted for it, or any other international agreement or the domestic laws of the country in which any such application is filed, as may be applicable, and to invoke and claim such right of priority without further written or oral authorization from Assignor.

Assignor hereby authorizes and requests the Director of the U.S. Patent and Trademark Office and any official of any other country whose duty it is to issue patents on the applications included in the Patent Rights, to issue all Letters Patent, patents, certificates of invention, utility models or other governmental grants or issuances for the inventions disclosed therein to Assignee, its successors and assigns, as the assignee to the entire interest therein.

The terms and conditions of this Assignment of Patent Rights will inure to the benefit of Assignee, its successors, assigns, and other legal representatives and will be binding upon Assignor, its successors, assigns, and other legal representatives.

IN WITNESS WHEREOF, Assignor has caused this Assignment of Patent Rights to be executed by its duly authorized representative on the date set forth below.

ASSIGNOR:

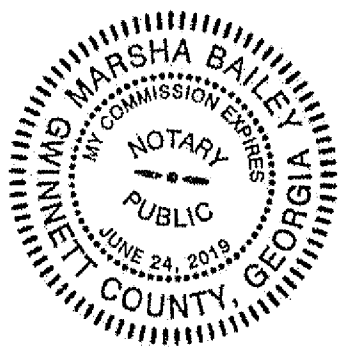
AT&T Intellectual Property II, L.P.

By: Jeanette Napp
Jeanette Napp, Assistant Secretary
AT&T Intellectual Property, LLC
As General Partner for AT&T Intellectual Property II, L.P.

On this 9th day of Nov, 2015, before me, a Notary Public, appeared Jeanette Napp, who is personally known to me or proved to me on the basis of satisfactory evidence to be the same person whose name is subscribed to this Assignment document.

Witness my hand and official seal:

Marsha Bailey
Notary Public



ATTACHMENT A TO EXHIBIT B2

LIST OF PATENTS AND APPLICATIONS

Docket Number	Country	Relation Type	Patent Number	Application Number	Application Date	Grant Date	Priority Date	Sub Status	Title	Expiration Date
112876	USA	Original Filing	6798876	09/473951	12/29/1999	9/28/2004	12/29/1998	Patented	Method And Apparatus For Intelligent Routing Of Incoming Calls To Representatives In A Call Center	12/29/2019
112876	USA	Continuation		10/643303	8/19/2003		12/29/1998	Abandoned	Method And Apparatus For Intelligent Routing Of Incoming Calls To Representatives In A Call Center	
112876	USA	Original Filing		60/114033	12/29/1998		12/29/1998	Converted	Method and Apparatus for Routing Incoming Calls to Call Center to Appropriate Customer Service Representative	12/29/1999
113114	USA	Original Filing	6205209	09/139228	8/25/1998	3/20/2001	8/25/1998	Patented	Network That Provides Applications Collaboration	8/25/2018