503677750 02/03/2016 PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT3724386

SUBMISSION TYPE:	NE	W ASSIGNMENT	
NATURE OF CONVEYAN	ICE: AS	SIGNMENT	
CONVEYING PARTY D	ATA		
	Nan	ne	Execution Date
JOANN J. ORDILLE			02/02/2016
DAVID SKIBA			02/01/2016
RECEIVING PARTY DA	ГА		
Name:	AVAYA INC.		
Street Address:	4655 GREAT AM	MERICA PARKWAY	

4000 GREAT AMERICA FARAVAT
SANTA CLARA
CALIFORNIA
95054
-

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	15013629

CORRESPONDENCE DATA

Fax Number:	(303)863-0223	
Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.		
Phone:	303-764-3001	

Email:	Iroberts@sheridanross.com
Correspondent Name:	SHERIDAN ROSS P.C.
Address Line 1:	1560 BROADWAY
Address Line 2:	SUITE 1200
Address Line 4:	DENVER, COLORADO 80202

ATTORNEY DOCKET NUMBER:	4366-719
NAME OF SUBMITTER:	MATTHEW R. ELLSWORTH
SIGNATURE:	/Matthew R. Ellsworth/
DATE SIGNED:	02/03/2016
Total Attachments: 3	
source=ASSIGNMENT#page1.tif	
source=ASSIGNMENT#page2.tif	
source=ASSIGNMENT#page3.tif	

Worldwide Assignment

WHEREAS, I/We, Joann J. Ordille and David Skiba, have made an invention entitled
"DELIVERING IN-HOME CUSTOMER SERVICE VIA MULTIPLE CHANNELS" for which an
application for a patent of the United States on <u>February 2, 2016</u> , under
Application No. 15/013.629 has been filed, or is filed concurrently
herewith, and

WHEREAS, Avaya Inc., a corporation or other business entity duly registered in the State/Country of Delaware, whose postal address is 4655 Great America Parkway, Santa Clara, CA 95054-1233, or its affiliates ("ASSIGNEE"), desires to acquire the entire right, title, and interest in and to the invention, the application, and any patents to be granted for the invention in the United States and in all foreign countries;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I/We have sold, assigned, transferred, and conveyed, and do hereby sell, assign, transfer, and convey unto ASSIGNEE, its successors, legal representatives, and assigns: (a), the entire right, title, and interest in and to the inventions covered by the application, the application, all applications claiming benefit of the application, including, but not limited to, all provisionals, divisions and continuations of the application, and all patents that may be granted thereon in and throughout the United States and in all foreign countries, including without limitation utility models, design patents, certificates of invention and equivalent rights worldwide, and all reissues and reexaminations thereof; (b) all rights arising under or pursuant to any and all international agreements, treaties or laws, including the right to file applications for patents, design patents, utility models, certificates of invention or other governmental grants and equivalent rights worldwide, and to claim the same priority rights, under the patent laws of the United States, the applicable laws of the country in which any such application is filed, the International Convention for the Protection of Industrial Property and any other international union, convention, agreement and treaty; (c) all rights in and to causes of action and enforcement rights for the inventions and any resulting patents, including all rights to pursue damages, injunctive relief and other remedies for past, present and future infringement of the inventions and resulting patents, and to hold for ASSIGNEE'S sole use and benefit all recoveries, rights, and benefits arising from all such suits;

AND I/We authorize and request the Director of Patents of the United States, and any Official of any country or countries foreign to the United States, whose duty is to issue patents or other evidence or forms of industrial property to issue the same for the inventions to ASSIGNEE, its successors, legal representatives, and assigns in accordance with the terms of this Assignment;

AND I/We covenant and agree that I/We have the full right to convey the entire right, title, and interest herein assigned and that I/We have not executed and will not execute any assignment or other instrument in conflict with this Assignment;

AND I/We further covenant and agree that upon request by ASSIGNEE, its successors, legal representatives, and assigns, and without further consideration, I/We (or my executors or administrators) will do all lawful acts that may be necessary or desirable to assist ASSIGNEE, its successors, legal representatives, and assigns to obtain and enforce patent protection for the inventions in the United States and in all foreign countries, including, but not limited to, communicate with ASSIGNEE, its successors, legal representatives, and assigns any facts known to I/We regarding the inventions, testify in any legal proceeding, sign all lawful papers, make all rightful oaths, and execute and deliver all papers that may be necessary or desirable to record and perfect the interest and title to the inventions in ASSIGNEE, its successors, legal representatives, and assigns, it being understood that any expense incident to the rendering of such assistance will be borne by ASSIGNEE, its successors, legal representatives, and assigns;

AND I/We further hereby authorize ASSIGNEE, or its attorneys or agents, to insert the correct Application Number and Filing Date into this Assignment, if none is indicated on the date of my execution of this agreement.

> PATENT REEL: 037654 FRAME: 0177

s ., t

IN WITNESS WHEREOF, I/We have executed this Assignment on the date indicated below.

Signature Der Aulile		
Date:	1feb 2 2016	
Full Name:	Joann J. Ordille	
Address:	32 Burrell Road	
÷	Lebanon, NJ 08833	
	<u>U.S.</u>	

Signature:	
Date:	
Full Name: _	David Skiba
Address:	423 White Ash Drive
	Golden, CO 80403
	<u>U.S.</u>

4

IN WITNESS WHEREOF, I/We have executed this Assignment on the date indicated below.

Signature:	Signature:
Date:	Date:2/1/2016
Full Name:Joann J. Ordille	Full Name:
Address:32 Burrell Road	Address: 423 White Ash Drive
Lebanon, NJ 08833	Golden, CO 80403
U.S.	U.S