

PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT	
NATURE OF CONVEYANCE:	ASSIGNMENT	
CONVEYING PARTY DATA		
Name		Execution Date
INTERNATIONAL BUSINESS MACHINES CORPORATION		03/21/2016
RECEIVING PARTY DATA		
Name:	SERVICENOW, INC.	
Street Address:	2225 LAWSON LANE	
City:	SANTA CLARA	
State/Country:	CALIFORNIA	
Postal Code:	95054	
PROPERTY NUMBERS Total: 78		
Property Type	Number	
Patent Number:	6581104	
Patent Number:	6549932	
Patent Number:	6795853	
Patent Number:	7035895	
Patent Number:	6832341	
Patent Number:	6421777	
Patent Number:	6615274	
Patent Number:	6823513	
Patent Number:	6665798	
Patent Number:	7480713	
Patent Number:	7266733	
Patent Number:	7219154	
Patent Number:	7526772	
Patent Number:	8041797	
Patent Number:	8230042	
Patent Number:	7769807	
Patent Number:	8826420	
Patent Number:	6219648	
Patent Number:	6763333	
Patent Number:	7610213	

PATENT

Property Type	Number
Patent Number:	8112370
Patent Number:	7624208
Patent Number:	8788864
Patent Number:	8751879
Patent Number:	9135102
Patent Number:	8762841
Patent Number:	8661291
Patent Number:	8805970
Patent Number:	9047132
Patent Number:	9122730
Patent Number:	8429659
Patent Number:	9218202
Patent Number:	6591262
Patent Number:	6823346
Patent Number:	8417996
Patent Number:	8548916
Patent Number:	9069944
Patent Number:	8782189
Patent Number:	6070190
Patent Number:	6249769
Patent Number:	6219654
Patent Number:	6587833
Patent Number:	6260020
Patent Number:	6526387
Patent Number:	6675149
Patent Number:	6968324
Patent Number:	6470464
Patent Number:	6865728
Patent Number:	7444633
Patent Number:	7930696
Patent Number:	8775585
Patent Number:	7299367
Patent Number:	8290949
Patent Number:	8290953
Patent Number:	8290954
Patent Number:	8538787
Patent Number:	7458027
Patent Number:	7703092

Property Type	Number
Patent Number:	7089553
Patent Number:	6944857
Patent Number:	7792718
Patent Number:	6338074
Patent Number:	7010602
Patent Number:	7603649
Patent Number:	7062472
Patent Number:	8655997
Patent Number:	7516457
Patent Number:	7487258
Patent Number:	8250355
Patent Number:	8141130
Patent Number:	7673175
Patent Number:	8661132
Patent Number:	9063791
Application Number:	13478951
Application Number:	14325340
Application Number:	12131675
Application Number:	11133541
Application Number:	11170697

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NAME OF SUBMITTER:	ANDREW R. BASILE, JR.
SIGNATURE:	/ANDREW R. BASILE, JR./
DATE SIGNED:	03/23/2016

Total Attachments: 4

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Form of Recordable Patent Assignment and Reservation

For good and valuable consideration, the receipt of which is hereby acknowledged, and subject to the reservations stated in the Patent Assignment Agreement Reference No. L169532 between the parties with an effective time and date of 11:59pm United States Eastern Time on March 17, 2016 ("Effective Time and Date") ("Patent Assignment Agreement"), International Business Machines Corporation, a New York corporation having a place of business at Armonk, New York, (hereinafter "ASSIGNOR"), hereby grants and assigns to ServiceNow, Inc., a Delaware corporation having a place of business at 2225 Lawson Lane, Santa Clara, CA 95054 (hereinafter "ASSIGNEE"), all of IBM's right, title and interest in and to the United States Letters Patents identified in Exhibit A and the United States patent applications identified in Exhibit C, attached hereto, (hereinafter, collectively, "ASSIGNED PATENTS"), to have and to hold the same, unto ASSIGNEE for its own use and enjoyment and for the use and enjoyment of its successors and assigns, including all damages for infringement of any of the Assigned Patents accruing on and after the Effective Time & Date and damages for any infringement prior to the Effective Time & Date to the extent not recovered by the ASSIGNOR and the sole right to sue therefore under such Assigned Patents, for the full term or terms of all such ASSIGNED PATENTS, subject to all rights granted under the ASSIGNED PATENTS to third parties prior to said Effective Time & Date.

ASSIGNOR hereby reserves and retains, for the benefit of itself and its subsidiaries and its and their successors and assigns, the rights and licenses set forth in the Patent Assignment Agreement.

IN WITNESS WHEREOF, ASSIGNOR has caused this Patent Assignment and Reservation to be duly signed on its behalf.

Signature: Cynthia Seal

Date: 3-21-2016

Name: Cynthia Seal

Title: Senior Counsel, Intellectual Property Law

EXHIBIT A**LISTED PATENTS (United States)**

IBM Docket Number	Country	Patent Number	Application Number	Filing Date	Issue Date
AUS919960148US1	US	6581104	08/724662	10/1/1996	6/17/2003
AUS919970392US1	US	6549932	09/089961	6/3/1998	4/15/2003
AUS919980148US1	US	6795853	09/108147	6/30/1998	9/21/2004
AUS919980561US1	US	7035895	09/213907	12/17/1998	4/25/2006
AUS919990145US1	US	6832341	09/404273	9/23/1999	12/14/2004
AUS919990152US1	US	6421777	09/299938	4/26/1999	7/16/2002
AUS919990324US1	US	6615274	09/458268	12/9/1999	9/2/2003
AUS920000099US1	US	6823513	09/561186	4/27/2000	11/23/2004
AUS920000099US2	US	6665798	09/561185	4/27/2000	12/16/2003
AUS920000704US1	US	7480713	09/737431	12/15/2000	1/20/2009
AUS920020120US1	US	7266733	10/171945	6/13/2002	9/4/2007
AUS920020461US1	US	7219154	10/334325	12/31/2002	5/15/2007
AUS920030941US1	US	7526772	10/758858	1/16/2004	4/28/2009
AUS920040117US1	US	8041797	10/815236	3/31/2004	10/18/2011
AUS920050049US1	US	8230042	11/109087	4/19/2005	7/24/2012
AUS920050049US2	US	7769807	12/176101	7/18/2008	8/3/2010
AUS920060004US1	US	8826420	11/549728	10/16/2006	9/2/2014
*AUS920065007US1	US	6219648	09/050990	3/31/1998	4/17/2001
AUS920065008US1	US	6763333	09/732893	12/11/2000	7/13/2004
AUS920065008US2	US	7610213	10/843366	5/12/2004	10/27/2009
AUS920070588US1	US	8112370	12/235900	9/23/2008	2/7/2012
CA920040078US1	US	7624208	11/035917	1/14/2005	11/24/2009
CA920090055US1	US	8788864	13/271490	10/12/2011	7/22/2014
CA920100060US1	US	8751879	13/075464	3/30/2011	6/10/2014
CA920100060US2	US	9135102	14/195144	3/3/2014	9/15/2015
CAM920060014US1	US	8762841	11/565853	12/1/2006	6/24/2014
CN920090099US1	US	8661291	13/013925	1/26/2011	2/25/2014
DE920100038US1	US	8805970	13/276520	10/19/2011	8/12/2014
DE920100038US2	US	9047132	13/681666	11/20/2012	6/2/2015
DE920120015US1	US	9122730	13/903699	5/28/2013	9/1/2015
END920100161US1	US	8429659	12/907094	10/19/2010	4/23/2013
END920100161US2	US	9218202	13/845562	3/18/2013	12/22/2015
GB920000069US1	US	6591262	09/630628	8/1/2000	7/8/2003
GB920000069US2	US	6823346	10/427207	4/30/2003	11/23/2004
IN920100004US1	US	8417996	12/762471	4/19/2010	4/9/2013
JP920080041US1	US	8548916	12/463912	5/11/2009	10/1/2013
JP920080041US2	US	9069944	13/396041	2/14/2012	6/30/2015

JP920090089US1	US	8782189	12/951865	11/22/2010	7/15/2014
POU919980073US1	US	6070190	09/075629	5/11/1998	5/30/2000
POU919980157US1	US	6249769	09/183961	11/2/1998	6/19/2001
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*POU919980157US3	US	6587833	09/385482	8/30/1999	7/1/2003
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POU919980157US5	US	6526387	09/386046	8/30/1999	2/25/2003
POU919980157US6	US	6675149	09/385936	8/30/1999	1/6/2004
*POU919980157US7	US	6968324	09/386057	8/30/1999	11/22/2005
RAL919990011US1	US	6470464	09/255680	2/23/1999	10/22/2002
ROC919980267US1	US	6865728	09/311025	5/13/1999	3/8/2005
RSW920030140US1	US	7444633	10/795007	3/5/2004	10/28/2008
*RSW920030140US2	US	7930696	12/168784	7/7/2008	4/19/2011
RSW920030148US1	US	8775585	10/675726	9/30/2003	7/8/2014
RSW920030162US1	US	7299367	10/703941	11/7/2003	11/20/2007
RSW920060058US1	US	8290949	11/459566	7/24/2006	10/16/2012
RSW920060058US2	US	8290953	12/816003	6/15/2010	10/16/2012
RSW920060058US3	US	8290954	12/816074	6/15/2010	10/16/2012
RSW920070120US1	US	8538787	11/764497	6/18/2007	9/17/2013
SJO920060005US1	US	7458027	11/277418	3/24/2006	11/25/2008
STL920000062US1	US	7703092	09/687033	10/12/2000	4/20/2010
STL920000091US1	US	7089553	09/687414	10/12/2000	8/8/2006
STL920000092US1	US	6944857	09/687412	10/12/2000	9/13/2005
SVL920040018US1	US	7792718	10/961217	10/12/2004	9/7/2010
SVL920065001US1	US	6338074	08/899408	7/23/1997	1/8/2002
*SVL920065001US2	US	7010602	09/989833	11/19/2001	3/7/2006
SVL920065001US3	US	7603649	10/328072	12/23/2002	10/13/2009
YOR920010775US1	US	7062472	10/017814	12/14/2001	6/13/2006
YOR920030587US1	US	8655997	10/587618	12/5/2007	2/18/2014
*YOR920030588US1	US	7516457	10/587615	1/30/2004	4/7/2009
YOR920030589US1	US	7487258	10/866946	6/14/2004	2/3/2009
YOR920050225US2	US	8250355	12/131238	6/2/2008	8/21/2012
YOR920050346US2	US	8141130	12/131358	6/2/2008	3/20/2012
YOR920060436US1	US	7673175	11/513856	8/31/2006	3/2/2010
YOR920090464US1	US	8661132	12/789924	5/28/2010	2/25/2014
YOR920090464US2	US	9063791	13/601208	8/31/2012	6/23/2015

* inactive

END OF EXHIBIT A

EXHIBIT C

ASSIGNED PATENT APPLICATIONS

US Assigned Patent Applications

IBM Docket Number	Country	Application Number	Filing Date	Published Application Number
AUS920050049US3	US	13/478951	5/23/2012	US20120240187A1
RSW920030148US2	US	14/325340	7/7/2014	US20140325071A1
*YOR920030588US2	US	12/131675	6/2/2008	US20080235702A1
*YOR920050225US1	US	11/133541	5/20/2005	US20060265583A1
*YOR920050346US1	US	11/170697	6/29/2005	US2007006278A1

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END OF EXHIBIT C