PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
CHRISTOPHER CLEMMETT MACLEOD BECK	07/09/2000
JONATHAN MICHAEL BERKE	08/07/2000
JOEL A. JOHNSTONE	08/07/2000
ROBIN MARIE MITCHELL	08/04/2000
JAMES KARL POWERS	08/04/2000
MARK FRANKLIN SIDEL	08/08/2000
CHARLES DAZLER KNUFF	08/21/2000

RECEIVING PARTY DATA

Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
Street Address:	1155 MARKET STREET, 11TH FLOOR
City:	SAN FRANCISCO
State/Country:	CALIFORNIA
Postal Code:	94013

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	14599930

CORRESPONDENCE DATA

Fax Number:

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ATTORNEY DOCKET NUMBER:	136090-US-CNT[6] (MTP)
NAME OF SUBMITTER:	NIRAJ A. DESAI
SIGNATURE:	/Niraj A. Desai/
DATE SIGNED:	04/19/2016

Total Attachments: 6 source=Reel011102Frame0892#page5.tif source=Reel011102Frame0892#page6.tif source=Reel011102Frame0892#page7.tif

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PATENT REEL: 038318 FRAME: 0182

ASSIGNMENT

For good and valuable consideration, receipt of which is hereby acknowledged, I, Christopher Clemmett Macleod Beck, Jonathan Michael Berke, Joel A. Johnstone, Robin Marie Mitchell, James Karl Powers, Mark Franklin Sidell, and Charles Dazler Knuff, do hereby sell, assign and transfer unto Genesys Telecommunications Laboratories, Inc., (a California Corporation having its principal place of business 1155 Market Street, 11th Floor, San Francisco, California, 94013, hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent applications, which bear the serial numbers as follows:

09/151,564 , filed 09/11/1998,	09/151,710, filed 09/11/1998,
09/141,429, filed 09/11/1998,	09/182,745, filed 10/28/1998,
09/183,551, filed 10/29/1998,	09/183,395, filed 10/29/1998,
09/182,937, filed 10/29/1998,	09/183,390, filed 10/29/1998,
09/190,960, filed 11/12/1998,	09/253,277, filed 02/19/1999,
09/253,554, filed 02/19/1999,	

and the inventions and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent; and

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by us in lending such cooperation and assistance be paid by the Assignee.

IN WITNESS WHEREOF, I hereunto set my hand and seal:

CHRISTOPHER CLEMMETT MACLEOD BECK

1/9/200 Date

EEL: 011102 FEAME: 0896

IN WITNESS WHEREOF, I hereunto set my hand and seal:

CHRISTOPHER CLEMMETT MACLEOD BECK	Date
JONATHAN MICHAEL BERKE	9/7/2000 Date
JOHLA. JOHNSTONE	$\frac{8}{7}$ / $\frac{7}{2}$ oc Date
ROBIN MARIE MITCHELL	Date
JAMES KARL POWERS	Date
MARK FRANKLIN SIDELL	Date
CHARLES DAZLER KNUFF	Date
State of (CALIFORNIA)	

County of (SAN FRANCISCO)

PATENT

REEL: 011102 FRAME: 0897

IN WITNESS WHEREOF, I hereunto set my hand and seal:

CHRISTOPHER CLEMMETT MACLEOD BECK	Date
TON LONG THE DEDUCT	
JONATHAN MICHAEL BERKE	Date
JOEL A. JOHNSTONE	Date
ROBIN MARIE MITCHELL	$\frac{g/4/00}{Date}$
JAMES KARL POWERS	Date
MARK FRANKLIN SIDELL	Date
CHARLES DAZLER KNUFF	Date
State of (CALIFORNIA)	

County of (SAN FRANCISCO)

REEL: 011102 FRAME: 0898

IN WITNESS WHEREOF, I hereunto set my hand and seal:

CHRISTOPHER CLEMMETT MACLEOD BECK	Date
JONATHAN MICHAEL BERKE	Date
JOEL A. JOHNSTONE	Date
ROBIN MARIE MITCHELL	Date
JAMES KARL POWERS	8-9-0V Date
MARK FRANKLIN SIDELL	Date
CHARLES DAZLER KNUFF	Date
State of (CALIFORNIA)	

County of (SAN FRANCISCO)

REEL: 011102 FRAME: 0899 REEL: 038318 FRAME: 0186

ASSIGNMENT - Page 2

JONATHAN MICHAEL BERKE	Date
JOEL A. JOHNSTONE	Date
ROBIN MARIE MITCHELL	Date
JAMES KARL POWERS MARK FRANKLIN SIDELL	Date 8-AUG-2000 Date
CHARLES DAZLER KNUFF	Date
State of (CALIFORNIA)	

County of (SAN FRANCISCO)

РАТЕНТ REEL: 0111<mark>02.FEAM</mark>E: (

JONATHAN MICHAEL BERKE	Date
JOEL A. JOHNSTONE	Date
ROBIN MARIE MITCHELL	Date
JAMES KARL POWERS	Date
MARK FRANKLIN SIDELL	Date
CHARLES DAZLER KNUFF	<u> </u>
State of (CALIFORNIA)	

RECORDED: 09/14/2000

RECORDED: 04/19/2016

County of (SAN FRANCISCO)

EEL: 011102 FRAME: 0