

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

EPAS ID: PAT3906701

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
THOMAS L. ADRIAN	03/30/2016
CEDRIC YOUNG	03/29/2016
PETER ADAMS	05/26/2016
JEK-SUN WONG	03/14/2016
SUN CHUN CHU	03/14/2016
DINESH ELAPROLU	03/18/2016
BRIAN ZAIK	05/03/2016
SAMEER MARDHEKAR	03/15/2016
RECEIVING PARTY DATA	
Name:	BMC SOFTWARE, INC.
Street Address:	2103 CITYWEST BLVD.
City:	HOUSTON
State/Country:	TEXAS
Postal Code:	77042
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	15175711
CORRESPONDENCE DATA	
Fax Number:	(612)332-8352
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
Phone:	202-470-6457
Email:	alison@brakehughes.com
Correspondent Name:	BRAKE HUGHES BELLERMANN LLP C/O CPA GLOB
Address Line 1:	900 SECOND AVENUE SOUTH
Address Line 2:	SUITE 600
Address Line 4:	MINNEAPOLIS, MINNESOTA 55402
ATTORNEY DOCKET NUMBER:	0081-336001/14-008-US
NAME OF SUBMITTER:	PAUL W. CHURILLA
SIGNATURE:	/Paul W. Churilla, Reg. No. 47,495/

PATENT

DATE SIGNED:	06/07/2016
---------------------	------------

Total Attachments: 9

- source=0081-336001_Executed_Assignment#page1.tif
- source=0081-336001_Executed_Assignment#page2.tif
- source=0081-336001_Executed_Assignment#page3.tif
- source=0081-336001_Executed_Assignment#page4.tif
- source=0081-336001_Executed_Assignment#page5.tif
- source=0081-336001_Executed_Assignment#page6.tif
- source=0081-336001_Executed_Assignment#page7.tif
- source=0081-336001_Executed_Assignment#page8.tif
- source=0081-336001_Executed_Assignment#page9.tif

ASSIGNMENT

WHEREAS, We, Thomas L. ADRIAN, residing in Dublin, California, Cedric YOUNG, residing in Markham, Ontario, Canada, Peter ADAMS, residing in San Jose, California, Jek-Sun WONG, residing in Brooklin, Ontario, Canada, Sun Chun CHU, residing in Richmond Hill, Ontario, Canada, Dinesh ELAPROLU, residing in Fremont, California, Brian ZAIK, residing in San Jose, California, and Sameer MARDHEKAR, residing in Pune, India, made certain new and useful inventions and improvements for which we filed an application for Letters Patent of the United States entitled USING MULTI-FACTOR CONTEXT FOR RESOLVING CUSTOMER SERVICE ISSUES;

WHEREAS, We hereby authorize and request our attorneys at Brake Hughes Bellermann LLP, to insert here in parentheses (Ser. No. 15/175,711 ; Filing Date: June 7, 2016) the filing date and application number of said application when known.

AND WHEREAS, BMC Software, Inc., a corporation organized and existing under and by virtue of the laws of the State of Delaware, and having an office and place of business at 2103 CityWest Blvd., Houston, TX 77042 (hereinafter "Assignee"), is desirous of acquiring the entire right, title and interest in and to said inventions, improvements and application and in and to the Letters Patent to be obtained therefore;

NOW, THEREFORE, to all whom it may concern, be it known that for good and valuable consideration, the receipt and sufficiency whereof is hereby acknowledged, I have sold, assigned, and transferred, and by these presents do sell, assign and transfer unto said Assignee, its successors or assigns, the entire right, title and interest for all countries in and to all inventions and improvements disclosed in the aforesaid application, and in and to the said application, all divisions, continuations, continuations-in-part, or renewals thereof, all Letters Patent which may be granted there from, and all reissues or extensions of such patents, and in and to any and all applications which have been or shall be filed in any foreign countries for Letters Patent on the said inventions and improvements, including an assignment of all rights under the provisions of the International Convention, and all Letters Patent of foreign countries which may be granted there from; and I do hereby authorize and request the Commissioner of Patents and Trademarks to issue any and all United States Letters Patent for the aforesaid inventions and improvements to

the said Assignee as the assignee of the entire right, title and interest in and to the same, for the use of the said Assignee, its successors and assigns.

AND, for the consideration aforesaid, I do hereby agree that I and my executors and legal representatives will make, execute and deliver any and all other instruments in writing including any and all further application papers, affidavits, assignments and other documents, and will communicate to said Assignee, its successors and representatives all facts known to me relating to said improvements and the history thereof and will testify in all legal proceedings and generally do all things which may be necessary or desirable more effectually to secure to and vest in said Assignee, its successors or assigns the entire right, title and interest in and to the said improvements, inventions, applications, Letters Patent, rights, titles, benefits, privileges and advantages hereby sold, assigned and conveyed, or intended so to be.

AND, furthermore, I covenant and agree with said Assignee, its successors and assigns, that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by me and that full right to convey the same as herein expressed is possessed by me.

IN TESTIMONY WHEREOF, I have hereunto set my hand this 30 day of March, 2016.



Thomas L. ADRIAN

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Cedric YOUNG

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Peter ADAMS

the said Assignee as the assignee of the entire right, title and interest in and to the same, for the use of the said Assignee, its successors and assigns.

AND, for the consideration aforesaid, I do hereby agree that I and my executors and legal representatives will make, execute and deliver any and all other instruments in writing including any and all further application papers, affidavits, assignments and other documents, and will communicate to said Assignee, its successors and representatives all facts known to me relating to said improvements and the history thereof and will testify in all legal proceedings and generally do all things which may be necessary or desirable more effectually to secure to and vest in said Assignee, its successors or assigns the entire right, title and interest in and to the said improvements, inventions, applications, Letters Patent, rights, titles, benefits, privileges and advantages hereby sold, assigned and conveyed, or intended so to be.

AND, furthermore, I covenant and agree with said Assignee, its successors and assigns, that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by me and that full right to convey the same as herein expressed is possessed by me.

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Thomas L. ADRIAN

IN TESTIMONY WHEREOF, I have hereunto set my hand this 29 day of march, 2016.



Cedric YOUNG

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Peter ADAMS

the said Assignee as the assignee of the entire right, title and interest in and to the same, for the use of the said Assignee, its successors and assigns.

AND, for the consideration aforesaid, I do hereby agree that I and my executors and legal representatives will make, execute and deliver any and all other instruments in writing including any and all further application papers, affidavits, assignments and other documents, and will communicate to said Assignee, its successors and representatives all facts known to me relating to said improvements and the history thereof and will testify in all legal proceedings and generally do all things which may be necessary or desirable more effectually to secure to and vest in said Assignee, its successors or assigns the entire right, title and interest in and to the said improvements, inventions, applications, Letters Patent, rights, titles, benefits, privileges and advantages hereby sold, assigned and conveyed, or intended so to be.

AND, furthermore, I covenant and agree with said Assignee, its successors and assigns, that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by me and that full right to convey the same as herein expressed is possessed by me.


IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Thomas L. ADRIAN

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Cedric YOUNG

IN TESTIMONY WHEREOF, I have hereunto set my hand this 26 day of MAY, 2016.



Peter ADAMS

IN TESTIMONY WHEREOF, I have hereunto set my hand this 14 day of March, 2016.



Jek-Sun WONG

IN TESTIMONY WHEREOF, I have hereunto set my hand this ____ day of _____, 2016.

Sun Chun CHU

IN TESTIMONY WHEREOF, I have hereunto set my hand this ____ day of _____, 2016.

Dinesh ELAPROLU

IN TESTIMONY WHEREOF, I have hereunto set my hand this ____ day of _____, 2016.

Brian ZAIK


IN TESTIMONY WHEREOF, I have hereunto set my hand this ____ day of _____, 2016.

Sameer MARDHEKAR

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Jek-Sun WONG

IN TESTIMONY WHEREOF, I have hereunto set my hand this 14 day of March, 2016.



Sun Chun CHU

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Dinesh ELAPROLU

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Brian ZAIK

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Sameer MARDHEKAR

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Jek-Sun WONG

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Sun Chun CHU

IN TESTIMONY WHEREOF, I have hereunto set my hand this 18 day of MARCH, 2016.



Dinesh ELAPROLU

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Brian ZAIK

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Sameer MARDHEKAR

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Jek-Sun WONG

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Sun Chun CHU

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Dinesh ELAPROLU

IN TESTIMONY WHEREOF, I have hereunto set my hand this 3 day of MAY, 2016.



Brian ZAIK

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Sameer MARDHEKAR

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Jek-Sun WONG

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Sun Chun CHU

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Dinesh ELAPROLU

IN TESTIMONY WHEREOF, I have hereunto set my hand this _____ day of _____, 2016.

Brian ZAIK

IN TESTIMONY WHEREOF, I have hereunto set my hand this 15 day of March, 2016.



Sameer MARDHEKAR