

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT3977726

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT	
<b>NATURE OF CONVEYANCE:</b>	RELEASE OF SECURITY INTEREST	
<b>CONVEYING PARTY DATA</b>		
	<b>Name</b>	<b>Execution Date</b>
	WESTERN ALLIANCE BANK	07/25/2016
<b>RECEIVING PARTY DATA</b>		
<b>Name:</b>	CINCOM SYSTEMS, INC.	
<b>Street Address:</b>	55 MERCHANT STREET	
<b>City:</b>	CINCINNATI	
<b>State/Country:</b>	OHIO	
<b>Postal Code:</b>	45246	
<b>PROPERTY NUMBERS Total: 1</b>		
	<b>Property Type</b>	<b>Number</b>
	Patent Number:	6823384
<b>CORRESPONDENCE DATA</b>		
<b>Fax Number:</b>	(858)638-5130	
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>		
<b>Phone:</b>	858-677-1400	
<b>Email:</b>	susan.reynolds@dlapiper.com	
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<b>Address Line 1:</b>	4365 EXECUTIVE DRIVE, SUITE 1100	
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<b>ATTORNEY DOCKET NUMBER:</b>	355157-234	
<b>NAME OF SUBMITTER:</b>	TROY ZANDER	
<b>SIGNATURE:</b>	/S/ TROY ZANDER	
<b>DATE SIGNED:</b>	07/26/2016	
<b>Total Attachments: 2</b>		
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## REASSIGNMENT AND RELEASE OF SECURITY INTEREST

This Reassignment and Release of Security Interest is executed as of July 25, 2016 by WESTERN ALLIANCE BANK, an Arizona corporation (the "Assignor") for the benefit of CINCOM SYSTEMS, INC., an Ohio corporation (the "Assignee"), with its principal executive office located at 55 Merchant Street, Cincinnati, OH 45246.

### RECITALS

A. WHEREAS, Assignee assigned certain interests in the intellectual property described on Exhibit A (the "IP") to Assignor pursuant to a certain Intellectual Property Security Agreement dated as of August 7, 2015 and recorded with the U.S. Patent and Trademark Office.

B. WHEREAS, Assignor wishes to release and reassign all interest that said Assignor may have in the IP.

### AGREEMENT

Now, therefore, Assignor agrees that it releases its security interest in the IP and reassigns to Assignee, without warranty or recourse, all interest of Assignor in and to the IP.

ASSIGNOR:

Address:

WESTERN ALLIANCE BANK

55 Almaden Blvd., Ste. 100  
San Jose, CA 95113

By: [Signature]  
Name: THOMAS P. McLEWIS  
Title: SVP



EXHIBIT A

Patents

Recorded: 8/12/2015  
Reel/Frame: 036306/0925

<u>Title</u>	<u>Patent No.</u>	<u>Issue Date</u>
Methods and apparatus for securely collecting customer service agent data in a multi-tenant environment	6,823,384	11/23/2004