PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4049941

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	SHORT FORM INTELLECTUAL PROPERTY AGREEMENT

CONVEYING PARTY DATA

Name	Execution Date
WEST CORPORATION	08/16/2016

RECEIVING PARTY DATA

Name:	WELLS FARGO BANK, NATIONAL ASSOCIATION
Street Address:	1525 W.T. HARRIS BOULEVARD
City:	CHARLOTTE
State/Country:	NORTH CAROLINA
Postal Code:	28262

PROPERTY NUMBERS Total: 25

Property Type	Number
Patent Number:	9305042
Patent Number:	9307076
Patent Number:	9313330
Patent Number:	9319522
Patent Number:	9319524
Patent Number:	9332123
Patent Number:	9330234
Patent Number:	9338284
Patent Number:	9338283
Patent Number:	9344567
Patent Number:	9363643
Patent Number:	9372730
Patent Number:	9374454
Patent Number:	9380165
Patent Number:	9380031
Application Number:	15091116
Application Number:	15091015
Application Number:	15096514
Application Number:	15132749
Application Number:	15145200

PATENT REEL: 040019 FRAME: 0508

504003285

Property Type	Number
Application Number:	15150630
Application Number:	15150702
Application Number:	15188618
Application Number:	15188245
Application Number:	15194808

CORRESPONDENCE DATA

Fax Number: (213)452-2329

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 2136207848

Email: iprecordations@whitecase.com

Correspondent Name: JUSTINE LU/WHITE & CASE LLP

Address Line 1: 555 SOUTH FLOWER STREET

Address Line 4: LOS ANGELES, CALIFORNIA 90071

ATTORNEY DOCKET NUMBER:	1148359-0011-S216
NAME OF SUBMITTER:	JUSTINE LU
SIGNATURE:	/Justine Lu/
DATE SIGNED:	09/13/2016

Total Attachments: 6

source=2016-8-16 Patent Security Supplement Agreement#page1.tif source=2016-8-16 Patent Security Supplement Agreement#page2.tif source=2016-8-16 Patent Security Supplement Agreement#page3.tif source=2016-8-16 Patent Security Supplement Agreement#page4.tif source=2016-8-16 Patent Security Supplement Agreement#page5.tif source=2016-8-16 Patent Security Supplement Agreement#page6.tif

PATENT REEL: 040019 FRAME: 0509

SHORT FORM INTELLECTUAL PROPERTY AGREEMENT

PATENT SECURITY AGREEMENT SUPPLEMENT, dated as of August 16, 2016, by each of the entities listed on the signature pages hereof (each a "Grantor" and, collectively, the "Grantors"), in favor of Wells Fargo Bank, National Association, as administrative agent (in such capacity, the "Administrative Agent").

Witnesseth:

WHEREAS, West Corporation (the "Borrower") is party to the Amended and Restated Credit Agreement dated as of October 5, 2010 (as amended, supplemented or otherwise modified from time to time, the "Credit Agreement"), among Borrower, each Lender from time to time party thereto, Wells Fargo Bank, National Association, as Administrative Agent and Swing Line Lender, Deutsche Bank Securities Inc. and Bank of America, N.A., as Syndication Agents, and Wells Fargo Bank, National Association and General Electric Capital Corporation, as Co-Documentation Agents;

WHEREAS, the Grantors other than the Borrower are party to the Senior Guaranty pursuant to which they have guaranteed the Obligations; and

WHEREAS, all the Grantors are party to an Intellectual Property Security Agreement dated as of October 24, 2006, in favor of the Administrative Agent (the "IP Security Agreement") pursuant to which the Grantors are required to execute and deliver this Patent Security Agreement Supplement;

WHEREAS, the Grantors have acquired the additional Patents set forth on Schedule I hereto;

NOW, THEREFORE, for good and valuable consideration, the receipt of which are hereby acknowledged, each Grantor hereby agrees with the Administrative Agent as follows:

SECTION 1.Defined Terms

Unless otherwise defined herein, terms defined in the Credit Agreement or in the IP Security Agreement and used herein have the meaning given to them in the Credit Agreement or the IP Security Agreement.

SECTION 2.Grant of Security Interest in Patent Collateral

Each Grantor, as collateral security for the full, prompt and complete payment and performance when due (whether at stated maturity, by acceleration or otherwise) of the Obligations of such Grantor, hereby mortgages, pledges and hypothecates to the Administrative Agent for the benefit of the Secured Parties, and grants to the Administrative Agent for the benefit of the Secured Parties a lien on and security interest in, all of its right, title and interest in, to and under the following Collateral of such Grantor (the "Patent Collateral"):

PATENT

- (a) all of its Patents, including, without limitation, those U.S. Patent registrations and applications referred to on Schedule I hereto;
- (b) all reissues, continuations or continuations-in-part of the foregoing; and
- (c) all Proceeds of the foregoing, including, without limitation, any claim by Grantor against third parties for past, present or future infringement of any Patent.

SECTION 3. IP Security Agreement

The security interest granted pursuant to this Patent Security Agreement Supplement is granted in conjunction with the security interest granted to the Administrative Agent pursuant to the IP Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein. The Administrative Agent and each Grantor intend that this Patent Security Agreement Supplement is for recordation purposes only and its terms shall not modify the applicable terms and conditions of the IP Security Agreement, which govern the Administrative Agent's interest in the Patent Collateral.

[SIGNATURE PAGES FOLLOW]

IN WITNESS WHEREOF, each Grantor has caused this Patent Security Agreement to be executed and delivered by its duly authorized offer as of the date first set forth above.

WEST CORPORATION

as Grantors

By: Man D. Madsen

Title: Chief Financial Officer and Treasurer

WEST INTERACTIVE SERVICES CORPORATION

as Grantors

By: _________

Title: Chief Financial Officer and Treasurer

[SIGNATURE PAGE TO PATENT SECURITY AGREEMENT]

ACCEPTED AND AGREED as of the date first above written:

WELLS FARGO BANK, NATIONAL ASSOCIATION,

as Administrative Agent

Name: Patrick Levesque

Title: Director

[SIGNATURE PAGE TO PATENT SECURITY AGREEMENT]

Schedule I to Patent Security Agreement

PATENTS OWNED BY WEST CORPORATION

Patent Numbers	<u>Issue Date</u>
9,305,042	4/5/2016
9,307,076	4/5/2016
9,313,330	4/12/2016
9,319,522	4/19/2016
9,319,524	4/19/2016
9,332,123	5/3/2016
9,330,234	5/3/2016
9,338,284	5/10/2016
9,338,283	5/10/2016
9,344,567	5/17/2016
9,363,643	6/7/2016
9,372,730	6/21/2016
9,374,454	6/21/2016
9,380,165	6/28/2016
9,380,031	6/28/2016

PATENTS OWNED BY WEST INTERACTIVE SERVICES CORPORATION

Patent Numbers	<u>Issue Date</u>
9,318,105	4/19/2016

PATENT APPLICATIONS OWNED BY WEST CORPORATION

Patent Application No.	Filing Date
15/091,116	4/5/2016
15/091,015	4/5/2016
15/096,514	4/12/2016
15/132,749	4/19/2016
15/145,200	5/3/2016
15/150,630	5/10/2016
15/150,702	5/10/2016

PATENT REEL: 040019 FRAME: 0514

15/188,618	6/21/2016
15/188,245	6/21/2016
15/194,808	6/28/2016

PATENT REEL: 040019 FRAME: 0515

RECORDED: 09/13/2016