

PATENT ASSIGNMENT COVER SHEET

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 Stylesheet Version v1.2

EPAS ID: PAT4119892

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
ANDRIY VLADIMIROVICH RYABCHUN	06/30/2015
JOSEF ERIC EISNER	07/06/2016
RECEIVING PARTY DATA	
Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
Street Address:	2001 JUNIPERO SERRA BLVD.
City:	DALY CITY
State/Country:	CALIFORNIA
Postal Code:	94014
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	14192843
CORRESPONDENCE DATA	
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Address Line 1:	PO BOX 29001
Address Line 4:	GLENDALE, CALIFORNIA 91209
ATTORNEY DOCKET NUMBER:	72432/JEC/MAC
NAME OF SUBMITTER:	MARTI CARRILLO
SIGNATURE:	/Marti Carrillo/
DATE SIGNED:	10/28/2016
Total Attachments: 4	
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Docket No. 72432/G711
Application No. 14/192,843

CONFIRMATORY ASSIGNMENT

This Confirmatory Patent Assignment is entered by **ANDRIY VLADIMIROVICH RYABCHUN AND JOSEF ERIC EISNER**, all individuals (hereafter called "ASSIGNOR"), in favor of **GENESYS TELECOMMUNICATIONS LABORATORIES, INC.**, a California corporation, having a place of business at 2001 Junipero Serra Blvd, Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE").

WHEREAS ASSIGNOR has invented certain new and useful improvements disclosed in an application for United States Letters Patent entitled **TAG-BASED PERFORMANCE FRAMEWORK FOR CONTACT CENTER**, filed **February 27, 2014**, Application No. **14/192,843**.

WHEREAS ASSIGNEE wants to acquire the entire right, title, and interest in and to said improvements and application, and it did acquire the same from ASSIGNOR effective as of **February 27, 2014**, the filing dated U.S. Application No. **14/192,843**.

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) to us in hand paid, and other good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNOR confirms that we have sold, assigned, transferred, and set over, and do hereby sell, assign, transfer and set over to ASSIGNEE, effective as of February 27, 2014, the filing date of U.S. Application No. 14/192,843, the entire right, title and interest in and to said improvements, and said application and all divisions and continuations thereof, and all United States Letters Patents which may be granted thereon and all reissues, reexaminations and extensions thereof, including the right to sue or otherwise bring action and to collect and receive damages therefrom, for past infringement thereof, and all priority rights under all available International Agreements, Treaties and Conventions for the protection of intellectual property in its various forms in every participating country, and all applications for patents (including related rights such as utility-model registrations, inventor's certificates, and the like) heretofore or hereafter filed for said improvements in any foreign countries, and all patents (including all continuations, divisions, extensions, renewals, substitutes, and reissues thereof) granted for said improvements in any foreign countries; and ASSIGNOR hereby authorizes and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty it is to issue patents on applications as aforesaid, to issue all patents for said improvements to ASSIGNEE in accordance with the terms of this Assignment;

AND ASSIGNOR HEREBY covenants that we have full right to convey the entire interest herein assigned, and that we have not executed, and will not execute, any agreement in conflict herewith;

AND ASSIGNOR HEREBY further covenants and agree that we will communicate to ASSIGNEE any facts known to us respecting said improvements, and testify in any legal

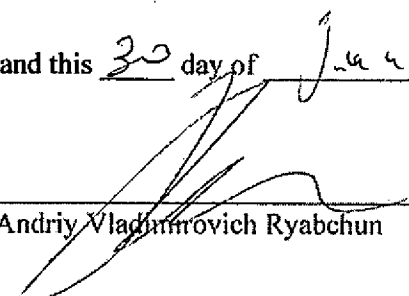
CONFIRMATORY ASSIGNMENT

Docket No. 72432/G711

Application No. 14/192,843

proceeding, sign all lawful papers, execute all divisional, continuation, substitute and reissue applications, make all rightful oaths and generally do everything possible to aid ASSIGNEE to obtain and enforce proper patent protection for said improvements in all countries.

IN TESTIMONY WHEREOF, I hereunto set my hand this 30 day of June,
2015.

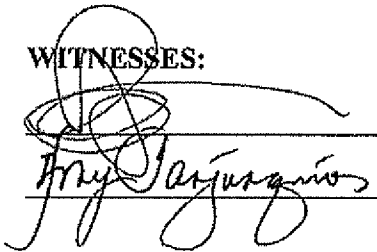


Andriy Vladimirovich Ryabchun

IN TESTIMONY WHEREOF, I hereunto set my hand this _____ day of _____,
20____.

Josef Eric Eisner

WITNESSES:



[Signature]

JEC/dsf

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Application No. 14/192,843

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proceeding, sign all lawful papers, execute all divisional, continuation, substitute and reissue applications, make all rightful oaths and generally do everything possible to aid ASSIGNEE to obtain and enforce proper patent protection for said improvements in all countries

IN TESTIMONY WHEREOF, I hereunto set my hand this _____ day of _____,
20____

Andriy Vladimirovich Ryabchun

IN TESTIMONY WHEREOF, I hereunto set my hand this 6th day of July,
2015

Josef Eric Eisner

WITNESSES:

JEC/dsf

DSF PASI334727.1-03/17/15 10:48 AM